

Wheelie bin fact sheet

Important information for residents about wheelie bins

logan.qld.gov.au

Wheelie bins placed out more than 24 hours before, or 24 hours after collection day

Wheelie bins, also referred to as rubbish bins, are an essential resource in our community, but can be a risk to public health and safety and result in a loss of amenity if they are left out after rubbish collection day.

Bins can fall over, blow over in the wind and get knocked down. This can result in obstructed footpaths, block access to private property, prevent the safe parking of vehicles and even be hazardous to drivers if bins end up in the road.



Wheelie Bin Local Law

Did you know that wheelie bin footpath parking is restricted to 24 hours either side of bin collection days?

Local Law No. 8 (Waste Management) 2018 applies to the whole of the City of Logan local government area and is in place to ensure that bins are not left out for more than 24 hours before, or 24 hours after collection day and result in a risk to public health, safety or cause a loss of amenity.

What can I do to make sure I comply with the Local Law?

Council recommends residents place bins on the kerb the night before collection day to ensure bins are emptied and return them to the property after collection.

Bins left on footpaths long after they've been emptied are a source of frustration for other residents, pose a hazard to pedestrians, interfere with kerbside parking, are prone to being damaged and if left open can cause odour and attract flies.

Please do not block pedestrian pathways or vehicle access when placing your bin out.

If residents are planning on going away, ask family, friends or neighbours to kerb and return your bin for you - not only will your bin get emptied, you'll also comply with Council's Local Law.

Your responsibilities - Be a good neighbour

Your home has wheelie bins for separating general rubbish from recyclables. To make sure your bin is collected:

1. check your collection day
2. place the bin on the footpath next to the kerb, handle towards the house
3. ensure access to the bin
4. ensure the bin lid is closed
5. do not overload the bin (maximum capacity 70kgs); and
6. number your bin with your house number for easy identification.

Unsure what day your bin collection service is?

Council provides a Rubbish Collection Schedule feature on our website which enables residents to enter their property address and confirm what day their bin collection service is. If

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you don't have access to the internet, simply call a friendly Customer Service Representative who will happily confirm collection day details for you.

What will happen if I put my bin out more than 24 hours prior to collection or don't remove my bin within 24 hours after collection?

Council will investigate bins that are left out on footpaths for extended periods as they pose a risk to the community. Whilst Council would prefer to educate residents on the prompt removal of bins after collection day, an on the spot fine can be issued to a person that leaves a wheelie bin on a road or footpath longer than 24 hours after collection day.

Lodging a complaint

When investigating complaints about wheelie bins left on the footpath, kerb or the road for extended periods of time, Council considers:

- when the bins were emptied (the day of the collection)
- who is responsible for the wheelie bin
- any risk of harm to human health or personal injury
- public health issues such as odour and flies
- impact on amenity
- whether the bin is full and was possibly missed or placed out late on collection day

Contact Council to lodge a complaint about bins being left out longer than 24 hours either side of bin collection day:

Damaged bins

If your wheelie bin is damaged or stolen, contact Council's Customer Service Centre to request a replacement.

Remember – after its bin collected, it's gone.

For more information

Phone **3412 3412**

Visit **logan.qld.gov.au**

Email **council@logan.qld.gov.au**

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