

Water and Wastewater Charges 2018/19 Fact Sheet

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Logan City Council – Residential Pricing

| Water Services | |
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| <p>Vacant Service Charge – Water (Vacant land or not connected)</p> <p>This charge applies to all properties, including vacant land, that have access to the water distribution network and where no connection to the network exists. This charge contributes to building, maintaining and replacing water mains, pipes, pump stations, reservoirs, hydrants and other water supply infrastructure and is levied in accordance with Schedule 3 of the Water Supply (Safety and Reliability) Act 2008.</p> | <p>\$74.80 per quarter</p> |
| <p>Water Service Charge</p> <p>This is the charge associated with your property being connected to the water supply network. This charge contributes to building, maintaining and replacing water mains, pipes, pump stations, reservoirs, hydrants and other water supply infrastructure to ensure customer water demands are met.</p> | <p>\$74.80 per quarter (Note: this is based on a 20mm water meter. Different rates apply to meters greater than 20mm).</p> |
| <p>Water Consumption Charge</p> <p>This charge is for the provision and maintenance of reservoirs, pipes, pumps, and for disinfecting, storing, transporting and maintaining quality drinking water after Council purchases it from the State Government; issuing and managing customer accounts; and providing a 24-hour emergency response service.</p> <p>The volumetric charge for water consumption across all of Logan City.</p> <p>The charge consists of two (2) separate components:</p> <ul style="list-style-type: none"> Logan City Council Charge State Government Bulk Water Charge | <p>\$3.9374 per kilolitre</p> <p>\$1.0224 per kilolitre \$2.9150 per kilolitre</p> |
| Wastewater Services | |
| <p>Vacant Service Charge – Wastewater (Vacant land or not connected)</p> <p>This charge applies to all properties, including vacant land, that have access to the wastewater network and where no connection to the network exists. This charge contributes to building, maintaining and replacing wastewater pipes, wastewater pump stations, wastewater treatment plants and infrastructure and is levied in accordance with Schedule 3 of the Water Supply (Safety and Reliability) Act 2008.</p> | <p>\$132.45 per quarter</p> |
| <p>Wastewater Service Charge</p> <p>This is the charge associated with your property being connected to the wastewater network. This charge contributes to building, maintaining and replacing wastewater pipes, wastewater pump stations, wastewater treatment plants and infrastructure; and the treatment of wastewater generated by properties within the city.</p> | <p>\$176.60 per quarter</p> |
| <p>Wastewater Service Charge - Common Effluent Disposal (C.E.D)</p> <p>This charge applies to properties that require a pre-treatment system prior to the discharge of wastewater to the Logan City Council wastewater network.</p> | <p>\$141.28 per quarter</p> |

For further information please refer to the questions and answers below:

Why do we need to pay for water when it falls free from the sky?

Water does fall free from the sky and many customers believe water should be free. However, the reality is that water for drinking purposes begins to cost the moment it falls from the sky because it needs to be captured, stored, treated, distributed and monitored for quality. The building of dams, treatment plants, pump stations, reticulation mains and the use of electricity is required for this to occur.

Why do I have to pay a water service charge if I have a water tank trickle feed system and don't use the mains water much?

All owners of properties that are connected to the town water supply network are charged a water service charge regardless of the type of service and irrespective of the demand on the service. Customers serviced by trickle feed have the advantage of being able to minimise water consumption charges by the use of rainwater harvesting during regular rain events, but in times of drought the trickle feed system provides a back-up contingency to access water.

Why do I pay water and wastewater service charges when my property is vacant?

All customers pay water and wastewater service charges if a water and wastewater connection is available to their property. This is defined by the South-East Queensland Water (Distribution and Retail Restructuring) Act 2009 and the Water Supply (Safety and Reliability) Act 2008. Where the developer installs infrastructure for water and wastewater services, service charges are levied when Council assumes ownership of this infrastructure. These charges contribute towards the cost of running, maintaining and upgrading the major water and wastewater infrastructure network for the city.

Can I disconnect from the reticulated water supply?

The only time disconnection can occur is when the approved demolition of any existing dwelling on the property occurs (with a demolition granted order). The property then becomes uninhabitable but would still be subject to vacant water and wastewater service charges (provided a wastewater main is also available to the property).

For more information

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