Have you found a sick or injured koala in South East Queensland?

**Signs and symptoms of a sick koala**
- a wet and dirty bottom
- infected or inflamed eyes
- sitting on the ground for an extended period of time.

**Step 1: Call a koala ambulance – operating every day of the year**
Queensland RSPCA
Phone 1300 ANIMAL (1300 264 625) to be directed to the nearest koala rescue group, or:
**Daytime koala rescue (8.00am – 4.30pm):**
Daisy Hill Koala Centre Ambulance
Phone: (07) 3299 1032 or 0412 429 898
**After-hours koala rescue (5.00pm – 8.00am):**
Redland After-hours Wildlife Ambulance
(Redland City Council area only)
Phone: (07) 3833 4031

**Step 2: How to care for the koala before the ambulance arrives**
*For your safety do not touch or pick up a wild koala.*

If you have dogs
- Restrain your dog so it’s kept away from the koala.
- Advise your neighbours that a koala is in the area and that they also need to restrain their dogs.

When a koala is on the ground
If it is safe to do so, approach the koala from behind and place a washing basket (or similar item with ventilation) over the koala. Put something heavy on top of the basket to stop the koala moving away and climbing a tree. If possible ensure the koala is left in a quiet, stress-free and shaded area (hint: try placing a chair or umbrella overhead).

Have you seen a healthy koala?
We would love to hear about it! You are very lucky to experience a koala living in its natural habitat. Please phone the Daisy Hill Koala Centre (07) 3299 1032 and the sighting will be recorded in our database.