

Fact Sheet

Logan Safety Camera Program

A key component of Council's holistic approach to the delivery of community safety initiatives is the Logan Safety Camera Program. Since its inception in 2001, the program has positively impacted on Council's capacity to provide a proactive and reactive response to crime, and anti-social behaviour and enhance feelings of community safety. The program has continued to grow and evolve with the latest technology and has been instrumental in creating a safer city for our residents, visitors and businesses.

The Logan Safety Camera Program has a strong community safety focus, providing a wide range of benefits to the community, with the purpose being to:

- Increase community safety throughout the City of Logan.
- Detect and reduce anti-social and unlawful behaviour.
- Support the Queensland Police Service (QPS) to identify and effectively prosecute offenders.

The effectiveness of the Logan Safety Camera Program is enhanced by the relationship shared with the QPS. In November 2019, the QPS established the Logan District Tasking and Coordination Centre (DTACC). The purpose of DTACC is to better coordinate resources and deliver a more efficient and effective response to calls

for service. In February 2020, Council created a space in the Logan Safety Camera Program Monitoring Room to allow the Logan DTACC to work in direct conjunction with the Logan Safety Camera Program Monitoring Officers. To date, the benefits of this partnership have been significant, particularly regarding the ability for critical information to be provided between both teams quickly and concisely, thus giving the QPS and Monitoring Officers the best opportunity to respond to incidents as they occur.



The Logan Safety Camera Program operates under strict policies, standing orders and operating procedures to ensure integrity, confidentiality and the privacy of the community at all times. To view the Logan Safety Camera Program Privacy Collection Notice visit: logan.qld.gov.au/logan-safety-camera-program

The Logan Safety Camera Program is committed to innovation and continuous improvement in its operation. The Logan Safety Camera Program is always at the forefront of investigating and trialing new camera technologies. All of the cameras that comprise the Logan Safety Camera Program are high quality, full colour, 360 degree, pan tilt, zoom (PTZ), which have significant zoom capabilities or multi-sensor cameras.

The cameras are operated utilising innovative system equipment and technology.

The Logan Safety Camera Program has received numerous recommendations for community safety achievements, innovation, technology and partnerships and has successfully secured millions of dollars in funding contributions from state and federal government agencies.

The program will continue to be developed and expanded to new areas across the city. This expansion will be implemented in tandem with crime prevention and community safety strategies, to enhance community safety throughout the City of Logan.

Logan Safety Camera Program camera locations

To keep up to date on the locations and workings of the Logan Safety Camera Program visit: logan.qld.gov.au/safety/safety-camera-locations

Logan Safety Camera Program community education

The Logan Safety Camera Program boasts a state of the art monitoring room which operates 24/7 to enhance community safety across the City of Logan.

To increase knowledge and understanding of the monitoring room and the camera program, Council has designed the Logan Safety Camera Program Community Education Program. This program allows community and groups to tour the monitoring room and learn more about the history of the Logan Safety Camera Program, how it operates and some success stories from the program.

For more information on participating in the Logan Safety Camera Program Community Education Program please contact Council's Community Safety Program on 3412 3412.

Enquires

Enquiries about incidents that may have been captured on the Logan Safety Camera Program network should be made to the QPS in the first instance.

Following contact with QPS, enquiries regarding incidents from the Logan Safety Camera Program can be made by contacting Council's Integrity and Information Program on 3412 3412.

Enquiries relating to the operation of the safety cameras can be directed to Council's Community Safety Program on 3412 3412.

Useful safety contacts

Policelink: 131 444

Emergencies (Triple zero): 000

Crime Stoppers: 1800 333 000

Hoon hotline: 134 666