

# FOOD SAFETY CHECKLIST HOW WELL DOES YOUR FOOD BUSINESS RATE?

Under Council's **Eat Safe Logan** food safety rating scheme, all licensed food businesses within Logan will be issued with a food safety star rating. These will be based on an assessment conducted by Council under the *Food Act 2006* and good management practices. The scheme was introduced to protect the health and well-being of residents and visitors.

Use this checklist to assess your current food safety processes and work out an approximate **Eat Safe Logan** food safety rating. This checklist should be used in conjunction with the *Eat Safe Logan Food Safety Made Easy Guide* which helps businesses achieve high levels of food safety.

A similar checklist, the *Food Safety Audit Proforma*, is used by Council officers during the regular food safety audit to assess your business' food handling practices and procedures and also your **Eat Safe Logan** star rating.

The *Eat Safe Logan Food Safety Made Easy Guide* and further information about **Eat Safe Logan** is available at **www.logan.qld.gov.au** 



## HOW TO USE THIS CHECKLIST

#### STEP 1

The food licensee or Food Safety Supervisor can complete this checklist. Complete the administration details at the top of the checklist (e.g. name, date) to keep a record for your information.



#### STEP 2

Complete **Section A** in order – the checklist follows the typical flow of processing food from beginning to end (e.g. receive food, store food, process food, display/serve food).

**Section A** contains **Minor**, **Major** and **Critical** Compliance areas. All of these areas must be complied with as part of the *Food Act 2006* requirements. For definitions of these various compliance levels, refer to page 2 of this checklist.

If you believe your food business fully complies with each of the listed requirements, tick the 'Yes' box. If you are unsure, please refer to the *Eat Safe Logan Food Safety Made Easy Guide*.

If you find areas that **are not** complying with the listed requirements, tick the appropriate **Minor**, **Major** or **Critical** box. Refer to the next page for a general guide to identifying minor and major compliance issues.

Please note that some requirements throughout the checklist may not be applicable to your particular food business due to the limited nature of your activity.





**CITY OF OPPORTUNITIES** FOR FAMILIES, LIFESTYLE AND BUSINESS THE FOOD SAFETY CHECKLIST HAS TWO SECTIONS.

### SECTION A - COMPLIANCE DETAILS

**Section A** contains the food safety requirements outlined in the *Food Act 2006* and the *Food Safety Standards*. It is the food business' legal responsibility to comply with these. Any infringements of these provisions are noted and subsequently tallied to give an overall representation of the compliance against the *Food Act 2006*.

The three non-compliance selections within Section A represent the various levels of risk.

*Minor non-compliant* means there is a small, low risk breach that can be easily rectified during the normal course of the business. These issues are less likely to present a hazard to consumers. Examples include:

- slightly defective fixtures, fittings or equipment
- cracked tiles
- very minor cleaning issues.

Businesses can still achieve very good star ratings if a small number of minor non-compliant breaches are found.

**Major non-compliant** is more serious. It suggests a breach of the standard and exposes a high risk to food safety. The food business may not be able to quickly or easily rectify these issues during normal processes. Examples include:

- very unclean premises
- no hand washing facilities
- poor personal hygiene.

If **any** major non-compliances are found, **enforcement action may be taken** in the form of food improvement notices, on-the-spot fines, suspension or prosecution.

**Critical non-compliances** are associated with matters that **pose the highest risk** to producing safe food. These areas are determined to be fundamental in providing safe food to consumers. If a food business fails to comply with **any** of the critical requirements, **serious enforcement action may be taken** in the form of food improvement notices, on-the-spot fines, immediate suspension of licence or prosecution. Examples include:

- incorrect temperature control
- contamination of food
- the presence of pests and vermin.

### SECTION B – GOOD MANAGEMENT PRACTICES

**Section B** contains a list of management documents that identify and control food safety hazards in the handling of food in a food business. These documents are seen as effective tools in managing food safety risks associated with any food operation.

If a business can provide examples of these documents, Council will maintain confidence that the food business can operate at a higher level of compliance and reward the business through higher overall ratings.

The points associated with each management document kept are totalled to give the Section B score. These documents must be maintained on a frequent basis and kept on-site at all times.

Scores from both **Section A** and **Section B** are used to calculate the overall star rating. Free marketing material from Council will be provided to businesses who achieve 3 stars or more and decide to opt-in to publicly display their star rating. Location:

Food Safety Supervisor:

Date:

### SECTION A – COMPLIANCE DETAILS

Tick the boxes which are relevant for you. Boxes marked X are not relevant for this requirement.

If you are unsure about any control measures you can get further information from the *Food Safety Made Easy Guide* which will help you answer accurately. The relevant pages in the guide for each requirement are referred to after each control measure as appropriate.

		General Requirements				
				Com	oliant	
Ref	Control Measure	Comments/Findings	Yes		No	
			res	Minor	Major	Critical
A1	<b>Licence –</b> Is your Council food business licence current? (See page 5 of Food Safety Made Easy Guide)			$\times$		$\mathbf{\times}$
	i.e. no outstanding fees					
A2	<b>Licence –</b> Is the current licence displayed prominently on the premises? (See page 5 of Food Safety Made Easy Guide)				$\times$	$\times$
A3	<b>Licence Conditions</b> – Is your business complying with all site specific licence conditions (if applicable)? (See page 5 of Food Safety Made Easy Guide)					$\times$
A4	<b>Previous non-compliances –</b> Has your business fixed all previous non- compliance items? (See page 5 of Food Safety Made Easy Guide)				$\times$	$\times$
A5	<b>Design –</b> Does your business comply with the structural requirements of the Food Safety Standards? (See page 5 of Food Safety Made Easy Guide)					$\times$
A6	<b>Food Safety Supervisor –</b> Have you notified Council who your Food Safety Supervisor is/are? (See page 6 of Food Safety Made Easy Guide)			$\times$		$\times$
A7	<b>Food Safety Supervisor –</b> Is the Food Safety Supervisor reasonably available/contactable? (See page 6 of Food Safety Made Easy Guide)				$\times$	$\times$
A8	Food Safety Program – If required, does your food business have an accredited Food Safety Program? (See page 7 of Food Safety Made Easy Guide)			$\times$		$\times$

		Food Handling Controls				
				Com	oliant	
Ref	Control Measure	Comments/Findings	Yes		No	
			Tes	Minor	Major	Critical
Α9	<b>Skills and knowledge –</b> Do you and your employees have appropriate skills and knowledge in food safety and hygiene matters? ( <i>See page 7</i> of Food Safety Made Easy Guide)					$\times$
A10	<b>Receival</b> – Is food protected from contamination at receival and are potentially hazardous foods accepted at the correct temperature? (See page 8 of Food Safety Made Easy Guide)					$\times$
A11	Food storage – Is all food stored appropriately so that it is protected from contamination? (See page 9 of Food Safety Made Easy Guide) • cold room / fridge • freezer • dry store • water storage tank (e.g. rainwater tank)			$\times$	$\ge$	
A12	<ul> <li>Food storage – Is potentially hazardous food stored under temperature control? (See page 9 of Food Safety Made Easy Guide)</li> <li>cold food = 5°C and below</li> <li>hot food = 60°C and above</li> <li>frozen food = remain frozen</li> </ul>			$\times$	$\times$	
A13	<b>Food processing</b> – Are suitable measures in place to prevent contamination? (See page 9 of Food Safety Made Easy Guide) e.g. cross contamination			$\times$	$\times$	
A14	Food processing – Is potentially hazardous food that is ready to eat and held outside of temperature control monitored correctly? (See page 10 of Food Safety Made Easy Guide) e.g. 2 hour/4 hour rule					$\times$
A15	<b>Thawing –</b> Are acceptable methods used to thaw food? (See page 10 of Food Safety Made Easy Guide)			$\times$	$\times$	
A16	<b>Cooling –</b> Are acceptable methods used to cool food? (See page 11 of Food Safety Made Easy Guide)			$\times$	$\times$	
A17	<b>Reheating –</b> Are appropriate reheating procedures followed? (See page 11 of Food Safety Made Easy Guide)					
A18	<b>Food display</b> – Is food on display protected from contamination? (See page 11 of Food Safety Made Easy Guide)			$\times$	$\times$	
A19	<b>Food display</b> – Is potentially hazardous food displayed under correct temperature control? (See page 12 of Food Safety Made Easy Guide)			$\times$	$\times$	

A20	<b>Food packaging</b> – Is food packaged in a manner that protects it from contamination? (See page 12 of Food Safety Made Easy Guide)					$\times$
A21	<b>Food transportation</b> – Is food transported in a manner that protects it from contamination and keeps it at the appropriate temperature? (See page 12 of Food Safety Made Easy Guide)					$\times$
A22	<b>Food for disposal</b> – Do you use acceptable arrangements for throwing out food? (See page 13 of Food Safety Made Easy Guide)					
A23	<b>Food recall</b> – If you are a wholesale supplier, manufacturer or importer of food, does your food business comply with the food recall requirements? (See page 13 of Food Safety Made Easy Guide)					
A24	Alternative methods – Are your documented alternative compliance methods acceptable i.e. receipt, storage, cooling, reheating, display, transport? (See page 14 of Food Safety Made Easy Guide)					
	11 http://www.internet.com/					
	Health and Hy	ygiene Requirements	_	-	-	-
				Comp		
Ref	Control Measure	Giene Requirements Comments/Findings	Yes		No	Critical
Ref A25			Yes		No	Critical
	<b>Control Measure</b> <b>Contact with food –</b> Does your business minimise the risk of contamination of food and food contact surfaces? (See page 15 of Food Safety Made Easy		Yes		No	Critical
A25	Control Measure Contact with food – Does your business minimise the risk of contamination of food and food contact surfaces? (See page 15 of Food Safety Made Easy Guide) Health of food handlers – Do you ensure staff members do not engage in food handling if they are suffering from a food-borne illness or are sick? (See page 15 of Food Safety Made		Yes		No	Critical

	Cleaning,	, Sanitising and Maintenance				
				Com	oliant	
Ref	Control Measure	Comments/Findings	v		No	
			Yes	Minor	Major	Critical
A29	<b>Duty of food business –</b> Do you inform food handlers of their obligations and take measures to ensure they do not contaminate food? (See page 17 of Food Safety Made Easy Guide)					$\times$
A30	<b>Cleanliness</b> – Are the floors, walls and ceilings maintained in a clean condition? (See page 18 of Food Safety Made Easy Guide)					$\ge$
A31	<ul> <li>Cleanliness – Are the fixtures, fittings and equipment maintained in a clean condition? (See page 19 of Food Safety Made Easy Guide)</li> <li>mechanical exhaust ventilation</li> <li>fridges, coolrooms, freezers</li> <li>benches, shelves, cooking equipment</li> </ul>					$\mathbf{X}$
A32	<b>Cleanliness</b> – Are the premises in general maintained in a clean condition? (See page 18 of Food Safety Made Easy Guide)					$\times$
A33	<ul> <li>Sanitation – Has your business provided clean and sanitary equipment including? (See page 19 of Food Safety Made Easy Guide)</li> <li>eating and drinking utensils</li> <li>food contact surfaces</li> </ul>			$\times$	$\times$	
A34	Sanitation – Are food contact surfaces of utensils and equipment sanitised correctly? (See page 19 of Food Safety Made Easy Guide)					$\times$
A35	<b>Maintenance –</b> Does your business ensure no damaged (cracked/broken) utensils, crockery, cutting boards are used? (See page 19 of Food Safety Made Easy Guide)					$\times$
A36	<b>Maintenance</b> – If you are responsible for maintaining the grease trap, is it serviced effectively? (See page 19 of Food Safety Made Easy Guide)					$\times$
A37	<ul> <li>Maintenance – Are your premises' fixtures, fittings and equipment maintained in a good state of repair and working order? (See page 19 of Food Safety Made Easy Guide)</li> <li>floors, walls &amp; ceilings</li> <li>fixtures, fittings &amp; equipment</li> <li>mechanical exhaust ventilation</li> </ul>					$\times$

		Miscellaneous				
				Comp	oliant	
Ref	Control Measure	Comments/Findings	Yes		No	
			105	Minor	Major	Critical
A38	<b>Thermometer</b> – Does your food business (if handling potentially hazardous food) have a thermometer? (See page 20 of Food Safety Made Easy Guide)				$\times$	$\times$
A39	<b>Thermometer</b> – Is the thermometer cleaned and sanitised between uses? (See page 21 of Food Safety Made Easy Guide)					
A40	<b>Single Use Items –</b> Are single use items protected from contamination until use and not used more than once? (See page 21 of Food Safety Made Easy Guide)					
A41	<b>Toilet –</b> Are adequate staff toilets provided and in a clean state? (See page 21 of Food Safety Made Easy Guide)					$\times$
A42	Animals and pests – Is your food business completely free from animals or vermin (assistance animals exempt)? (See page 21 of Food Safety Made Easy Guide)			$\times$	$\times$	
A43	<b>Animals and pests –</b> Are animals and pests prevented from being on the premises? (See page 21 of Food Safety Made Easy Guide)					$\times$
A44	Animals and pests – Is pest control carried out at sufficient intervals to eradicate pests? (See page 21 of Food Safety Made Easy Guide)				$\times$	$\times$
		Results – Section A				
ΤΟΤΑ	L Minor Non Compliances					
τοτα	L Major Non Compliances					
τοτα	L Critical Non Compliances					



#### STEP 3

When you have finished completing the checklist, add up the number of Minor, Major and Critical non-complaint areas separately and note the totals of each at the end of Section A. Calculate the Section A rating by selecting the A, B, C, D or E in the results table below. The A, B, C, D or E will be next to the number of non-compliances your business has recorded.

## SECTION A RESULTS TABLE

Minor Non-Compliances	Food Safety Rating
0 Non-Compliances	А
1-3 Minor Non-Compliances <u>only</u>	В
4-5 Minor Non-Compliances <u>only</u>	С
6 or more Minor Non-Compliances <u>only</u> Or Any 1-2 Major Non-Compliances Or Any 1 Critical Non-Compliance	D
Any 3 or more Major Non-Compliances Or Any 2 or more Critical Non-Compliances	E
Section A RATING	



#### STEP 4

Complete **Section B** – this section covers the documentation considered effective tools in managing food safety risks associated with any food operation.

#### Section **B**

If you keep any of these completed management documents on site and use and maintain them on a regular basis, please tick the relevant boxes below. Please refer to the *Eat Safe Logan Food Safety Made Easy Guide* for more information on each of these documents. Each document has a weighted point system allocated to them. Add the total number of points to obtain an overall score and record in the section provided.

### SECTION B – GOOD MANAGEMENT PRACTICES

Deeu	Documented and Maintained Records (all records relevant to the business must be kept on site)	Points	Accep	Acceptable	
Docu	mented and Maintained Records (an records relevant to the business must be kept on site)	FOILTS	Yes	No	
B1	Accredited HACCP Plan or ISO 22000:2005 (See page 24 of Food Safety Made Easy Guide) (If YES, do not continue to check for other documentation)	14			
B2	Accredited Food Safety Program (See page 25 of Food Safety Made Easy Guide) (If YES, do not continue to check for other documentation)	14			
B3	Cleaning Program and Schedule (See page 27 of Food Safety Made Easy Guide)	3			
B4	Temperature Record – Food Display/Storage (See page 29 of Food Safety Made Easy Guide)	3			
В5	Transportation Temperature Control (See page 31 of Food Safety Made Easy Guide)	1			
B6	Products Received Temperature Record (See page 30 of Food Safety Made Easy Guide)	1			
B7	Greater than 50% of food handlers trained in a recognised Training Course (See page 31 of Food Safety Made Easy Guide)	2			
B8	Staff Training Records (internal and external training) (See page 32 of Food Safety Made Easy Guide)	1			
B9	Maintenance Records (Structural and Equipment) (See page 33 of Food Safety Made Easy Guide)	1			
B10	Pest Control Schedule (by a licensed contractor) (See page 35 of Food Safety Made Easy Guide)	1			
B11	Waste Collection and Refuse Cleaning Record (See page 35 of Food Safety Made Easy Guide)	1			
B12	Stock Rotation Schedule (See page 36 of Food Safety Made Easy Guide)	1			
B13	<b>NOTE:</b> If a food business <u>does not</u> receive, store, display or process Potentially Hazardous Foods (PHF), add 10 bonus points	10			
Resul	ts Section B – TOTAL Points Score				



## SECTION B RESULTS TABLE

Section B Total	Good Management Practices Rating
14 or more Points	A
11-13 Points	В
7-10 Points	С
Under 7 Points	D
Section B RATING	



#### STEP 6

By using the rating calculator below, select the letters scored for Section A (top) and Section B (left). Your final rating will be where the two scores meet in the middle.

For example, if you scored a 'B' in section A and a 'C' in section B, your overall rating will be 3 stars.

	SECTION A RESULT					
RESUL	RATING	A	В	С	D	E
B RE	А	5	4	4	2	0
NO	В	4	4	3	2	0
SECT	С	4	3	3	2	0
S	D	3	3	3	2	0

### RATING CALCULATOR

	SECTION A RESULT					
RESULT	RATING	А	В	С	D	E
<u> </u>	А	5	4	4	2	0
SECTION	В	4	4	3	2	0
SECT	С	4	3	3	2	0
	D	3	3	3	2	0

STEP 7 What do the results mean?



*****	<b>Excellent Performer</b> Fully compliant with the <i>Food Act 2006</i> and overall very high standard of food safety management practices.
XXXX	<b>Very Good Performer</b> High standard of compliance with the <i>Food Act 2006</i> and overall good standard of food safety management practices.
XXX	<b>Good Performer</b> Good level of compliance with the <i>Food Act 2006</i> and overall acceptable standard of food safety management practices.
**	<b>Poor Performer</b> Low level of compliance with the <i>Food Act 2006</i> with more effort required.
NO STAR	<b>Non-Compliant Performer</b> A general failure to comply with the <i>Food</i> Act 2006 with major effort required to rectify issues.

If you calculated a rating of 3 stars or above, your business can opt-in to having your results publicly displayed on your premises and promoted on a website. You will only be eligible to participate in **Eat Safe Logan** following the results from a primary audit conducted by Council.

If your rating was calculated at 2 stars or below, you will need to immediately examine your business processes to rectify any non-compliance.

Please refer to *Eat Safe Logan Food Safety Rating Guide* for further information on the food safety scheme.

If you have difficulties completing this form and need assistance, contact your food industry association representative, contact Council at **foodsafety@logan.qld.gov.au** or by phoning **(07) 3412 3412**.

### FURTHER INFORMATION

For further information on Eat Safe Logan visit

@	foodsafety@logan.qld.gov.au
	www.logan.qld.gov.au
	Phone (07) 3412 3412

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