Logan Water Infrastructure Alliance’s first year was safe and productive. Our team rapidly established a collaborative culture, governance processes and operating systems – enabling us to move into planning, investigating, developing and delivering capital works and infrastructure renewals for the Logan community.
## 2015/16 Program Achievements

<table>
<thead>
<tr>
<th>Program area</th>
<th>Summary of outcomes and achievements</th>
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| **Program management**                | • 209,697 working hours completed  
• 17 of 20 Key Performance Indicators in the ‘business as usual’ to ‘exceptional performance’ range  
• $1.2m in capital cost savings and $60,000 in operational savings delivered as a result of value for money initiatives |
| **Health and safety**                 | • Zero Lost Time Injuries  
• Zero public safety incidents on or around work sites  
• 100% community satisfaction and 97% workforce satisfaction with health and safety programs  
• 396 safety, quality and environmental inspections and observations  
• 266 site visits by managers |
| **Planning and investigations**       | • 37 planning and investigations tasks completed, with 100% under budget  
• Completion of Council’s first overarching Asset Management Improvement Strategy |
| **Project development**               | • 29 project development tasks initiated, with 404 design drawings issued |
| **Project delivery**                  | • Capital works valued at $33.5 million delivered  
• 6,980m of new water mains replaced  
• 28,000m of wastewater pipelines and 65 maintenance holes relined  
• 660m of new wastewater pipelines installed  
• 5,200 water meters replaced  
• 7 water reservoirs upgraded and 1 reservoir constructed  
• 5 wastewater overflow structures installed  
• 1 wastewater treatment plant upgraded |
| **Environment and approvals**         | • Zero significant environmental incidents  
• 5 waste reduction or recycling programs conducted  
• 29 trees saved in approved construction corridors  
• 144 approvals / permits negotiated with statutory authorities or government agencies  
• 113 private property access agreements / permits negotiated with property owners or tenants |
| **Social responsibility**             | • 97% of construction contracts (by value) awarded to south east Queensland companies, totalling approximately $16.5 million  
• Alliance participants Downer, Cardno and WSP | Parsons Brinckerhoff donated $11,575 to Logan charities  
• Alliance team members volunteered more than 260 hours of time to support Logan community groups, environmental groups and charities  
• Alliance staff collected $900 for Logan charities and donated about $700 in goods  
• 10 student or graduate work experience and employment opportunities created  
• Alliance team members presented papers at four industry events |
| **Community and stakeholder engagement** | • 15,652 stakeholders engaged or communicated with  
• 1,264 engagement events conducted  
• 97% of stakeholders satisfied with the alliance’s community engagement and project delivery performance  
• 100% of Council’s water business management personnel satisfied with the alliance’s performance  
• 94% of Council’s water operations and maintenance personnel satisfied with the alliance’s performance |