



2017 Safe City Logan community survey

Key findings report

This report presents the key findings from the Logan City Council Safe City Logan community survey conducted from 25 September to 12 November 2017.

A total of 677 people completed the 2017 survey from 56 different suburbs (36 respondents identified as non-residents of Logan City). The survey was promoted via social media, on the Logan City council website, through local community groups including Neighbourhood Watch and at various community-based activities held during the survey period. Additionally, hard copies of the survey were available for completion at the City's nine libraries and the Logan Art Gallery.

The survey was created as a method to gauge residents, workers and students perceptions of crime and safety in the City of Logan. By obtaining these views, we are able to evaluate if we are effectively delivering the planning outcomes of the City of Logan Safe City Strategy and Action Plan 2016-2020. These findings also help us prioritise and plan for future community safety and crime prevention activities.

ABOUT THE RESPONDENTS

The survey sample included residents from across all 12 Logan City Council divisions.



73.7% ↑

of respondents were aged between 25 and 54 years (compared to 68.7% in 2016 survey).



3.6% ↑

of respondents identified as Aboriginal or Torres Strait Islander (ATSI), which is similar to the City's ATSI population of 3.2% (2016 Census) (compared to 2.8% in 2016).



11% ↑

of respondents identified as having a non-English speaking background, which is similar to the City's non-English speaking population of 14% (2016 Census) (compared to 9.4% in 2016).



2017 Safe City Logan community survey

Key findings report

CRIME AND SAFETY IN THE CITY OF LOGAN

Similar to the results from the 2016 survey, results from the 2017 survey indicate that factors including location, time of day, amount of people around and quality of services appear to have influenced how people perceive their personal safety and the safety of others within the community.



83.9% ↑

of residents feel safe at home by themselves during the day (up from 74.6% in 2016).



64.6% ↑

of residents feel safe at home by themselves at night (up from 56% in 2016).

DID YOU KNOW?

Many studies show that it is common for people to feel less safe at night compared to during the day.



69.7% ↑

of residents like living in the City of Logan (up from 59.5% in 2016).



58.8% ↑

of residents feel safe living in the City of Logan (up from 45.5% in 2016).



65.8% ↑

of respondents said there isn't anywhere in the City of Logan they do not go because they feel unsafe during the day (up from 59% in 2016).

DID YOU KNOW?

Crime rates in the City of Logan have continued to trend downwards over the past 5 years.

(source: Queensland Police Service Crime Statistics, 2017)



20% ↑

of respondents feel safer in the City of Logan compared to 12 months ago and 54.7% responded with a neutral answer to this question (up from 14.6% and 47.4% neutral in 2016).



98.9%

of respondents who answered questions around their use of safety strategies, reported that they utilised at least one form of crime prevention or safety strategy to improve their safety (compared with 100% in 2016).



2017 Safe City Logan community survey

Key findings

NEIGHBOURHOOD



76%↑

of residents feel safe out and about in their local neighbourhood during the day
(up from 66.7% in 2016).



81.8%↑

of residents like living in their neighbourhood
(up from 72% in 2016).



54.1%↑

of residents feel connected to their neighbourhood
(up from 45.7% in 2016).



31.6%↑

of residents feel safe out and about in their local neighbourhood after dark
(up from 24.3% in 2016).

compared to... **42.7%↑**

of residents that feel connected to the City of Logan
(up from 38.8% in 2016).

LOGAN CITY COUNCIL'S COMMUNITY SAFETY PROGRAM



69%↑

of respondents indicated that they are satisfied with the level of community safety programs that Logan City Council delivers
(up from 42% in 2016).



The most commonly known community safety program/initiative is the Logan Safety Camera Program.



The second highest known community safety program/initiative is the City of Logan Safe City Strategy and Action Plan 2016-2020
(both unchanged since 2016).



2017 Safe City Logan community survey

Key findings report

WHERE TO FROM HERE?

The 2017 Safe City Logan community survey has helped Council better understand our community's current perceptions on important crime and safety topics throughout the City of Logan. In comparing the 2017 results to that of the 2016 survey, we are able to gauge what has worked well to address the crime and safety concerns of the Logan community and identify areas requiring further attention.

The overall results of the 2017 Safe City Logan community survey are positive and reflect a significant increase in the number of residents that feel safe both in their local neighbourhood and out and about in the City of Logan. Accordingly, the below action items reflect key projects and initiatives that Council will undertake throughout 2018 to continue working with the local Police and community members to further reduce opportunities for crime and empower residents to feel safer living in the City of Logan. All of the action items are in accordance with the City of Logan Safe City Strategy and Action Plan 2016-2020.

ACTION ITEM 1: Collect and analyse crime statistics for the Logan Local Government Area to aid in the identification of priority issues, locations and emerging trends.

Deliver targeted community safety and crime prevention initiatives throughout 2018 that align with the results of the 2017 Safe City Logan community survey and the Queensland Police Service crime statistics.

ACTION ITEM 2: Develop and coordinate initiatives, programs and campaigns that target incorrect perception of crime and increase confidence in the City of Logan being a safe place.

Increase our use of social media and other forms of media to dispel crime myths and tell the real story of decreasing crime rates and actions being taken by Council to address both real and perceived community safety concerns in the City of Logan.

ACTION ITEM 3: Undertake CPTED audits to address concerns raised by stakeholders and community.

Continue to undertake reactive CPTED audits in response to concerns raised by the QPS, community members and/or internal branches of Council, regarding the safety of the City's parks and public spaces, as well as undertaking monthly proactive CPTED audits in select public spaces throughout the City of Logan.

ACTION ITEM 4: Deliver city-wide campaigns to ensure all-inclusive distribution of crime prevention messaging relating to priority issues.

Continue to deliver City-wide initiatives, such as the Community Safety Symposium, that focus on raising awareness amongst community safety practitioners, service providers and the Logan community, on pertinent crime and community safety topics.

ACTION ITEM 5: Explore new funding opportunities and partnerships for the expansion of the Logan Safety Camera Program.

Continue to identify and apply for funding through the State and Federal Government for the expansion of the Logan Safety Camera network to increase surveillance throughout the City of Logan, reducing opportunities for crime and enhancing feelings of safety for individuals utilising the City's parks and public spaces.

ACTION ITEM 6: Engage with the Logan community on a regular basis including our culturally and linguistically diverse communities (e.g. at events or through social media) to promote our commitment towards addressing crime and safety issues in Logan.

Continue to host community information stalls at community-based events and engage with local community groups (including Neighbourhood Watch) through markets, fetes, family fun days and sporting events, to promote the Safe City Logan key initiatives that Council is undertaking to address crime and safety issues.