Logan Water Infrastructure Alliance’s second year was challenging and rewarding. Planning for major capital works in Priority Development Areas accelerated, and our infrastructure renewals programs saw hundreds of active work sites across the city. Local flooding in early 2017 did not deter us from delivering our forecast works program.
## 2016/17 PROGRAM ACHIEVEMENTS

<table>
<thead>
<tr>
<th>Program area</th>
<th>Summary of outcomes and achievements</th>
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</table>
| **Program management**             | • $57.9 million of planning and investigations, project development, project delivery and program management services provided  
• Program completed within 1% of forecast, supporting Council to achieve approximately 95% of its 2016/17 water works program  
• 372,147 working hours  
• 836 training hours for alliance team members  
• Services provided to 27 other (non-water) Council projects  
• Three industry awards                                                                   |
| **Health and safety**               | • Zero Lost Time Injuries  
• Zero public safety incidents on or around work sites  
• 100% community and 98% workforce satisfaction with health and safety management  
• 8,942 safety, quality and environmental inspections  
• 370 site visits by managers                                                                |
| **Planning and investigations**    | • 41 planning and investigations tasks completed  
• 100% of tasks deemed 'prudent and efficient' via audit  
• Priority 1 tasks delivered within 1% of time and budget targets                             |
| **Project development**             | • 17 project development tasks initiated, with 1,290 design drawings issued  
• Priority 1 tasks delivered within 3% of time and budget targets                                |
| **Project delivery**                | • Capital works valued at $43.6 million delivered  
• 8km of water mains replaced  
• 23.8km of wastewater pipelines and 66 maintenance holes relined  
• 1.5km of new wastewater pipelines installed  
• 4,700 water meters replaced  
• 3 water reservoirs upgraded  
• 7 wastewater pump stations upgraded and 1 constructed  
• 4 wastewater treatment plants upgraded                                                                 |
| **Environment and approvals**       | • Zero significant environmental incidents  
• 5 waste reduction or recycling programs conducted  
• 216 trees saved in approved construction corridors  
• 1,000 native trees / shrubs planted above and beyond statutory requirements  
• More than 300 town planning and environmental approvals or agreements negotiated            |
| **Social responsibility**           | • 97% of major construction contracts (by value) awarded to south east Queensland companies  
• Alliance participant, Downer, donated $7,000 to local community events  
• Alliance team members volunteered more than 300 hours to local community initiatives or charities  
• Team members collected approximately $1,700 for charities and donated about $700 in goods  
• The alliance created 28 opportunities for team members to present papers at industry events or participate in industry awards programs |
| **Community and stakeholder engagement** | • More than 15,000 stakeholders engaged or communicated with  
• 98% of stakeholders satisfied with the alliance’s community engagement and project delivery performance, with 61% highly satisfied  
• 13 formal compliments praising the alliance’s work                                               |

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