

Resident incident report

If you have information that may be of use to the police, fill in the form below before calling.

Name:	
Address:	
Contact Telephone Number:	
Time of This Report:	____:____ AM / PM
Date & Time of Incident:	____ / ____ / ____ ____:____AM / PM
Location of Incident:	
Brief Description of Incident:	
Description of Person/s Involved in Reported Incident	
Name and Address: <i>(If known)</i>	
Sex: M / F	
Age:	
Height: _____ cm OR ____ ft ____ in	
Weight:	
Hair (Colour, Length, Style):	
Clothes (Colour, Type):	
Distinguishing Features:	
Description of Vehicle/s Involved in Reported Incident	
Vehicle 1	Vehicle 2
Registration Number:	Registration Number:
Colour:	Colour:
Make:	Make:
Model:	Model:
Year:	Year:
Type (Sedan, Hatch, 4WD):	Type (Sedan, Hatch, 4WD):

Crime Stoppers 1800 333 000 (free call)

Creating a
safer
Logan



A message from the Mayor



Feeling safe is important to us all. This booklet has been designed for Logan residents to help them take positive steps to improve their personal safety and protect their property against crime.

While local police will always play a vital role in crime prevention and punishment, the community also has responsibility for its own safety. This publication is to alert you to potential situations that may reduce your level of safety, as well as help you prevent crime in your own home and neighbourhood.

Many people are frightened of becoming a victim of crime, but there is no need to be afraid. Being aware of your own environment, taking sensible, preventative steps, and knowing who to contact when you feel vulnerable, promotes safe and confident living.

Cr Pam Parker
Mayor, Logan City

The hard sell

Report scams, possible frauds or dishonest salespeople!

- Take your time to make a decision.
- Shop around.
- Take the contract away to read at your leisure.
- Obtain independent advice.
- Read the fine print and understand all terms and conditions.
- Check the licence or registration of the tradesperson, business or company.
- Ask questions.
- Hang up the phone on nuisance calls.
- Return unwanted letters to their sender.
- If you receive an email from someone you do not know, delete it immediately.
- Never give out your Internet password. Never give out your pin numbers. Your bank will never ask for your password or pin number.
- Report chain letters to the office of Fair Trading.

Contact the Office of Fair Trading: (07) 3246 1500 or visit www.fairtrading.qld.gov.au

Meeting contacts

Logan Central Police Community Consultative Committee (PCCC).
Meets monthly at the Logan Central Police Station, Civic Parade, Logan Central.

Phone Officer-in-Charge, Logan Central Police Station - 3826 1888.

Browns Plains Community Consultative Committee (CCC).
Meets monthly at the Browns Plains Police Station, Orr Court, Browns Plains. Phone Officer-in-Charge, Browns Plains Police - 3451 6522.

Neighbourhood Watch

Neighbourhood Watch is a program managed by the Queensland Police Service which encourages small groups of local residents to meet to discuss local crime and safety issues. To contact your local group telephone Logan District Crime Prevention Coordination on 3826 1800. Get involved - remember it costs nothing but your time!

When out and about



- Report the vehicle registration numbers of irresponsible drivers to the police.
- Continuous double centre lines must not be crossed at any time even to enter or leave a driveway or to overtake.
- A yellow line means no stopping is permitted on that section of road.
- It is unlawful to perform a U-turn at traffic lights unless a "U-turn permitted" sign is present. At other intersections, a U-turn is permitted unless otherwise signed.
- Parking on footpaths is not allowed – you will be fined!
- Report hazardous situations caused by overgrown trees on Council property, to Council's Parks Depot on 3412 5338.
- Report abandoned cars to Council's Development, Health and Environment Customer Service Unit on 3412 5318.
- Report smokey vehicle exhausts to Queensland Transport on telephone 13 20 19.
- Report abandoned shopping trolleys on roads, footpaths or parks to Council on 3412 5318.
- Report graffiti. Phone 3412 5115 or freecall 1800 731 026.

**Over 50% of crime is unreported?
ALWAYS report crime to the police!**

Things you can do to make your home and neighbourhood safer:

- Sensor lights detect movement and draw attention to your property. Good lighting may deter a burglar.
- Keep valuables out of sight, even when you are at home.
- Get a friend or neighbour to look after your home (collecting mail, putting out garbage bin) when you are away.
- Use timers for your lights so that it looks like someone is at home.
- Install security alarms and make sure sensor lights can easily be seen from the road.
- Never leave a spare key outside the house – an intruder will probably find it.
- Fit strong, lockable gates across the side of homes and alleyways to deter entry to these areas.
- Clear the garden of ladders and tools that may be used by an intruder.
- Lock your car, even when it is parked in your driveway.
- Repair broken fences and gates.
- Make sure your doors are secured with deadlocks.
- Lock windows.
- Fit a “peep hole” or chain on your front door so you can see visitors before you let them into your home.
- Have your property engraved free of charge at your local police station or by your local Neighbourhood Watch group. Photograph any rare items for future identification and note the model/serial numbers of electrical equipment.
- If you see anyone acting suspiciously in your area, call the police.
- Join Neighbourhood Watch.
- Do not enter your home if you think that an intruder could still be inside. Go to a neighbour’s home and call the police.
- Report any signs of a break-in immediately.
- Report information about a crime to “Crime Stoppers” 1800 333 000 (freecall).
- Call “Trainwatch” on 1800 643 443 to report an incident on a train or railway station.
- Call Energex 13 12 53 to report out-of-order streetlights.
- Call 3412 5115 to report graffiti and arrange its removal.

Fear of crime is a matter of concern because it:

- damages a person’s health and well-being;
- may contribute to feelings of isolation, depriving a person of full enjoyment of life; and
- can have a negative impact on business.

Statements about fear of crime often fail to distinguish between perceptions of general risk and the actual incidence of crime.

Fear of crime is complex, in that some people may be afraid of particular types of crime but not of others. Some individuals may be fearful of crime in the home, but not in public places.

Women are often fearful of being alone in their own homes, and of walking in their neighbourhood at night. Recent research confirms that women report significantly greater perceived risk and fear of crime than men. Women’s experiences with harassment and violence contribute to fear of crime and reflect their perceived risk of abuse by spouses or family members, as much as by strangers.

It is generally believed that older people are more fearful of crime due to media reports. While older Australians appear to be more fearful of crime, it is actually young males aged between 15 and 19 years of age who are most at risk of being victimised in a public place. **Everyone needs to take precautions against crime, regardless of age, cultural background or gender.**

Factors also related to fear of crime include graffiti, vandalism, or other aspects of the built environment, which reflect a general state of disrepair. These factors may also include the presence of vagrants, public drinking or disorderly conduct. The impression given may be that the location in question is “out of control”. This is often not the case. Nevertheless, it is important to remove graffiti immediately and to repair vandalism to maintain a positive image.

Despite negative media coverage, crime in our community is on the decrease.

Logan: a safe place for families, business and lifestyle!

Police Contacts

In an emergency, always call 000
To report a crime in progress, telephone
police communications 3807 7770.

For police advice, telephone your local station:



Browns Plains, 3 Orr Crt, Browns Plains	3451 6500
Logan Central, 11 Civic Pde, Logan Central	3826 1888
Logan City Police Citizens Youth Club (PCYC)	3208 7341
Logan District Crime Prevention Coordination	3826 1800
Loganholme, 1 Timor Ave, Loganholme	3451 6399
Police Liaison Officer (Multi-cultural)	3826 1802
Slacks Creek, 62 Winnetts Ave, Daisy Hill	3387 8333

Graffiti Removal

Report Graffiti to
Council's Graffiti
Management Unit:
Freecall 1800 731 026



Rapid removal is the best graffiti prevention tool. It is the single most important contribution that residents and property owners can make in protecting their property and the image of their community.

Take the time to report graffiti vandalism to your property to the police in person.

Domestic Violence

If you witness an incident involving domestic violence, or are a victim of domestic violence, contact police immediately.

The Working Against Violence Support Service (WAVSS) provides information, counselling and referrals for women and children affected by domestic violence. Please telephone (07) 3808 5566.

For men who have been involved in or subject to domestic violence and are seeking help, please contact Youth & Family Services on 3208 8199.

Domestic violence is
a community problem
– report it!!

Important contacts

Council enquiries and After Hours Emergency Service	3412 5555
Elected Members	3412 5392
Mayor	3412 5218
Development, Health and Environment Branch	3412 5318
- abandoned vehicles	
- abandoned shopping trolleys	
- animal enquiries or complaints	
- dangerous, dead or overgrown trees on private property	
- illegal dumping, noise pollution, safety hazards	
- waste around a charity bin	
Parks Depot	3412 5338
- dangerous, dead or overgrown trees on a footpath or in a park	
- syringe in a park	
- vandalism to park equipment, graffiti or a safety hazard in a park	
ACCES Services Inc.	3808 9299
Clean Needle Helpline	1800 633 353
Clean Needle further information	1800 NEEDLE
Crime Stoppers (free call)	1800 333 000
Department of Housing	3884 9800
Energex (streetlights)	13 12 53
Energex (lost electricity supply)	13 62 62
Gambling helpline	1800 222 050
Legal Aid	1300 651 188
Logan Hospital	3299 8899
MultiLink Community Services Inc.	3808 4463
Neighbourhood Watch	3826 1800
Residential Tenancies Authority (RTA)	1300 366 311
<i>Rental Advice Hotline</i>	
Sexual Assault Crisis Line (State wide)	1800 010 120
Sexual Assault 24 hour Crisis Service	3636 5206
- for recent sexual assault	
Smokey Vehicle Hotline	13 20 19
State Emergency Service	3209 5522
Trainwatch (QR)	1800 643 443
Working Against Violence Support Services	3808 5566
Youth & Family Services (YFS)	3208 8199