Inside Out

Community Development Action Plan 2019-2020

Working and learning together to build stronger communities from the inside out.

This is a two year plan to guide the priorities and activities of our community development program.

Logan City Council respectfully acknowledges the Traditional Custodians of the lands across the City of Logan. We extend that respect to the Elders, past, present and emerging. They hold the memories, traditions, cultures and hopes of Australia’s First Peoples.
Contents

Who we are ..................................................................................................................3
What we do ..................................................................................................................4
Our action plan ...........................................................................................................5
Our Community. Our Work. Our Stories. .................................................................7
Our First Community ...............................................................................................8
Our Children and Families .......................................................................................12
Our Future Leaders ..................................................................................................15
Our Age Friendly Community ..................................................................................19
Our Accessible Community ......................................................................................23
Our Intercultural Community ...................................................................................27
Our Active and Healthy Community ......................................................................31
Our Connected Community ......................................................................................35
Our Growing Community .........................................................................................39
Resourcing Our Community .......................................................................................42
Who we are

The Community Development team are experienced, passionate and talented community professionals. We play an essential role in influencing the way we work within and for the community. We do this by creating opportunities that will energise and connect the community to be active in the life of the city.

- We connect people and encourage everyone to share and learn together.
- We engage alongside organisations to strengthen their community capacity.
- We lead collaboratively to make lasting changes in our community.
- We believe that the only people who can build community are the people who live as part of the community.
What we do

Council-wide Initiatives
To make sure that we are accessible and responsive to our diverse community, we plan, develop and take part in initiatives and action plans for our organisation.

Strengths Based Approach
We connect and build relationships with residents and organisations to identify strengths, resources and shared priorities that build community.

Connecting Community
We promote and support a vibrant network of neighbourhood and community centres to connect and engage people in community life.

Capacity Building
We give funding to community organisations for projects to engage people in being active, increase social unity, build skills and knowledge and strengthen partnerships.

Strategic Advice
We research and keep up with social and community trends to provide connections, advice and information to internal and community stakeholders.

Active and Healthy Programs
We offer hundreds of opportunities for you to take part in regular, free and low cost activities.
Our action plan

We developed this plan for:

Our team

- To guide priorities and outcomes
- To be a source of inspiration
Inside Out – Community Development Action Plan

Our colleagues

- To share what we do and how we do it
- To increase awareness about the community

Our community

- To explain our role in Council
- To acknowledge and celebrate our community
Our Community. Our Work. Our Stories.

Over a period of six months, we spoke with hundreds of people, groups, organisations and networks about:

- what’s strong
- what people want
- how we can get there
- what is our role

These conversations and workshops helped us learn more about the strengths and goals of our community. They also gave us insight into where to focus our resources and energy.

Our action plan includes:

- insights from our community conversations
- priorities that will guide our work over the next two years
- stories about some of the great things we've already achieved by working with the community
Our First Community

More than 10,000 people in Logan are Aboriginal and/or Torres Strait Islander.

We uphold Aboriginal and Torres Strait Islander people as Australia’s first peoples. We work together to support reconciliation and closing the gap between Aboriginal and Torres Strait Islander peoples and non-indigenous Australians.

Our Community

What’s strong

Sense of pride!
Our Aboriginal and Torres Strait Islander community are proud of their culture and heritage. They share a sense of solidarity and connection.

Creative and talented!
The community is alive with gifted artists, musicians, story tellers, teachers, community workers, linguists, leaders and entrepreneurs.
Opportunities to connect!
There is a growing number of social activities and events that support culture, history and mob in Logan.

Commitment to reconciliation!
Many organisations have adopted Reconciliation Action Plans. They have made a commitment to take action to improve outcomes for Aboriginal and Torres Strait Islander people.

What people want

- An inclusive community that is consulted on all matters that relate to Aboriginal and Torres Strait Islander peoples.
- A community that appreciates and respects the role that Aboriginal and Torres Strait Islander people have as our nation’s first peoples.
- A community that wants to learn about the history, connection to Country, language and culture.
- A community that understands the importance of improving outcomes for future generations.
- An Aboriginal and Torres Strait Islander community that has access to equal employment, health and education.
- Governments and organisations that appreciate Aboriginal and Torres Strait Islander cultural systems, which are different to Australian business systems.
Our Work

Priorities

• Coordinate our Innovate Reconciliation Action Plan 2019-2020. We will make sure reconciliation is progressing in a practical and meaningful way.

• Connect Aboriginal and Torres Strait Islander people to funding opportunities, events and projects that help them achieve their goals and showcase the skills, abilities and culture of the community.

• Work with stakeholders to look at creating an inclusive forum between us and Logan’s Aboriginal and Torres Strait Islander community.

• Encourage and promote opportunities for better interactions between Aboriginal and Torres Strait Islander and non-Indigenous Australians.
Our Stories

Creative Reconciliation in Logan

We worked with local Aboriginal and Torres Strait Islander Elders, organisations and schools to celebrate 2018 National Reconciliation Week.

The event included traditional storytelling, food, dance, music and artwork. This showcased the shared history of Australia’s First Peoples and the wider community. Over 500 students took part in a colouring competition with six winning original artworks by Aboriginal artist Stevie O’Chin.

The strong partnership between us and the community was important for the event to be successful. This included letting Aboriginal and Torres Strait Islander people shape the event and share their stories, culture and ambitions with the wider community.
Our Children and Families

There are over 50,000 households in Logan with children. With a large number of children and families in Logan, we provide support through programs and activities, as well as promoting purposeful collaboration.

Our Community

What’s strong

*Nationally recognised approach!*

The ten year “Logan Together” movement is making sure children in Logan are as healthy as others.

*Diversity of activities!*

There are a range of activities and programs available for children. This includes the KRANK school holiday program and programs held at our Libraries and other facilities.

*Strong support for families!*

A range of support including family hubs, child health nurses and networks are available for parents and families.
What people want

- All children experience optimal development, physical and mental health and wellbeing in a supportive and thriving community where they feel a sense of belonging.
- Families of all backgrounds feel supported and have easy access to resources.
- Activities for school aged children which are relatable, diverse and support priorities and goals.

Our Work

Priorities

- Continue to take part in Logan Together and be the link between stakeholders and us.
- Connect with families and support them through a range of initiatives, including National Families Week.
- Identify opportunities to support non-traditional carers of children, such as fathers, grandparents and foster carers.
- Identify any potential gaps in the delivery of services with a focus on children aged between 9-12 years.
• Continue to adapt and grow the KRANK School Holiday program to meet developing needs and trends. This includes increasing engagement with teenagers.

• Create an online booking system for KRANK to make bookings easier.

Our Stories

KRANK School Holiday Program

In 2017/2018 almost 5,500 young people took part in 296 activities in the KRANK School Holiday program! There was a good mix of both girls and boys. In one school holiday period, there were over 1,000 kids and teens on the waiting list for activities.

A special example of the impact that KRANK has on children and families is the Learn to Surf program. The program let children who would not usually be able to get to the beach develop new skills and learn to surf.
Our Future Leaders

55,000 PEOPLE in Logan are aged between 12 and 24. We recognise the skills, interests and experience of our young people and are committed to harnessing the strengths of our future leaders through partnerships, youth leadership, engagement and supporting youth driven initiatives.

Our Community

What’s strong

_Our young people!_ They are independent, passionate, creative and optimistic leaders of the future that are environmentally aware, community minded and socially active.
Our youth services!
We have many services available to support the needs, health, wellbeing and life skills of our young people.

Our growth areas!
Between them, Yarrabilba and Greater Flagstone have the highest proportion of all age groups under 25.

Youth reference groups!
Logan has an impressive 14 youth reference groups. They are a vital platform for young people to have their voices heard by organisations and all levels of government.

Youth diversity!
Our young people are culturally and linguistically diverse. More than 50% of the student population at a number of Logan schools are Pacific Islander.

What people want

- A safe and inclusive community that welcomes young people and treats them with respect.

- Young leaders with support to fulfil their dreams and opportunities to create the future that they want.

- All young people have equal opportunities to achieve optimal health and wellbeing.

- Young people who are valued as experts of their own culture and whose diversity is recognised and celebrated.

- User friendly access to information about services and programs available to young people.

- Positive youth role models for young people in the media, particularly social media.
Our Work

Priorities

• Continue to partner with the Logan Youth Network. We will encourage its members to host, chair and manage a group that is meaningful for its members.

• Support the Leaders of Logan student network. We will develop their ownership of the meetings and help them to initiate their projects and ideas.

• Work with young people and organisations to encourage projects that focus on improving the community. For example, delivering programs in Yarrabilba and where young people hang out.

• Work with youth networks, youth services, schools, universities and local businesses to recognise initiatives that support young people to achieve their goals.
• Support and work with youth services and cultural leaders to respond to the diversity of young people and their unique experiences.

• Connect with a variety of young people including those that are disengaged, vulnerable and at risk. We want to understand their needs and ambitions and make sure that youth engagement projects are meaningful.

Our Stories

Leaders of Logan

In 2018 we worked with local schools to create Leaders of Logan (LOL), a youth leadership development network for high school students.

171 students from 12 Logan secondary schools took part in four network meetings. They developed leadership skills, worked with other young aspiring leaders and connected with leaders in the community.

Watch this space as LOL continue to lead the way to achieve their dreams for a city that:

• is more accepting
• embraces diversity
• works together to create change
• is supportive of young people experiencing homelessness
• has improved access to a wide range of sports, facilities and public transport.
Our Age Friendly Community

51,000 People in Logan are over the age of 60.

We value the contributions and important role of seniors in our community, and have a key role in working collaboratively to support an age-friendly community.

Our Community

What’s strong

*We look out for each other!*
Seniors are good at looking out for each other as neighbours and friends as well as giving back to the community through volunteering.

*Our age-friendly services!*
The number and variety of services available to people of all ages has increased.
Diversity of activities!
There is diversity and a large number of community activities and groups for people to take part in.

Our knowledge and experience!
Our senior community is brimming with knowledge, experience and skills with a desire to contribute and connect.

What people want

- People of all ages are valued, respected and have freedom of choice over their movements, actions and use of services.
- People of all ages feel safe and connected in the community.
- Fair access to services across the city for people of all ages.
- Meaningful opportunities to contribute their time, skills and experience in the community.
- Seniors are respected for the knowledge, skills and experience they continue to contribute to the community.
Our Work

Priorities

• Work with seniors to better understand their priorities and aspirations.

• Support seniors to develop projects that are meaningful to them. This may include taking advantage of funding opportunities as they come up.

• Help seniors achieve their goals by communicating and connecting them with stakeholders.

• Find meaningful ways to encourage seniors to take part in programs and services. These include Live Well Logan, council cabs, immunisation clinics, community centres and community gardens.

• Develop Logan as an age-friendly community by encouraging partnerships between senior’s networks, health and respite services, retirement and aged care facilities and local businesses.

• Explore programs where our seniors can engage with young people to share their knowledge, experiences and skills.
Our Stories

Logan Dementia Friendly Community

In 2017 a local community service asked for our support to create a steering committee to develop Logan as a Dementia Friendly Community.

Since then, we have been taking part, promoting and supporting the steering committee to develop an action plan.

The Dementia Friendly Community was launched at a tree planting ceremony in September 2018. The ceremony aligned with World Alzheimer’s Day. The group are planning events to raise awareness about the impact of dementia in the community and supporting families living with dementia.
Our Accessible Community

43,000 People in Logan are living with a disability or caring for someone living with a disability.

We uphold the rights and aspirations of people of all abilities to fulfill their life’s potential and collaborate to increase capacity for equitable access to services, facilities and initiatives for all.

Our Community

What’s strong

Our resilience!
People with disability and their carers are resilient and strong community members.

Our sense of community!
People with disability and their carers connect and support each other and are committed to giving back to the community.
Our services!
There is a large variety of organisations in Logan that provide services for people with a disability and carers.

New opportunities!
The National Disability Insurance Scheme (NDIS) providing more choice and control for people with a disability to access the support and services they need.

What people want
- People of all abilities and carers are respected and valued as equal members of the community.
- Services and activities are accessible and people of all abilities are able to actively participate in the life of the city.
- Facilities and venues and programs are accessible and inclusive of people of all abilities.
- People of all abilities and carers are involved in developing programs that allow people to access information, services and facilities.
- People have more choice and control in their lives under the NDIS.

Our Work
Priorities

- Coordinate the Access and Inclusion Plan 2019 – 2022. We will consult with the community to increase involvement of people of all abilities and their carers in the life of the community.
- Work with people with firsthand experience to create mobility maps.
- Organise an annual forum to provide an opportunity for disability stakeholders to share information and work together to achieve mutual goals.
- Support and promote opportunities to connect the broader community with people with a disability and carers. This may include partnering with local services to apply for funding for projects and activities.
- Work in partnership with the National Disability Insurance Agency, the Local Area Coordinator and NDIS service providers to monitor and grow opportunities to support the rollout of the NDIS in Logan.

Our Stories

Access and Inclusion Plan 2017 – 2018

From 2017 to 2018 we coordinated our first Access and Inclusion Plan.

While this involved the whole organisation, our team played a key role in developing the plan. We made sure that community aspirations and priorities were reflected in the plan. We also promoted our progress and achievements within the organisation.

Highlights from the plan include upgrading the customer service centres and translating information into accessible formats. Those formats include videos, braille and screen reader accessible documents. We also developed some KRANK and Live Well Logan activities that are accessible for people of all abilities.
We have prepared our second Access and Inclusion Plan. It is set to be launched in early 2019.
Our Intercultural Community

83,000 People in Logan are born overseas.

We value the wealth of talent and skill among our culturally diverse community and have a key role in working with them to be a more welcoming, inclusive and supportive city.

Our Community

What’s strong

Support within communities!
People from cultural backgrounds have strong leadership and social connection within their communities.
Connection through faith!
Religion is a shared value amongst the majority of our culturally diverse communities.

Our resourcefulness!
The community is highly resourceful and business minded.

Our skills and experience!
There is wealth of creativity, talent and professional skills among people from culturally diverse backgrounds.

Our food and culture!
Our cultural diversity gives everyone a chance to enjoy authentic foods and arts from around the world.

What people want

- A community that is focused on taking part in programs that promote social integration and interaction.
- A thriving community that is independent and self sufficient
- A community that is capable of actively and openly participating in life in Australia.
- A community that honours and celebrates the rich history and diversity in our city and supports new communities as they develop and grow.
- People from culturally diverse backgrounds have equal access to education and employment opportunities.
Our Work

Priorities

- Promote cultural sharing and interactions between people from culturally diverse backgrounds and the broader community.

- Explore opportunities to create an intercultural strategy and make sure it includes cultural considerations across our services, activities and facilities.

- Work with community groups to connect people with funding opportunities.

- Explore opportunities to improve education and employment outcomes for our culturally diverse communities.

- Support the Community Leaders Connect forum, where leaders connect, share their experiences and knowledge and identify joint solutions to mutual priorities.
Our Stories

Welcome Initiatives

In July 2015 we partnered with community organisations to identify how we can increase the sense of welcoming and social unity in Logan. This was in response to concerns raised in the community.

As a result we established a local Neighbour Day campaign. This encouraged people to connect with their neighbours and celebrate diversity.

We also created artwork featuring the word 'welcome' in more than 40 languages that are spoken in our community. The artwork is on display at our Administration Centre and is available on stickers, desk signs, canvas boards and an event banner.

We continue to celebrate Neighbour Day every year and promote the welcome signage.
Our Active and Healthy Community

9,500 people in Logan participated in a Live Well Logan activity in 2018.

We offer direct support for people to engage in active, healthy and socially connected lifestyles through programs and activities.

Our Community

What’s strong

Our community gardens!
We have many community gardens that grow fresh fruit and vegetables and create a strong sense of community. The gardens are a great way for passionate gardening gurus to share their knowledge and skills with likeminded people.
Our health services!
We have many health services available to support the health and wellbeing of Logan residents.

Our programs!
The Live Well Logan program delivers hundreds of free and low cost health and wellbeing activities for everyone.

Diversity of active spaces and places!
There are lots of spaces across Logan where people can get active, including:

- over 960 parks
- 125 sport and recreation facilities, including indoor sports facilities, gyms and aquatic centres
- 7 aquatic centres
- 3 BMX tracks
- 313 outdoor gym stations
- 24 skate parks
- over 90km of recreational trails for walking, mountain biking and horseback riding.

What people want

- People live active and healthy lifestyles. They exercise regularly and eat well; “the fittest and healthiest city in Australia!”
- Information, support and clear referral pathways for people accessing health and social services.
- People feel socially connected with their community and enjoy a good sense of mental health, wellbeing and happiness.
- A diverse and thriving network of community gardens that are welcoming and sustainable.
• Increased engagement of men, young men and boys in healthy and active lifestyles.

Our Work

Priorities

• Adapt and expand the Live Well Logan program to meet needs and trends. This includes demand for more activities that are inclusive, affordable and accessible.

• Identify opportunities to increase the percentage of male participants in Live Well Logan.

• Create an online booking system for Live Well Logan, to make the process easier and to capture accurate data for reporting.

• Continue to support and provide networking opportunities for community garden groups. This will help them be self-sustaining and connect with each other and the wider community.
• Work with young people, schools and community health services to look at ways of improving mental health and wellbeing for our young people.

• Continue Tune Out to Tune In - a project that encourages young people to improve their health and wellbeing.

Our Stories

Tune Out to Tune In

In 2018, we developed Tune Out to Tune In. A project in collaboration with local service providers to support young people’s mental health and wellbeing.

The aim was to equip young people with resources to support healthy minds. We provided 200 pencil cases which had items such as mindfulness colouring in cards, a USB with valuable information and a fidget spinner.

We launched the project at two events in 2018. 344 students at Park Ridge High School too part in R U OK? Day. 200 students from Beenleigh High School attended the Healthy Minds workshop. The Wheel of Wellbeing promoted health and happiness and the students enjoyed dancing to music and having fun.

The Tune Out to Tune In project will continue to be a collaborative project with local service providers. You can find Tune Out to Tune In resources on our website.
Our Connected Community

34,000 People in Logan volunteer in the Community.

People in Logan represent a diversity of ages, cultures, experiences, geographical areas, values and aspirations. We connect people with each other and create opportunities for people to navigate their place in the community.

Our Community

What’s strong

*Our community centres!*

The 18 community and neighbourhood centres are hubs for local activities, services and community spaces.

*Our community networks!*

Organisations, groups and individuals take part in at least 35 community networks. They share information, experiences, challenges and opportunities that will benefit the wider community.
Our volunteers!
There are lots of people who want to volunteer, and a lot of organisations looking for volunteers.

Our resilience!
People experiencing hardships are resilient, driven and passionate. They give back to the community with acts of kindness, volunteering and supporting family and friends.

Our services!
There are over 1,400 services listed on our community directory.

What people want
- People have opportunities to take part in the life of the city. They are connected to people, services, organisations, events and places in ways that are meaningful to them.
- Community centres are accessible, engaging, welcoming spaces.
- Volunteers can easily connect with volunteering opportunities.
- Everyone has a safe and secure place to call home. They are also able to achieve their social, emotional and physical needs.
- Community groups and organisations can access spaces to hold their activities.
Our Work

Priorities

• Work with community centres to support and build their capacity to be engaging, welcoming spaces.

• Create opportunities for residents to connect with each other, neighbourhood programs and community conversations.

• Connecting people with volunteering opportunities by working with agencies to improve online platforms and organising sign up days.

• Continue to work with network groups and key providers to develop community programs.

• Bring together key stakeholders to plan and support community led projects across Logan.

• Work with government and community stakeholders to support people experiencing hardship and homelessness.
Our Stories

The Logan Men’s Network

In 2018 we worked with local organisations to set up a Logan Men’s Network. The group is a partnership between a range of stakeholders in the community. They work together to support and develop services that will improve health for men in Logan.

Throughout the year, the group has taken off and now operate as a dynamic and sustainable network. They have almost 40 representatives who meet regularly. They discuss the important role of men, young men and boys in our families and community.

The group also run activities and events for Men’s Health Week, Father’s Day and a community listening event to plan future activities.
Our Growing Community

165,000 People will live in Yarrabilba and Greater Flagstone by 2041.

We are committed to working alongside the growing communities in Yarrabilba and Greater Flagstone to generate a strong and integrated community.

Our Community

Yarrabilba

• Upon completion in 2041, Yarrabilba will be home to roughly 45,000 people and have around 17,000 homes.

• Population numbers have grown by almost 60% in two years (3,580 in 2016 to 6,000 in 2018).

• In 2016, Yarrabilba had the highest proportion of one parent families with dependent children (aged under 15 years) in Logan.
Greater Flagstone

- Upon completion in 2035, Greater Flagstone will be home to roughly 120,000 people and have around 50,000 homes.
- Annual population increase of 4.29% per year.
- In 2016, 55% of households in Flagstone were made up of couples with children, compared with 34.9% in Logan.

Our Work

Priorities

- Allow the community to develop programs that respond to community needs, such as support for families and young people.
- Form and build on existing relationships with community members and organisations to develop trust and cooperation.
- Involve residents in shaping their community to create positive changes.
- Support community facilities and places where people meet. This will make sure residents can get involved with their community. For example the Yarrabilba Sport and Community Hub and the Family and Community Place.

Our Stories

Kindness Rocks Project at Yarrabilba

In 2018 we worked alongside key stakeholders in Yarrabilba to deliver the Kindness Rocks Project.

This unique community art project spread positivity and kindness that involved over 600 families. It also provided an opportunity for the community to form relationships with each other and the local community garden.
The project used existing assets and resources which let many groups and organisations work together.
Resourcing Our Community

We provide $150,000 in community grants each year!

The Community Development team have created a range of valuable resources to connect people, networks, services and opportunities throughout Logan.

Our Work

What we already do

*A central directory of services!*
Residents are able to connect with over 1,400 programs and services listed on the Logan Community Directory.

*Community services e-newsletter!*
We deliver fortnightly updates about events, funding opportunities and programs.

*A directory of networks!*
Our directory of networks provides the location and times of meetings, network purposes and contact details.
Community grants!
We provide grants to support meaningful projects in the community.

For more information please visit our website and search for Community Development.

Priorities

- Pursue opportunities and funding to provide workshops and community development seminars. This will help individuals, groups and organisations drive their own initiatives.
- Review and refine information to make sure it is relevant for different audiences.
- Use the Logan Community Directory as a central online hub of information for services, programs and events.
- Make sure the Community Project Grants application process is inclusive and accessible. This may include reviewing the grant guidelines, questions, promotion and grant workshop.
• Continue to organise grant forums. These provide information on grant programs and a chance to speak with grant officers about project ideas.

• Continue to work with community stakeholders to support important resources such as the Logan Street Services Guide.

• Use the Community Services E-Newsletter to share positive stories from the community.

• Work with our grant recipients to help them deliver and promote their projects.