

LOGAN: *City of Choice*



State of the City 2013



LOGAN: *City of Choice*

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Acknowledgements:

We acknowledge the people and clans of the Jagera and Yugambah language groups as the Traditional Custodians of the Logan City area. We pay our respects to the elders, both past, present and future for they hold the memories, the traditions, the culture and hopes for Aboriginal people in Logan City and have made an important contribution to the community. We acknowledge there are also other Aboriginal and Torres Strait Islander people who live, work in and contribute to the cultural heritage of Logan City.

Disclaimer:

The information contained in this publication is for general information only and has been taken by Logan City Council and the Logan: City of Choice Leadership Team from other public sources. Council or the Leadership team do not warrant the accuracy, completeness or currency of the information in this publication. It is your responsibility to evaluate the accuracy, completeness and currency of any information in this publication. To the full extent permitted by law, Council disclaims all liability for or in connection with any loss or damage suffered by you or any other person arising directly or indirectly from or in connection with your use of or reliance on the information contained in this publication.

The leadership team acknowledge that the information in this report may not represent local neighbourhoods or select communities within Logan City who experience prosperity and affluence. Our intent is to highlight areas of concern to advocate for the interests of our neighbourhoods and communities who experience disadvantage and to improve on the city wide performance results outlined in this report.

Message from the Mayor

The Logan: City of Choice Summit attracted more than 1,000 residents, community members, non-government and business sector leaders and local, state and federal government representatives when it was held in February this year. Together we explored five social themes that influence our local neighbourhoods: housing, employment, safety, social infrastructure and education. Personal reflections informed debates and discussions around the successes, challenges and future opportunities for our city. The commitment, passion and hope that framed many of the conversations throughout the event was a defining moment. The framing of a set of priorities, captured in a draft two-year Action Plan, was a key outcome of the city-wide conversation. The recently-established Logan: City of Choice Leadership Team has worked with purpose to finalise the Action Plan and will play a valuable role in working with our community and government leaders to deliver on the plan. We all have a responsibility towards achieving the actions outlined in the Action Plan, and acknowledging this moment in time as an opportunity to leave a legacy of positive change that we can all be proud of. We have a strong vision for our future and I congratulate the Leadership Team on the significant milestone of delivering this State of the City Report, which will complement the Action Plan and strengthen our advocacy for, and protection of, the interests of our residents, our neighbourhoods and our future.

Pam Parker

Mayor of Logan City



Message from the Leadership Team Chair

As Chair of the Logan: City of Choice Leadership team, I am humbled by the sense of collective goodwill and by the genuine partnerships and connections that exist in local neighbourhoods across Logan City. This is a significant asset that can and should be leveraged. As Chair, I am pleased to present this State of the City report which presents performance results against a set of indicators relating to education, employment, housing, safety and social infrastructure for Logan City. Preliminary work by the Leadership Team requires an additional focus on transport, cultural diversity and community engagement as these are crucial to improving connectivity, social cohesion and place-based decision-making. Therefore, these themes are also considered when presenting a picture of the current state of Logan City. To grow and prosper into a connected, sustainable and prosperous city, we need to have clarity of where we are now as a community, to enable informed decision-making on the future direction of this young and diverse city. I am mindful of the significant task ahead of us in working with our community leaders to mobilise the strong community spirit that exists here to build a collective responsibility to deliver on the two-year Action Plan. We are on the cusp of opportunity and this is a critical time for us to embrace our uniqueness and champion the city's strengths that many of you know and love and that others can rediscover as our Logan: a City of Choice.

Jude Munro

Chairperson: Logan: City of Choice Leadership Team





A woman with short blonde hair, wearing sunglasses and a red shirt, is holding a small green plant in a silver container. The background is a blurred outdoor setting.

Our Key Statistics

Our City

Logan City consists of 63 suburbs across 12 local government electoral divisions. We are one of the fastest growing cities and the sixth largest local government area in Australia. We have 960 square kms of rural, semi rural and urban lands. We have 924 parks that cover a total of 6,480.5 hectares. Our neighbourhoods are connected by 2,154 kms of roads and 2,826 kms of water and sewer mains.

Population

Logan City is home to over 293,000 residents. The median age of the city's population is 33 years and 31% of our city are under 20 years of age; making Logan a very young city. In 2011, parents and homebuilders (ages 35-49 and reflects similar life stages or service user profiles) were the largest age structure group. Our population of males (49.6%) and females (50.4%) is relatively equal.

Cultural Diversity

We are a very diverse city with 215 nationalities and ethnic groups represented with 26.1% of our residents born overseas. Residents in Logan have come from all corners of the world, with New Zealand, United Kingdom, Philippines, South Africa and Samoa being the top five countries of birth. 12.8% of our residents identify as LOTE (Language other than English). Of the Logan population, 2.8% identify as Aboriginal and Torres Strait Islander.

Source: ABS 2011 Census





Household Structure

In Logan, we have diverse households. In 2011, 36.4% of our couples have children, 24% of our couples are without children and 14.5% of our households are one parent families. Of our households, 16.9% are lone person households. Of the couples with children, a quarter of couples have three or more children.

Our modes of Transport

We have 2,154 kms of roads, 245 kms of cycle networks and 1,053 kms of footpaths. We are connected regionally by two motorways (Pacific and Logan) and the Mt Lindesay Highway. 67% of us drive to work, while 6.4% of us are passengers in a car. 7.1% of us use public transport (4.5% by bus, 2.6% by train). 36.5% of us own two motor vehicles, while 21.1% of us own three or more vehicles, which indicates that our community is highly dependent on motor vehicles as a mode of transport.

SEIFA: (measures socio-economic disadvantage and a low score indicates a disadvantage)

Overall, Logan City scored 970.9 on the SEIFA index of disadvantage, compared with Brisbane at 1047.7. However, there is a range in the SEIFA index across suburbs in Logan, with some areas experiencing some of the highest levels of disadvantage in the region and some areas experiencing the lowest levels of disadvantage in the region and state. This indicates that there are diverse levels of prosperity, needs and interests across the City.

Population Growth

From 2001-2011, the fastest growing areas were: Jimboomba to Logan Village, Marsden, Browns Plains, Eagleby and Bethania to Waterford. By 2031, the City is expected to grow by 175,564 people. Logan Village - Jimboomba SLA (Statistical Local Area) is expected to account for 40% of the population growth. This will be the result of the two Priority Development Areas of Greater Flagstone and Yarrabilba.

Emerging Groups

From 2006 to 2011, the largest increases in age structure groups occurred with empty nesters and retirees (60-69), young workforce (25-34), babies and preschoolers (0-4), and parents and homebuilders (35-49).

Sustainability

The percentage of Logan households with solar power installed has increased from around 2% to over 20% since 2010. Council handles 190,113 tonnes of waste each year and, of that total, 36,970 tonnes is recycled. One of our landfill sites is fitted with a gas collection system and Queensland's first gas-powered cogeneration plant, which produces enough electricity to power approximately 2,000 homes.



Education

Where are we now ?

Access to quality education is an enabler for human health and wellbeing, designing pathways for economic prosperity, social cohesion and connectedness. Logan City has over 257 educational settings including early childhood centres, state and non state schools, the Metropolitan South Institute of TAFE and the Griffith University campus at Meadowbrook.

Our local experience - a snapshot

Access and participation rates for Aboriginal and Torres Strait Islander (ATSI) students at Griffith University have continued to exceed the national average. Griffith University is one of the national leaders in attracting ATSI students to tertiary education and is the national leader of producing the highest number of ATSI graduates of any Australian university for the past three years.

“Make the most of your education and never waste an opportunity.”

Sonia Kruger - Channel 9



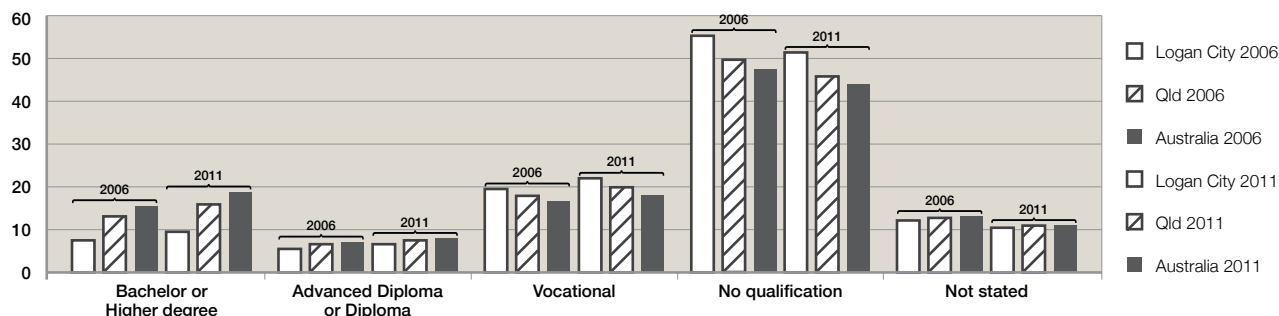
Our facts and trends

The following information presents our city wide results against a range of education measures. Where available, we have compared our city results against neighbouring Regional (SE Qld), State (Qld) and National (Australia) trends.

What Qualifications do we have?

FACT: Compared with the State (45.8%) and National (44.1%) average, in Logan City (51.4%) we have a higher percentage of residents with no qualifications.

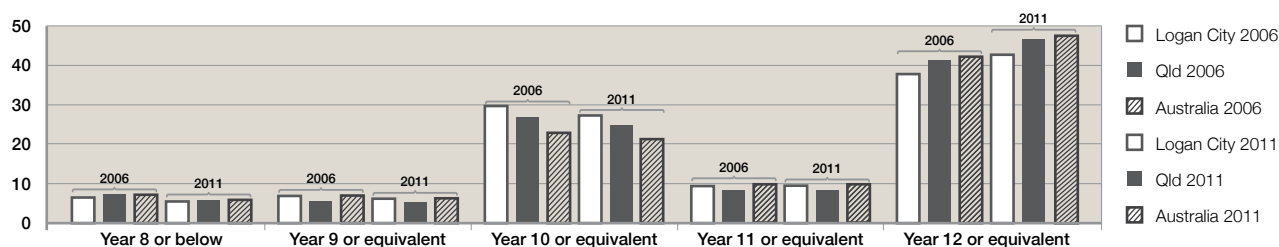
FACT: At 9.5% of the population, Logan City falls well below the State (15.9%) and National (18.8%) average for those residents who hold a Bachelor or higher degree qualification.



What is our highest level of school attainment?

FACT: Our State (46.6%) and National (47.6%) counterparts are more likely to complete Year 12 than residents of Logan City (42.7%).

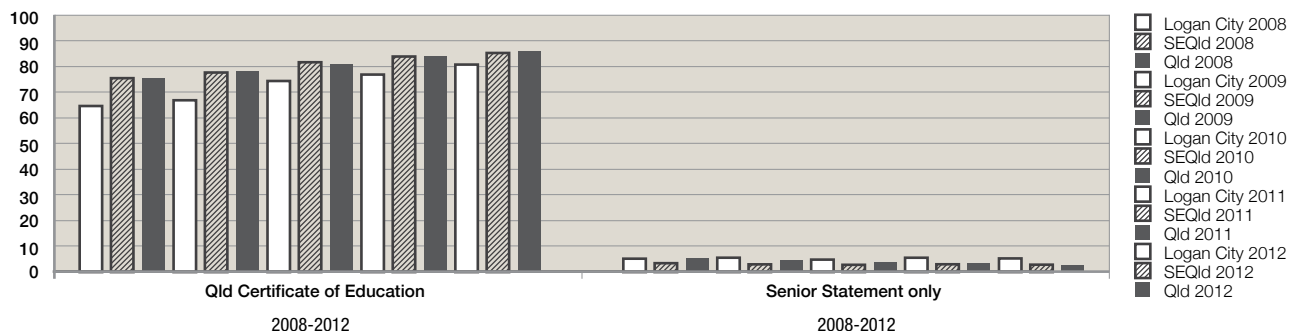
FACT: More residents of Logan City (39%) leave school early (Yr 10 or below), compared to the State (36.1%) and National (33.5%) average.



What are our Year 12 Student Outcomes?

FACT: Currently, Logan City (80.79%) is well below the regional (85.31%) and state (86.06%) average in terms of Year 12 students who received a Queensland Certificate of Education (QCE).

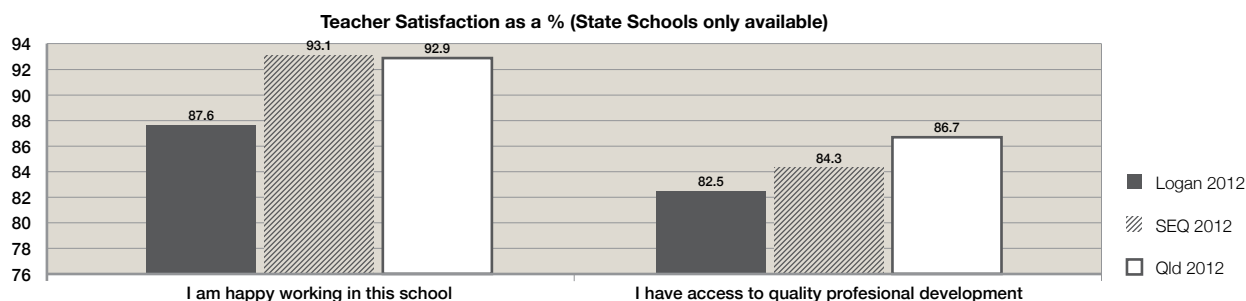
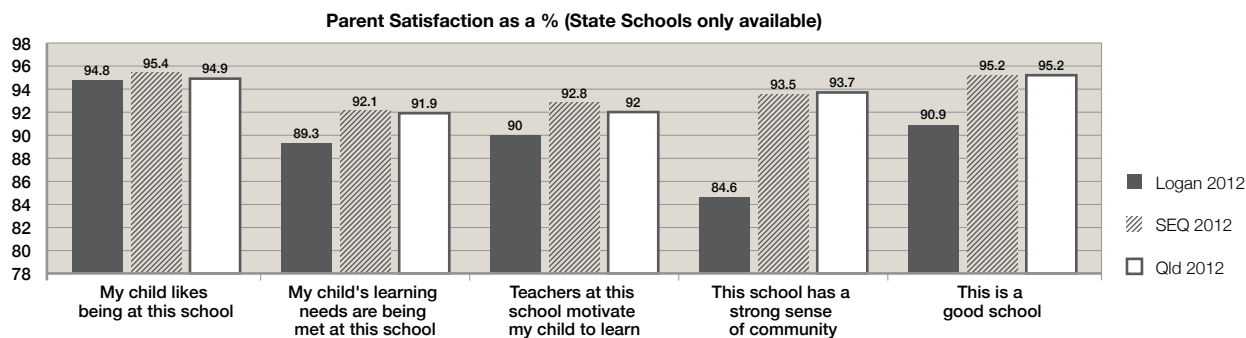
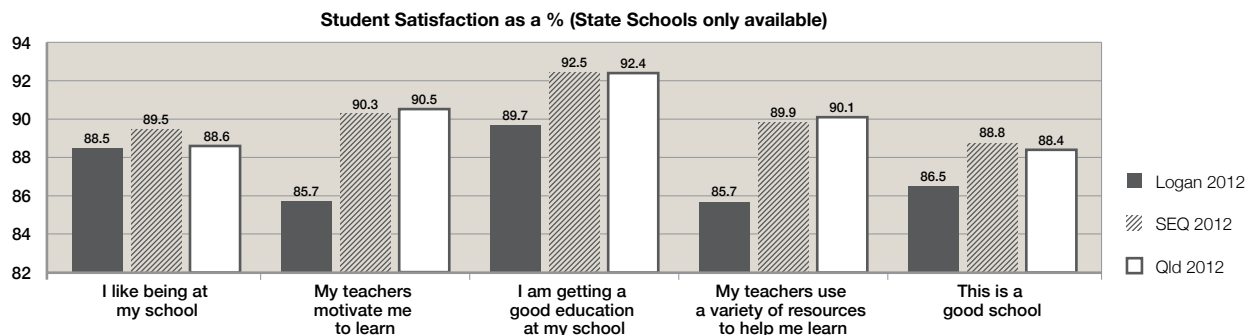
FACT: Compared to our regional (2.88%) and state counterparts (2.69%), in Logan City (5.31%), we are more likely to receive a Senior Statement only when completing Year 12.



How satisfied are our students, parents and teachers?

FACT: Overall, the survey questions outlined in this report indicate that for State Schools at the regional and state level, parents, students and teachers have higher satisfaction levels in comparison to Logan City.

FACT: Logan City parents (84.6%) are less likely to feel a 'sense of community' in our schools, compared to regional (93.5%) and state (93.7) averages in State Schools.

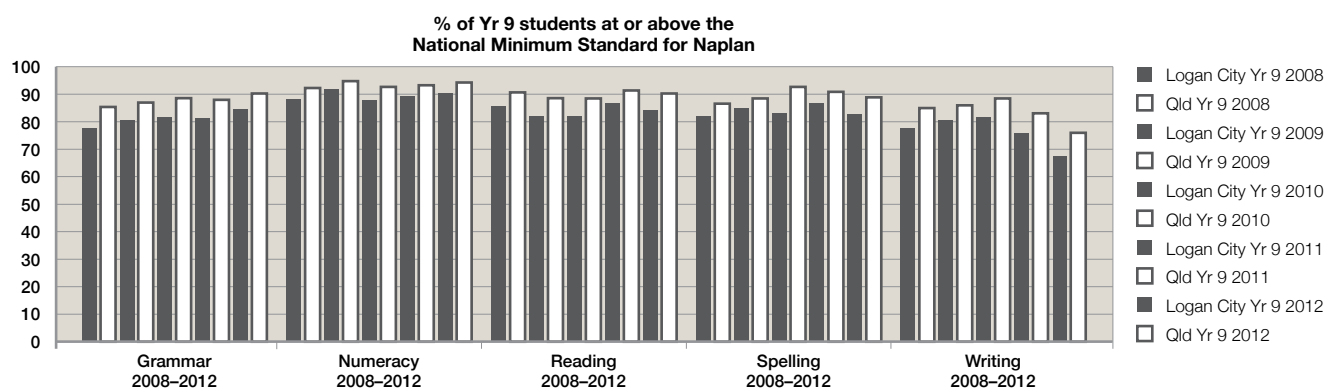
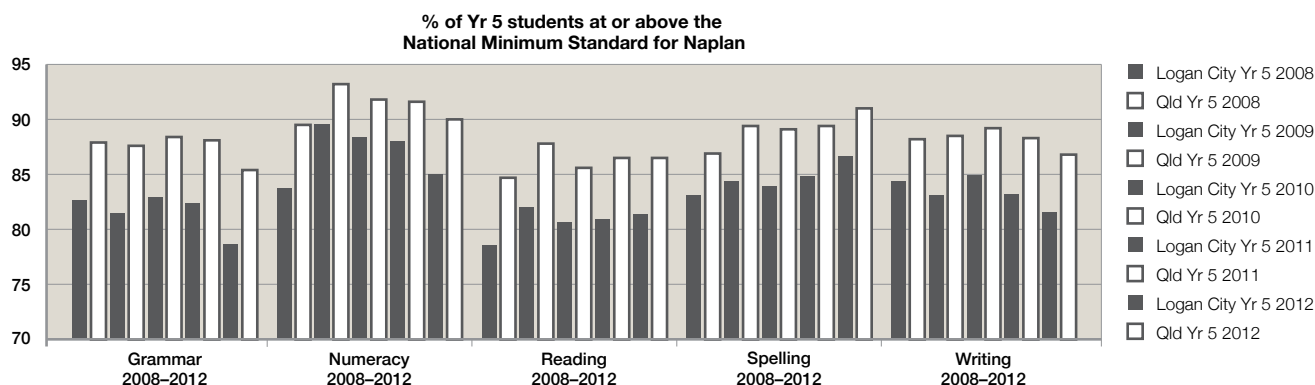
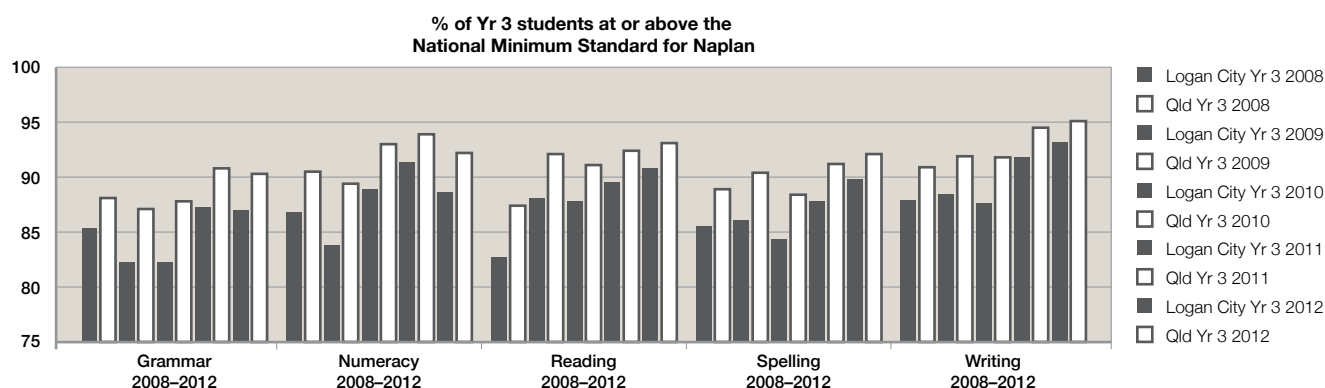


What are our Naplan (National Assessment Program Literacy and Numeracy) results?

(Note: NAPLAN is an annual assessment to test the skills that are essential for every child to progress through school and life.)

FACT: The majority of Logan City children are at or above the National Minimum Standard but still fall below the Queensland average across all NAPLAN domains for Year 3 and Year 5 students.

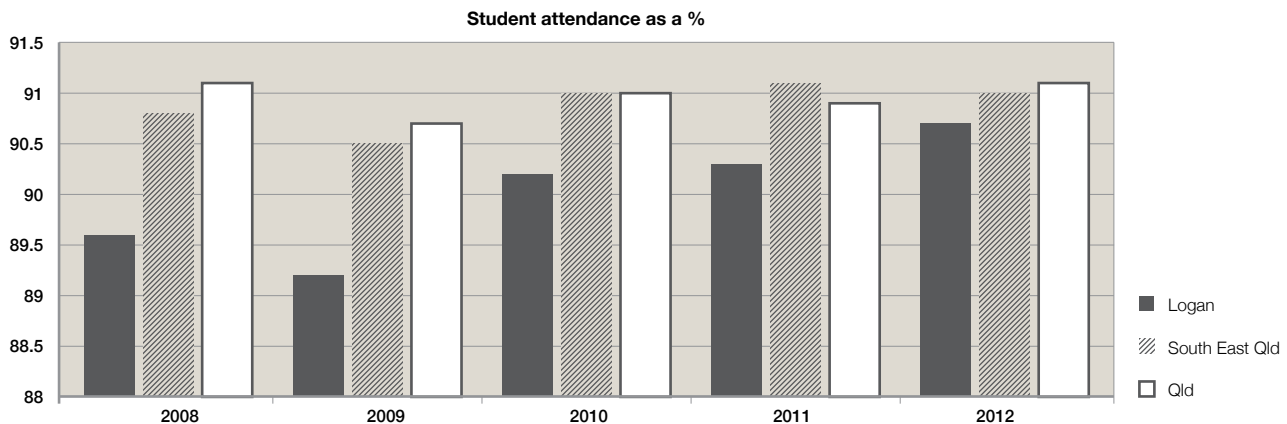
FACT: The majority of Logan City children are at or above the National Minimum Standard but still fall below the Queensland average across all NAPLAN domains for Year 7 and Year 9 Students.



What are our student attendance rates?

FACT: Our regional (91%) and state (91.1%) counterparts have a higher student attendance rate than Logan City (90.7%) schools.

TREND: Over the four-year period from 2008-2012, Logan City schools have continued to close the gap between our attendance rates and those of our regional and state counterparts.

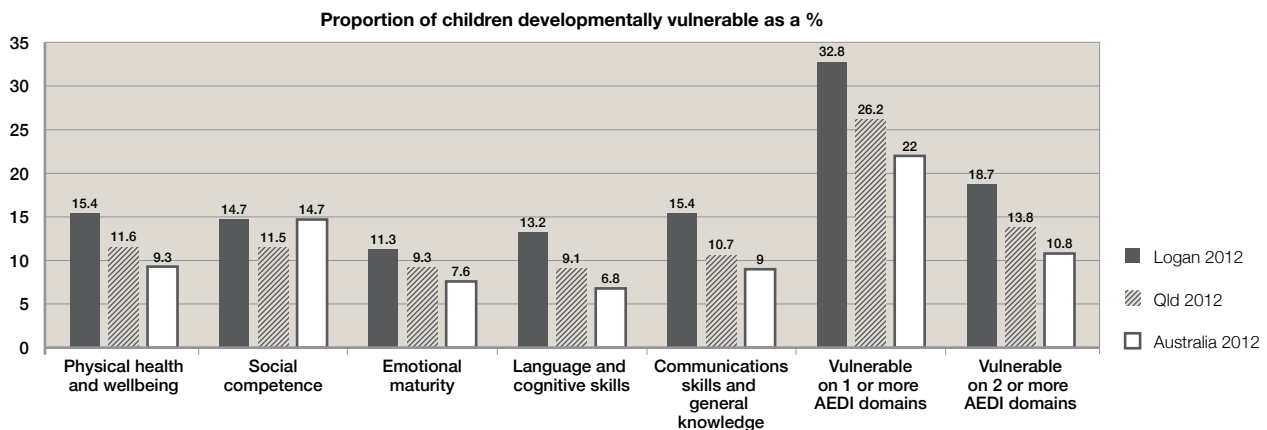


How vulnerable are our children?

(Note: The Australian Early Development Index (AEDI) is used to measure how well young children are developing and identifies whether a child may be developmentally vulnerable).

FACT: In Logan City, we have a higher percentage of child development vulnerability across all domains within the Australian Early Development Index (AEDI) in comparison to state and national averages.

FACT: In Logan City, we have a higher percentage of children who are vulnerable across two or more AEDI domains.



Our Aspirations for Education

WHERE DO WE WANT TO BE?

Over the next ten to twenty years in Logan City, we hope to achieve the following long term strategic outcomes:

- From an early age, Logan residents are interested in continuous learning and education opportunities.
- Logan residents have equitable access to all levels of education.
- Logan educators focus on prevention and early intervention.
- Logan residents act as role models or mentors for young people in and out of the school system.
- Logan residents have a firm understanding of multiculturalism and are aware of Aboriginal and Torres Strait Islander protocols and traditions.
- Schools in Logan have an excellent reputation for high achievement and high secondary education attainment.

Key Performance Indicators

HOW WILL WE MONITOR OUR PROGRESS?

The following measures will be monitored to help us progress towards our long term targets:

MEASURE	TARGET	DATA SOURCE
Highest qualification received	% meets State average	Census
Highest level of school attainment	% meets State average	Census
Year 12 student outcomes	% meets State average	Queensland Studies Authority
Satisfaction rate	% meets State average	Department of Education, Training and Employment
Naplan result	% meets State average	Queensland Studies Authority
Attendance rate	% meets State average	Department of Education, Training and Employment
AEDI result (Australian Early Development Index)	% meets State average	Australian Early Development Index



John Paul College, Daisy Hill





Employment

Where are we now?

Employment is crucial to addressing disadvantage and is a key enabler for individuals and families to participate fully in society, build strong self esteem and reduce the burden on the social welfare system. In 2012, Logan City had approximately 98,652 local jobs, 20,787 local businesses and a Gross Regional Product (GRP) of \$9.26 billion.

Our Local experience: - A snapshot

Kingston Park Raceway is Australia's largest and most technologically advanced go-karting venue and is a local employer of approximately 55 people. BDS, based in Crestmead, dominates the shelf fitting market in Australia. Intermix Australia at Beenleigh recently entered into a \$130 million agreement to export baby formula to China. Work is underway on Southwest 2; the much anticipated \$100 million Enterprise Park and is expected to create more than 1,000 jobs in Logan.

"I never felt that being an Aboriginal boy from Logan was going to stop me from doing anything."

*Wesley Enoch
Qld Theatre Company*

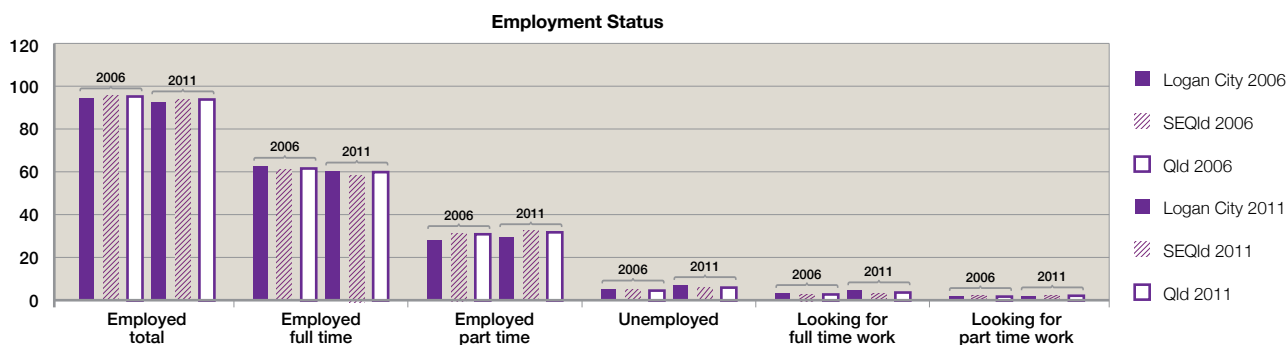
Our facts and trends

The following information presents our City wide results against a range of employment measures. Where available, we have compared our City results against regional (SE Qld) and state (Qld) trends.

What is our employment status?

TREND: Of those working and living in Logan City, 65% are working full time, while 32% are working part time.

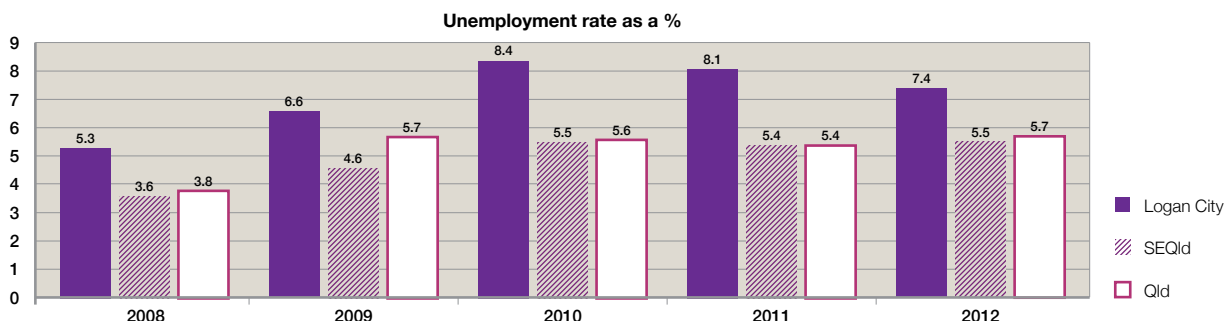
TREND: Between 2006-2011, full time employment in Logan City has decreased and part time employment has increased.



What is our unemployment rate?

FACT: Logan City (7.4%) has a higher unemployment rate than the regional (5.5%) and state (5.7%) average.

TREND: The unemployment rate for Logan City has been on the decline over the last two years.

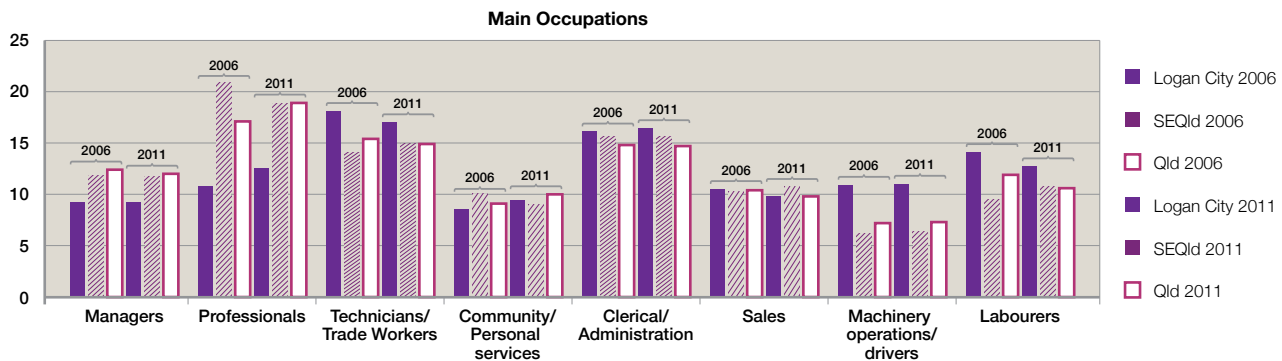


Source: Census and National Institute of Economic and Industry Research

What are our main occupations?

FACT: Our main occupations are technical/trade workers (17%), clerical/administration (16.1%) and labourers (14.1%).

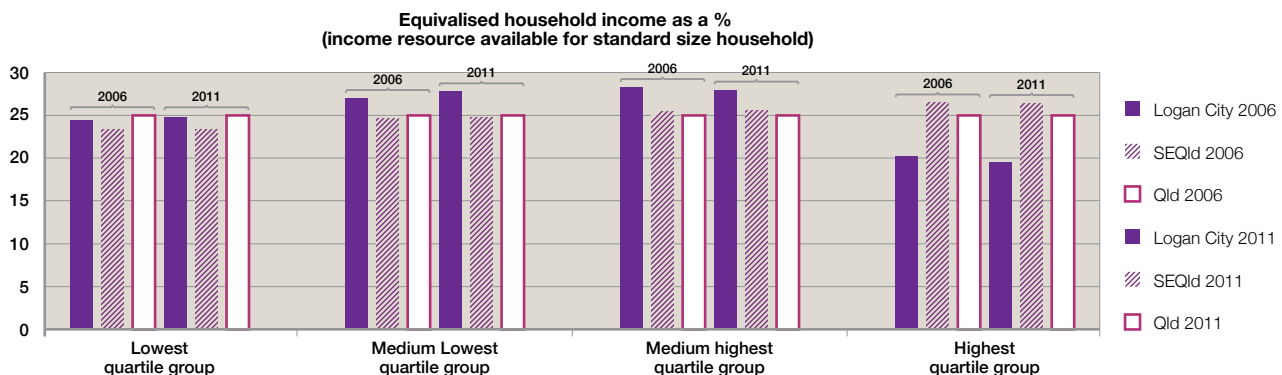
FACT: Residents of Logan City are less likely to be employed in management (9.2%) or professional positions (10.8%), compared with our regional (11.7%, 18.9%) and state counterparts (12%, 18.9%).



What are the income resources of our households?

FACT: The majority of Logan City household income resources fall within the Lowest to Medium Highest quartile.

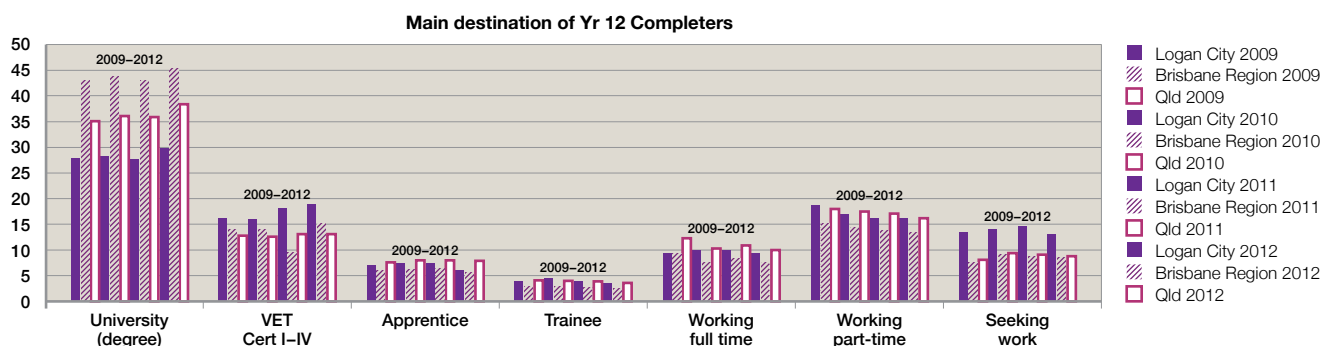
TREND: Compared to regional (26.4%) and state (25%) figures, Logan City (19.5%) households are far less likely to have income resources in the highest quartile group.



What is the main destination of our Yr 12 Completers?

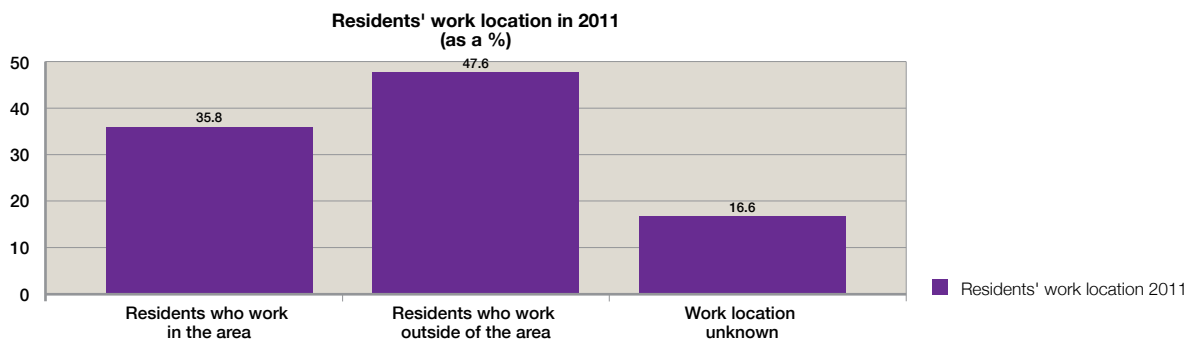
FACT: In Logan City (12.9%), we are more likely to be seeking work than our regional (8.7%) and state (8.8%) counterparts.

FACT: In Logan City, we sit above the regional and state average for completing Vocational Education Training (VET) post Year 12 completion, but are far less likely to attend university after completing Year 12 (30.1%) compared with regional (43%) and state figures (38.4%).



Where do our residents work?

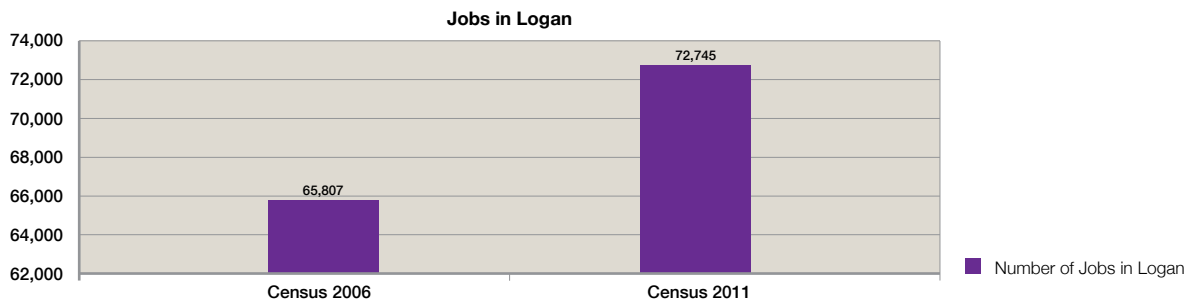
FACT: In 2011, 47.6% of our residents travelled outside the area to work.



How many jobs do we have in Logan?

(*Note: The Census job counts are typically lower than the actual figure).

FACT: There has been an increase in jobs in Logan over the period from 2006 to 2011.



Our Aspirations for Employment WHERE DO WE WANT TO BE?

Over the next ten to twenty years in Logan City, we hope to achieve the following long term strategic outcomes:

- Logan City has a diverse range of established businesses and industries.
- Logan residents have access to a range of business and employment opportunities.
- Logan has low levels of unemployment.
- Logan residents have easy access to resources and information on skills, employment, education and training available in the city.
- Logan residents have access to education, skills and training that align to the employment opportunities available within the city.
- Secondary school graduates in Logan have clear pathways into the workforce or tertiary education.
- Logan City has the required infrastructure to ensure that our businesses are able to grow and improve their productivity and that Logan City is a competitive business location.

Key Performance Indicators HOW WILL WE MONITOR OUR PROGRESS?

The following measures will be monitored to help us to progress towards our long term targets:

MEASURE	TARGET	DATA SOURCE
Employment Status	% meets State average	National Institute of Economic and Industry Research
Unemployment rate	% meets State average	National Institute of Economic and Industry Research
Main Occupations	% meets State average	Census
Income Resources	% meets State average	Census
Destination of Year 12 Completers	% meets State average	Department of Education, Training and Employment.
Gross Regional Product	% increase of GRP	Census
Residents usual place of work	% increase in residents who live and work in Logan	Census
Number of jobs in Logan	% increase in number of jobs in Logan	Census





Housing

Where are we now ?

The availability of suitable and affordable housing and the type and distribution of residential development are fundamental to the liveability of cities and the wellbeing of individuals. Housing provides people with shelter, security, and privacy. Having an adequate and appropriate place to live is fundamental to people's wellbeing. The overall accessibility of appropriate housing for Logan residents is important in determining whether living standards are improving.

Our Local experience: - A snapshot

Kyogle 270 is a local housing development that designs eco friendly, energy efficient living at an affordable price. Woodlands won the Urban Project Award for the Woodlands District Park in Logan City. The park offers the community opportunities for active and passive recreation through the inclusion of fitness equipment, a dog park, kick-about space, public artwork, a skate area, tennis and basketball courts, toddler and junior play, a climbing net, barbeque facilities, picnic areas and a performance stage, all set amongst wetlands, creek lines and natural areas.

"Living in Logan helped me understand about freedom and the need to challenge perceptions."

*Allan Paull
Research Leader*

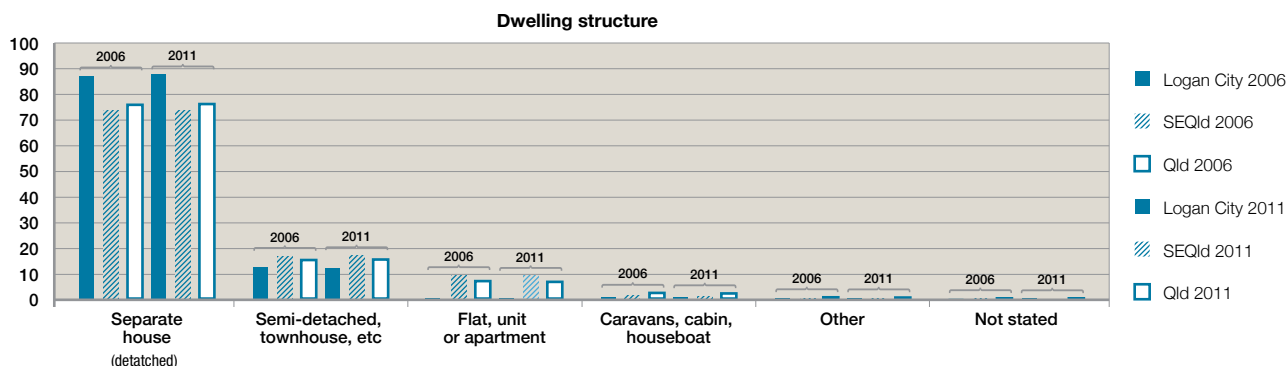
Our facts and trends

The following information presents our City wide results against a range of housing measures. Where available, we have compared our City results against regional (SE Qld) and state (Qld) trends.

What types of dwellings do we live in?

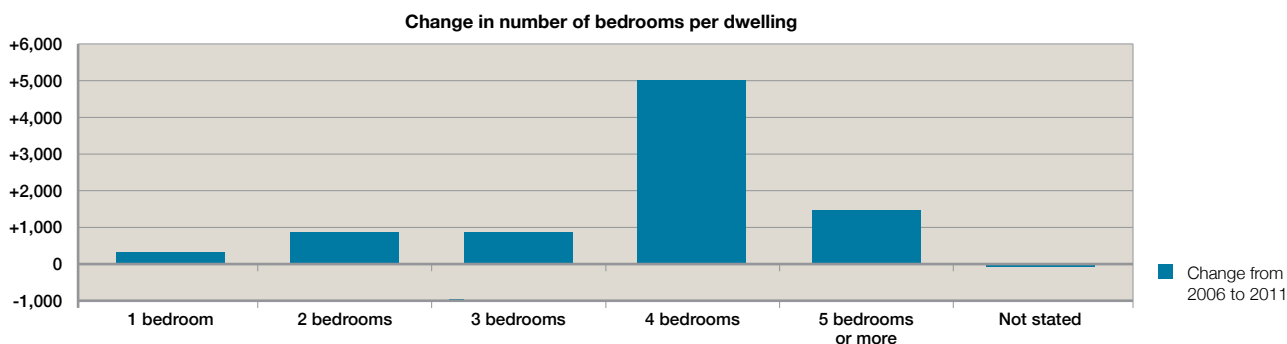
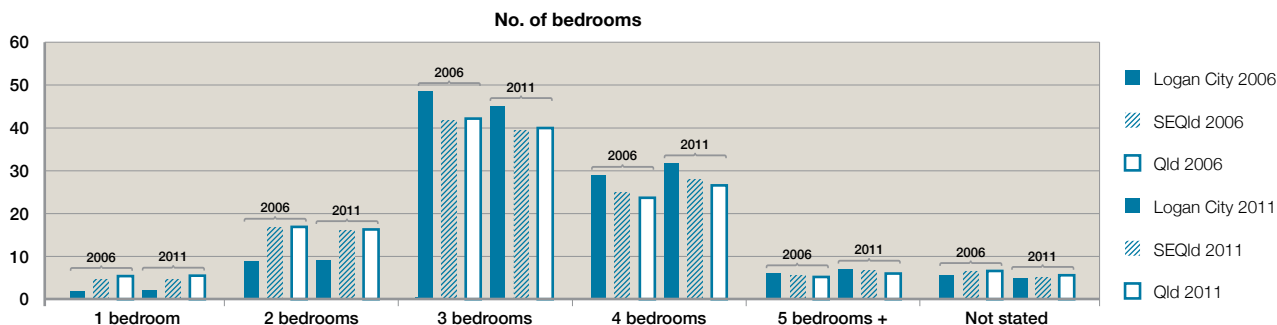
FACT: In Logan City (87.2%), we are more likely to live in a separate house than our regional (73.1%) and state (75.7%) counterparts.

FACT: In Logan City, we are less likely to have medium density housing (11.8%) and far less likely to have high density dwellings (0.3%) compared with the regional (16.8% and 8.8%) and state averages (15.2% and 6.5%).



How many bedrooms do our homes have?

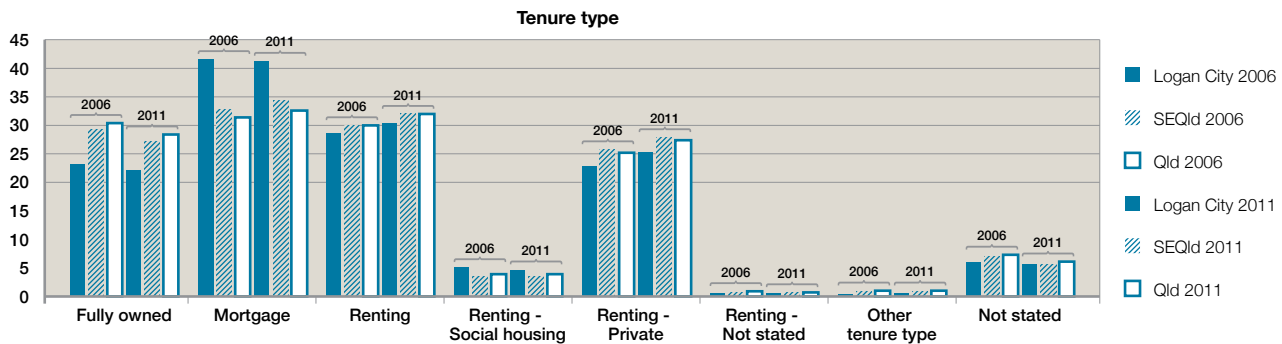
FACT: Compared to Queensland, in Logan City, we have a larger percentage of three bedroom (45.1% compared to 40.0%), four bedroom (31.7% compared to 26.6%), and five or more bedroom dwellings (7.1% compared to 6.0%).



Are we buying or renting our homes?

FACT: Overall, 22.2% of our people own their dwelling; 41.3% have a mortgage, 30.4% were renting, compared with 28.4%, 32.6% and 32.0% respectively for Queensland.

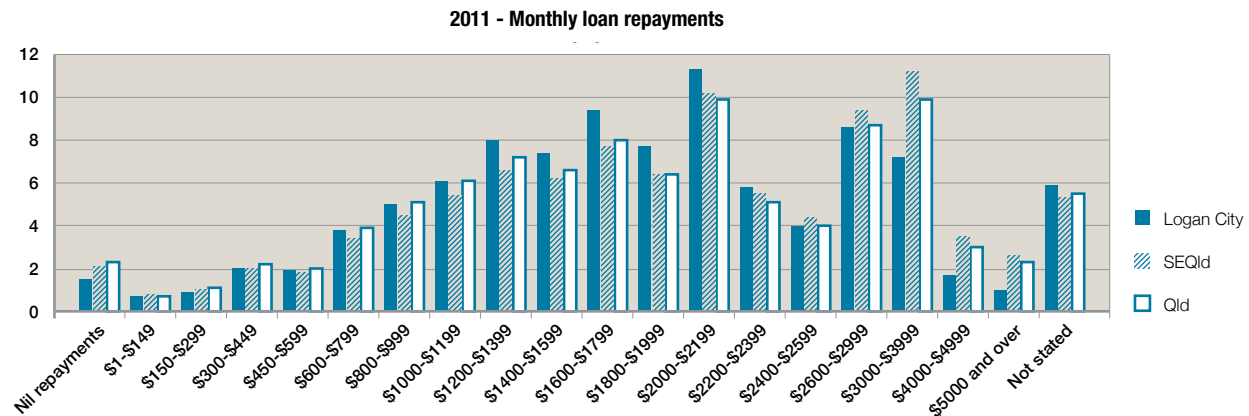
FACT: In Logan City (4.7%), we are more likely to be renting social housing than our state counterparts (3.95%). Since 2006, renting social housing has decreased, while private rentals have increased.



What are our monthly housing loan repayments?

FACT: Compared to Queensland, in Logan City there was a smaller proportion of households paying high mortgage repayments (\$2,600 per month or more), as well as a smaller proportion of households with low mortgage repayments (less than \$1000 per month).

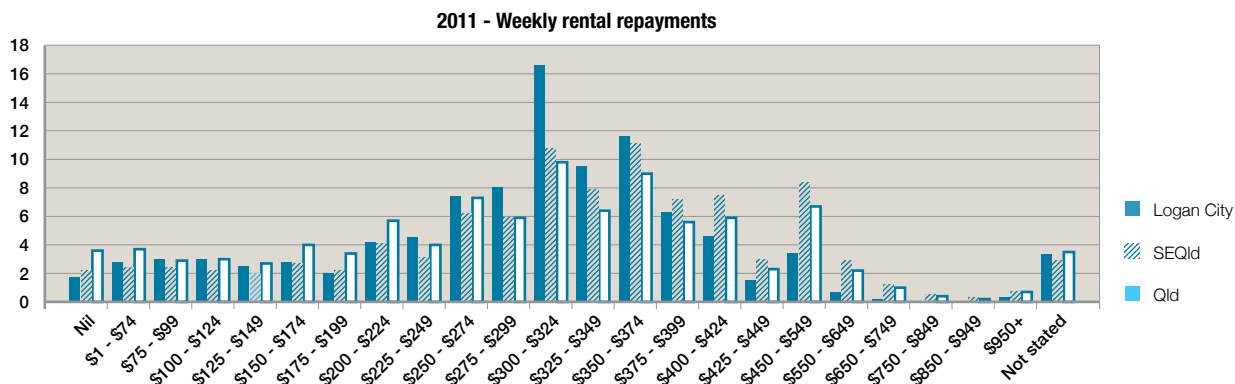
FACT: Overall, 18.5% of our households were paying high mortgage repayments, and 15.8% were paying low repayments, compared with Queensland (23.9%, 17.3%).



What are our weekly rental payments?

FACT: Compared to Queensland, in Logan City there was a smaller proportion of households paying high rental payments (\$400 per week or more), as well as a smaller proportion of households with low rental payments (less than \$150 per week).

FACT: Overall, 10.8% of our households were paying high rental payments, and 13.0% were paying low payments, compared with Queensland (19.4%, 15.9%).

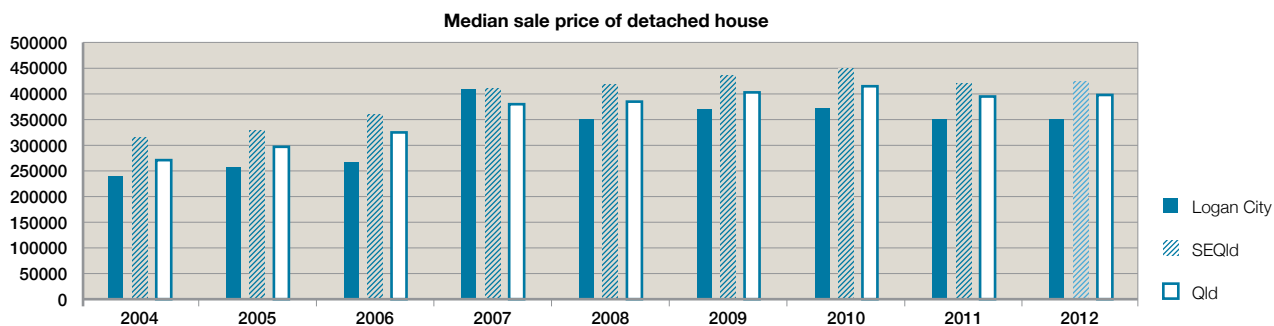
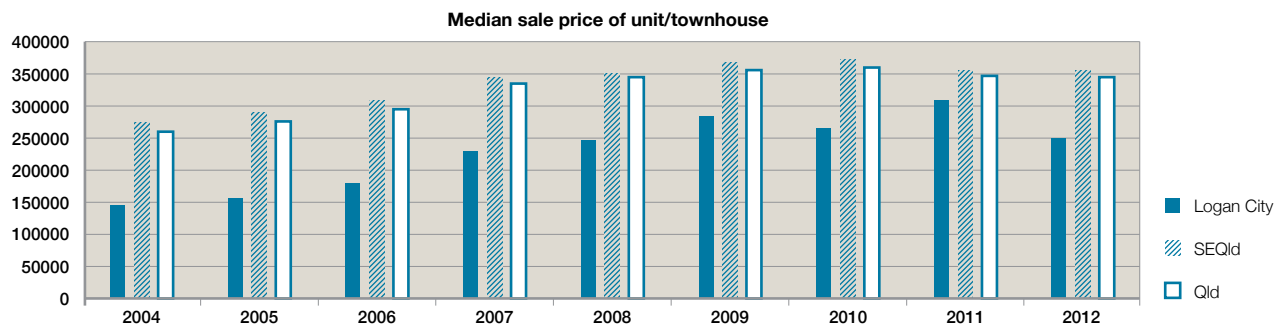


What is the median sale price of our homes?

FACT: In the September quarter 2012, there were 4,483 new and established dwellings sold in Logan City. Of these dwellings, 3,508 (78%) were detached houses.

FACT: In September quarter 2012, the median sale price of a detached (separate) house in Logan City was \$350,000 compared with regional (\$425,000) and state averages (\$398,000).

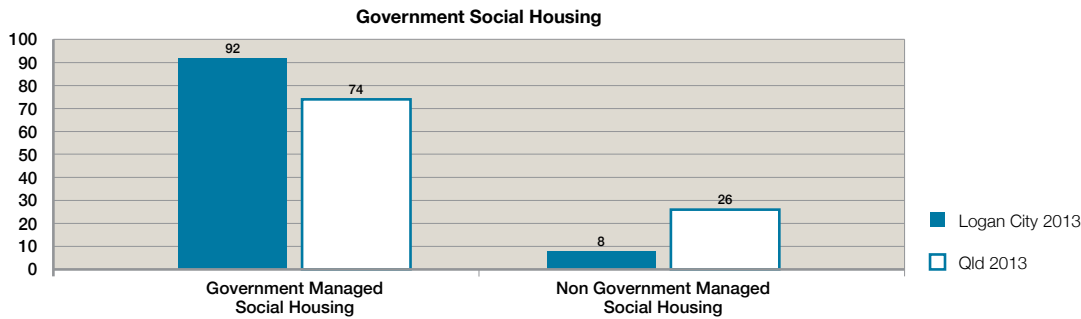
FACT: The median house prices are less than the state and regional average.



Who manages our social housing stock?

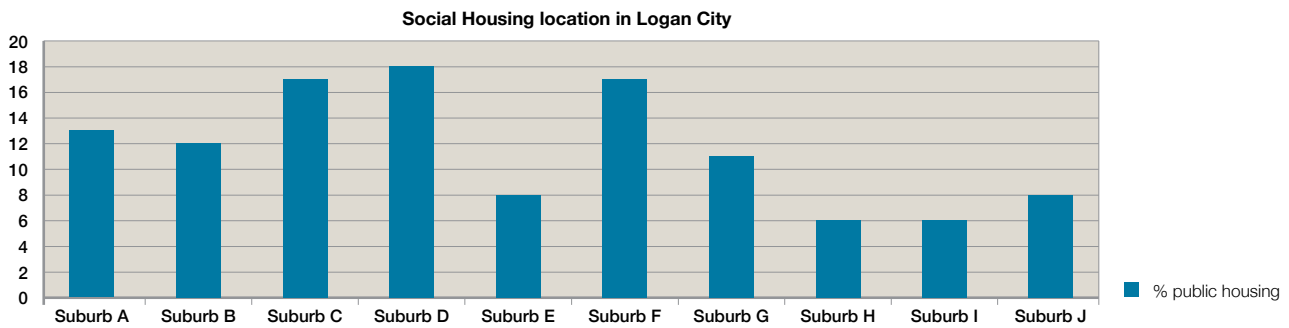
FACT: In Logan City, 92% of our social housing stock is managed by the State Government. In comparison, the state average for government managed social housing stock is far lower at 74%.

FACT: Of our social housing stock, 8% is managed by non-government entities. This is lower than the state average of 26%.



What is our percentage of social housing stock?

FACT: Across our City, some suburbs have as high as 17-18% of the public housing stock.



Our Aspirations for Housing

WHERE DO WE WANT TO BE?

Over the next ten to twenty years in Logan City, we hope to achieve the following long term strategic outcomes:

- Logan has a diverse range of housing choices that are well located, affordable, energy efficient and responsive to the needs of our diverse community.
- Logan has social housing that is renewed, secure and affordable for low and moderate income families and individuals.
- Logan provides for real and sustainable pathways out of homelessness to long-term housing.
- Logan residents have access to information and support services to facilitate opportunities and remove barriers to secure private rental housing.

Key Performance Indicators

HOW WILL WE MONITOR OUR PROGRESS?

The following measures will be monitored to help us to progress towards our long term targets:

MEASURE	TARGET	DATA SOURCE
Housing diversity	% increase in semi-attached and attached housing units	Census
	% increase in the number of one and two bedroom units	Census
	% decrease in government managed social house	Department of Housing and Public Works
	% increase in non government managed social housing	Department of Housing and Public Works
	No net increase on % of social housing stock in the top 10 suburbs	Department of Housing and Public Works
Housing cost	Median sale price for a detached house is lower than the State average	Census
	Median sale price for a unit/townhouse is lower than the State average	Census
	Median weekly rent for a detached house is lower than the State average	Census
	Median weekly rent for a unit/townhouse is lower than the State average	Census
	Median sale price of detached house is lower than the State average	Department of Housing and Public Works
	Median sale price of a unit/townhouse is lower than the State average	Department of Housing and Public Works

Housing








Safety

Where are we now?

Safety is a precondition for health and wellbeing. Community safety influences all aspects of our daily life; where we live, work, play and socialise. In many studies that have been undertaken across the world, safety is consistently identified as a precondition for health and wellbeing. Factors influencing crime are strongly interrelated with other demographic factors such as education and employment. Any improvement in these categories is likely to have the flow-on effect of a reduction in crime.

Our Local experience: - A snapshot

Following a Queensland Police Service (QPS) review in July 2013, 100 additional officers were provided for the Logan District. A South Eastern Region specialist task force to tackle crime has been established. Seven Crime Reduction Officers have also been appointed to the Logan District. A taskforce established to tackle property crime has already recovered \$3 million in stolen property in Logan City.



"You have to eliminate fear - that voice of doubt inside your head which we all have - take life front-on, day-by-day."

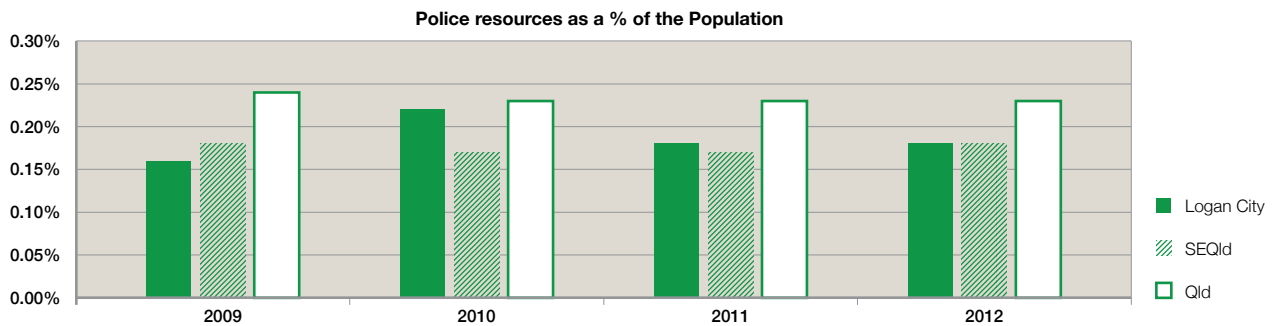
Lily Sullivan - Actress

Our facts and trends

The following information presents our City wide results against a range of safety measures. Where available, we have compared our City results against regional (SE Qld), state (Qld) and national (Australia) trends.

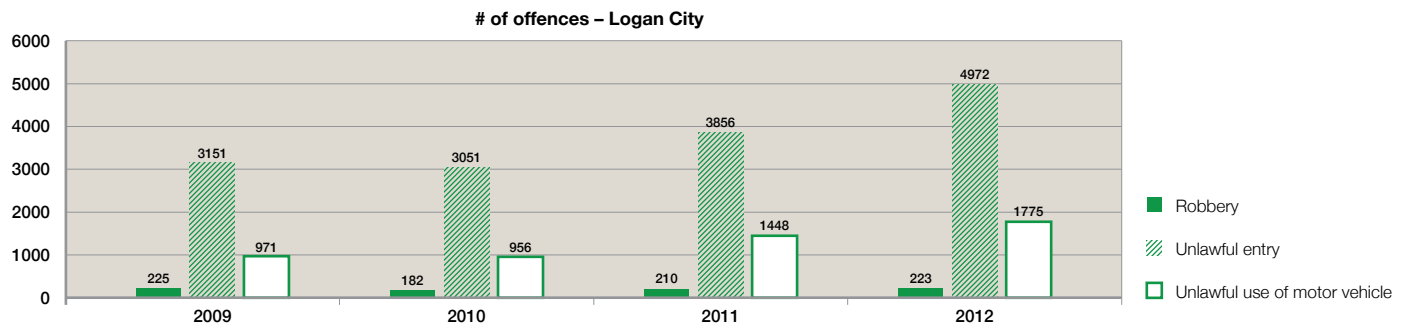
What are our QPS resources?

FACT: In Logan Police District, we have less police (per capita) than the regional and state average.



What are our areas of priority for crime in Logan City?

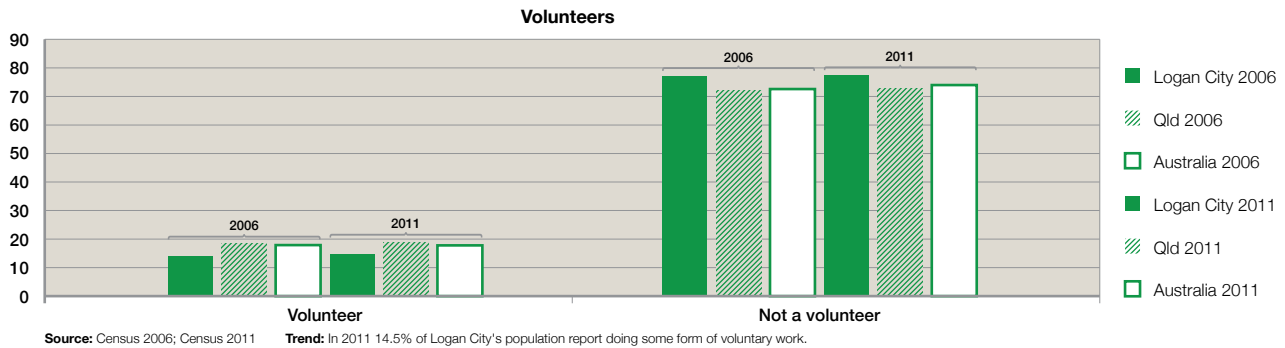
FACT: Unlawful entry is the main type of offence committed in Logan City and this figure continues to increase.



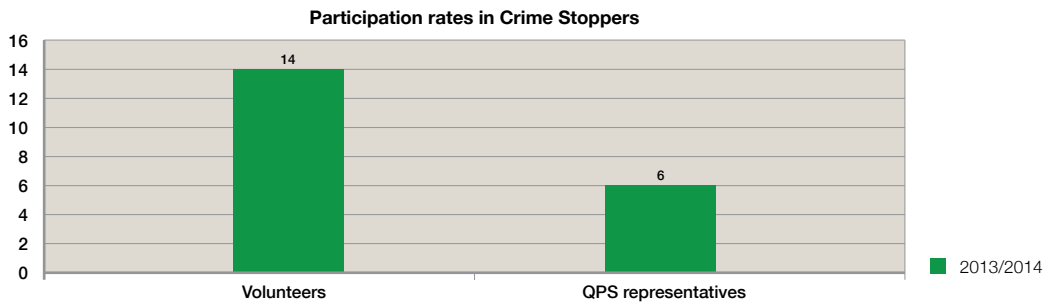
How many of us volunteer in Logan City?

FACT: In Logan City (14.5%), the average number of volunteers is less than the state (18.7%) and national (17.8%) average.

FACT: In Logan City, there has been a slight increase in the number of volunteers from 26,243 in 2006 to 30,859 in 2011.



How many volunteers do we have for Crime stoppers?



Our Aspirations for Safety

WHERE DO WE WANT TO BE?

Over the next ten to twenty years in Logan City, we hope to achieve the following long term strategic outcomes:

- Logan residents contribute to their community and actively participate and volunteer in community based initiatives.
- Logan has sufficient policing and safety resources to suit the growing community.
- Logan is an inclusive city where people of all abilities and backgrounds have appropriate support, services and programs.
- Residents of Logan feel safe.
- Logan residents enjoy strong neighbourhood connectivity and share a sense of community pride.
- Concepts and principles of crime prevention through environmental design (CPTED) strategies are applied in all public spaces.

Key Performance Indicators

HOW WILL WE MONITOR OUR PROGRESS?

The following measures will be monitored to help us to progress towards our long term targets:

MEASURE	TARGET	Data Source
% of Police officers per population	% meets State average	Queensland Police Service
# of offences by Type	# decrease for all offences	Queensland Police Service
# of Volunteers in Logan City	# increase of volunteers	Census
# of Volunteers for Crimestoppers	# increase of volunteers	Queensland Police Service







Social Infrastructure

Where are we now?

Social infrastructure provides individuals, families and communities with places, spaces, services and networks to meet their social needs. Access to social infrastructure is an enabler for connectedness, developing social capital, increasing public participation, enhancing health and quality of life and developing the skills and resilience essential to building strong communities. There is a growing body of evidence that the economic benefits of providing social infrastructure far outweigh the costs of provision and results in a net return on investment¹.

Our Local experience: - A snapshot

In 2011, the world's most outstanding volunteer was awarded to Logan City resident Ada Banks at an awards ceremony in the Netherlands. Ada Banks has volunteered at Cancer Council Qld for over 15 years and has recruited many local community members to form a volunteer branch that helps raise funds within the community. More than 1.4 million visits were made to Logan City's nine libraries in 2012/13. Our libraries across the City provide a shared space in which our community members can borrow books and socialise, access free wi-fi and attend thousands of programs which support lifelong learning. From Baby and Toddler Story times, which establish a love of reading from an early age, through to iPad training for seniors, the libraries provide a diverse range of programs which build social capacity and create community connections.

¹The University of Queensland (2005). *Establishing standards for social infrastructure. Boilerhouse Community Engagement Centre, Ipswich Campus, Ipswich.*

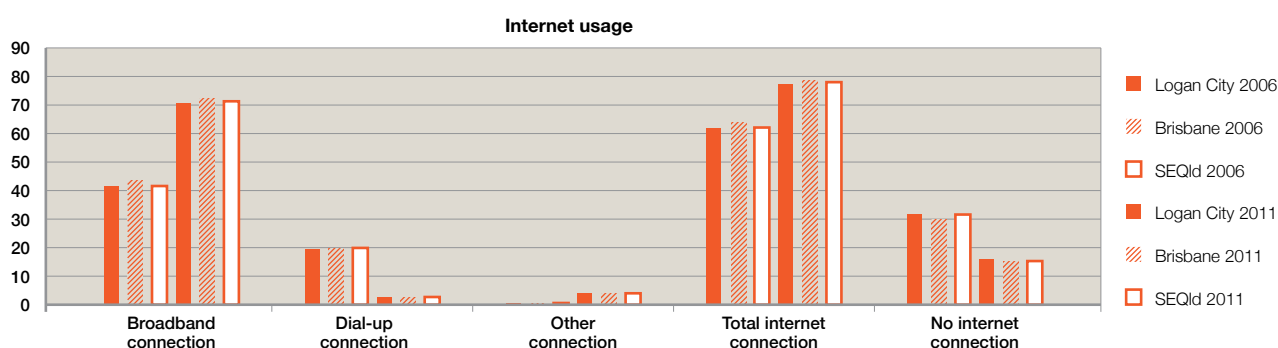
Our facts and trends

The following information presents our City wide results against a range of social infrastructure measures. Where available, we have compared our City results against regional (SE Qld), state (Qld) and national (Australia) trends.

How many of us are connected to the internet at home?

FACT: In 2011, on average 77.3% of homes in Logan City were connected to the internet, compared with the Brisbane (78.6%) and the regional (78%) averages.

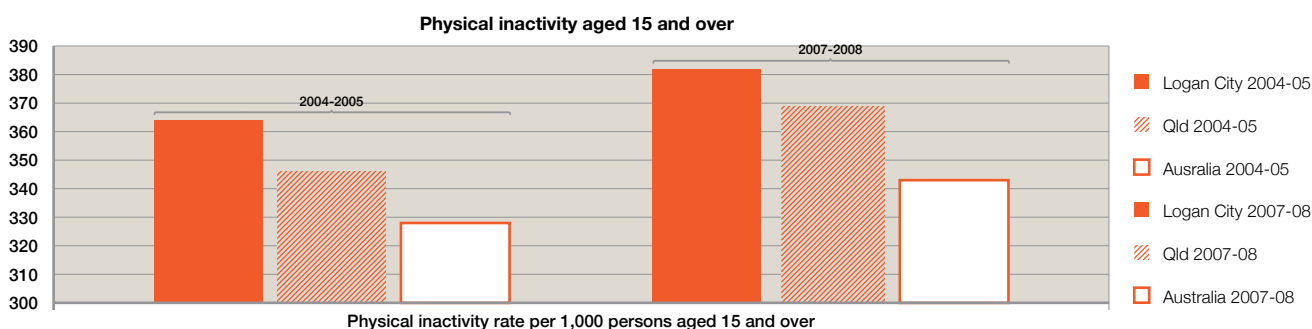
FACT: While there is a significant increase in the % of homes connected to the internet across Logan City, 15,013 homes in Logan City reported having no internet access.



How does our physical in-activity rate compare to others?

FACT: For every 1,000 people living in Logan City, 382 people are not actively involved in physical activity. This is higher than the state (369 people) and national average (343 people).

TREND: From 2004-2008, there had been an increase in physical inactivity for Logan City residents.



Source: Social Health Atlas of Australian Local Government Areas, 2009; Social Health Atlas of Queensland Local Government Area, 2010.

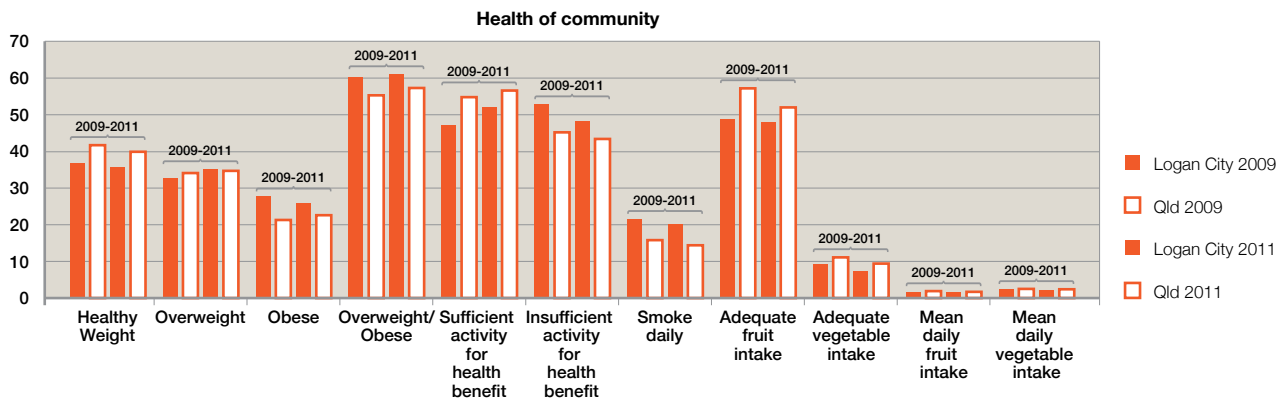
Social Infrastructure

What is the health status of our community?

FACT: In Logan City, we are more likely to engage in unhealthy behaviours.

FACT: Approximately 127,000 persons in Logan City reported being overweight or obese and approximately 42,000 persons reported that they smoke daily.

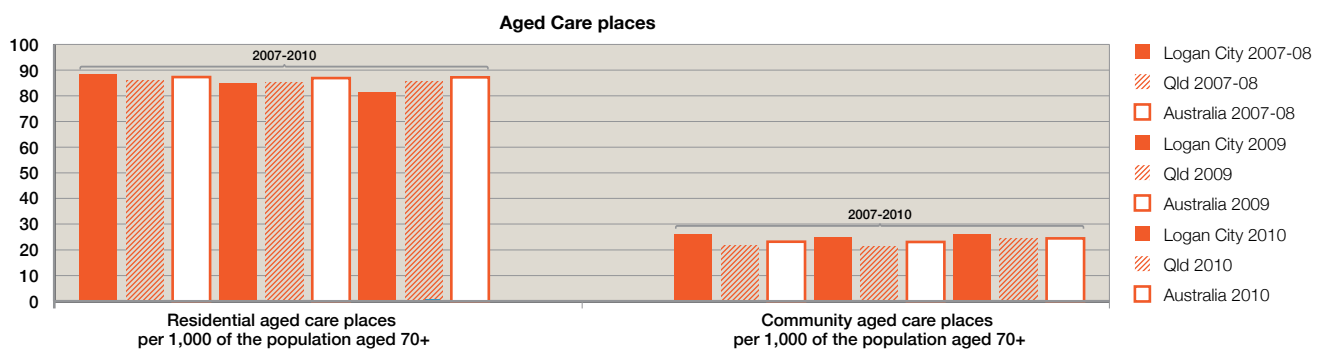
FACT: Compared to the state average (56.6%), residents of Logan City (51.9%) are less likely to perform sufficient physical activity to maintain their health.



How many aged care places do we have?

FACT: In Logan City (81.6%), we have less residential aged care places than our state (85.7%) and national (87.2%) counterparts. Residential aged care places are generally defined as facilities (eg: aged care facilities).

FACT: In Logan City (26.2%), we have more community aged care places than the state (24.5%) and national (24.5%) average. Community aged care places are generally defined as 'in home support' where people are supported in their private homes (ageing in place).

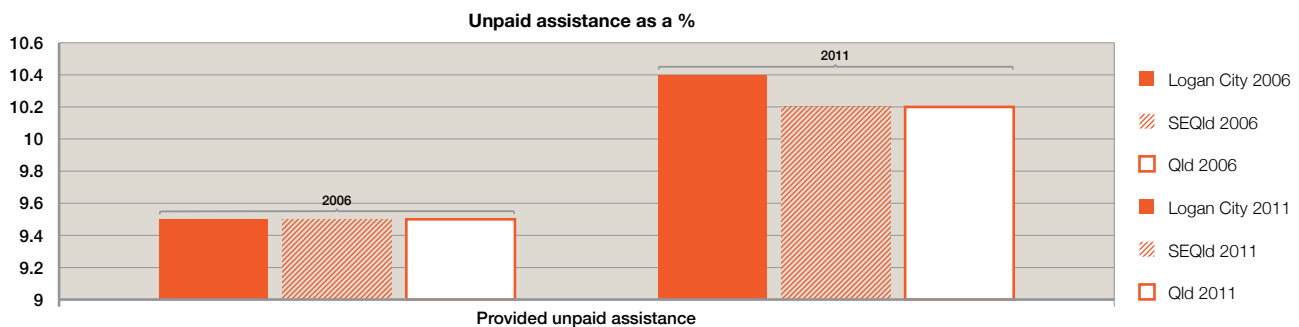


Source: Social Health Atlas of Australian Local Government Areas, 2009; Social Health Atlas of Queensland Local Government Areas, 2010; Social Health Atlas of Queensland Local Government Areas, 2011.

What is the proportion of unpaid care in our community?

FACT: In Logan City, there are 22,189 carers providing unpaid assistance to a person with a disability, long term illness or old age.

FACT: In Logan City, we provide more unpaid assistance per capita (10.4%), than the regional (10.2%) and state (10.2%) averages.



“We want to see more kids come out as elite athletes from the Logan area and that will be fantastic.”

Michael Voss
Brisbane Lions

Social Infrastructure

Our Aspirations for Social Infrastructure

WHERE DO WE WANT TO BE?

Over the next ten to twenty years in Logan City, we hope to achieve the following long term strategic outcomes:

- Logan residents have access to a full range of sporting and community infrastructure that is affordable and meets the needs of the community.
- Logan service providers and organisations are well connected and coordinated and provide quality services, programs and networks to the Logan community.
- Social infrastructure in the City is well used and managed.
- The youth of Logan are engaged in various opportunities throughout the City and participate in decision making processes.
- Logan residents and visitors are attracted to the sporting opportunities in the City.
- New residents to Logan are welcomed into the community.

Key Performance Indicators

HOW WILL WE MONITOR OUR PROGRESS?

The following measures will be monitored to help us to progress towards our long term targets:

MEASURE	TARGET	DATA SOURCE
Internet usage	% meets Regional average	Census
Physical inactivity	% meets State average	Social Health Atlas
Health status	% meets State average	Queensland Health
Aged care places	% meets State average	Social Health Atlas
Unpaid assistance	% meets State average	Census





Communication and Community Involvement

Where are we now?

Journalism has changed in the past decade due to the 24 hour news cycle and proliferation of social media. Journalists rely on media/public relations officers for information to 'fill' their news sources. A wide range of government, business and community groups communicate and engage with the Logan community. The most active of these is Logan City Council. The majority of stories that appear in local papers are based on media releases, with only a small proportion arising from individuals in the community. Logan has active citizens using twitter, facebook and blogs to comment on local government, environment, disaster management and social issues. Over 40 agencies and networks operate in Logan, for disability, education, Indigenous, other cultures, mental health, youth, seniors, family support, and more. These organisations engage with residents in numerous ways, using a range of communication methods such as conducting events and meetings.

Our Local experience: - A snapshot

Our Logan magazine, produced and distributed by Logan City Council, is delivered monthly to all Australia Post delivery points in the city (over 100,000 copies). This magazine aims to educate readers and encourage them to take appropriate action, for example on storm readiness. But more than that, the magazine aims to enhance city image and pride by promoting positive stories about Logan.

Our facts and trends

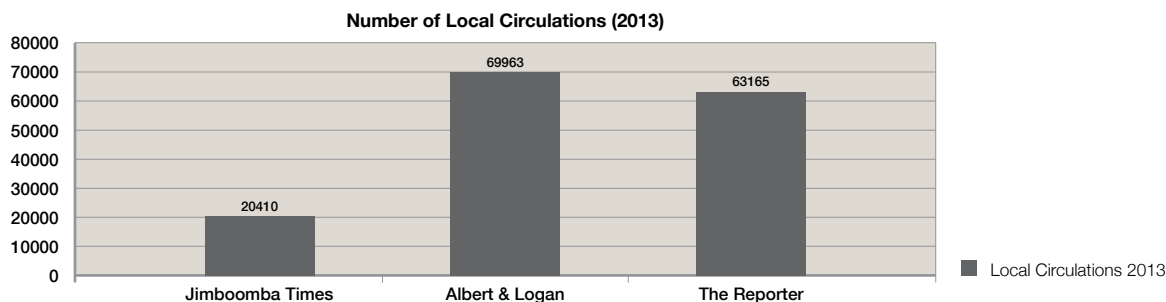
The following information presents our city-wide results against a range of communication and community involvement measures. Where available, we have compared our city results against regional (SE Qld), state and national trends. Logan has three local papers and one community radio station. How Logan is perceived by residents and businesses here, and further afield, is a matter of debate. What is clear is that with so few local media outlets, any broadcast image of the city is filtered via metropolitan agencies. This makes it difficult to influence how messages about Logan are conveyed both locally and to broader audiences outside of the city.

What are the newspaper circulation numbers across the City?

FACT: No single local newspaper is circulated to all parts of Logan City.

FACT: The Our Logan magazine plays an integral role in delivering print media to areas of the city that do not have access to printed local newspapers.

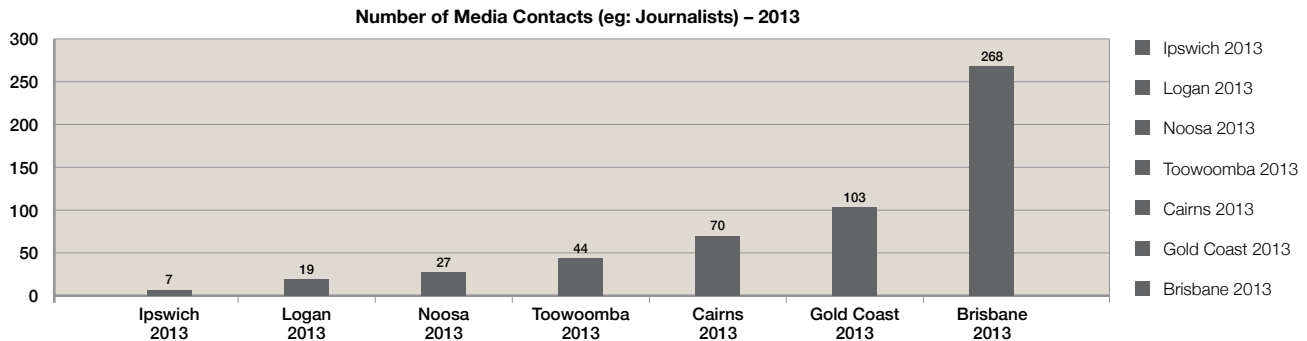
FACT: The distribution cycle of the Our Logan magazine has recently changed, and new statistical information may be available in the future.



Communication and Community Involvement

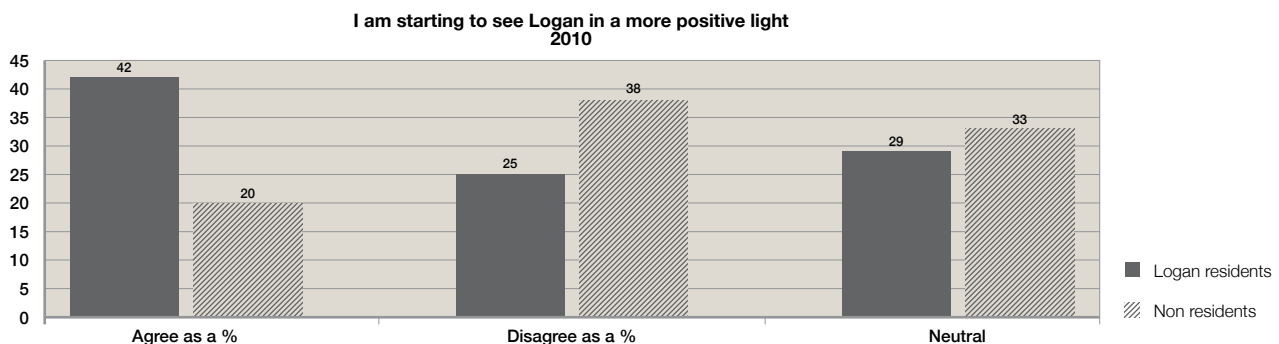
How many media contacts does our City have?

FACT: Low numbers of both local media outlets and journalists creates a filtering of messages via metropolitan agencies and Logan news is overshadowed by new stories from adjoining major cities.



Is Logan City seen in a positive light?

FACT: Logan residents see the city in a more positive light than non residents.

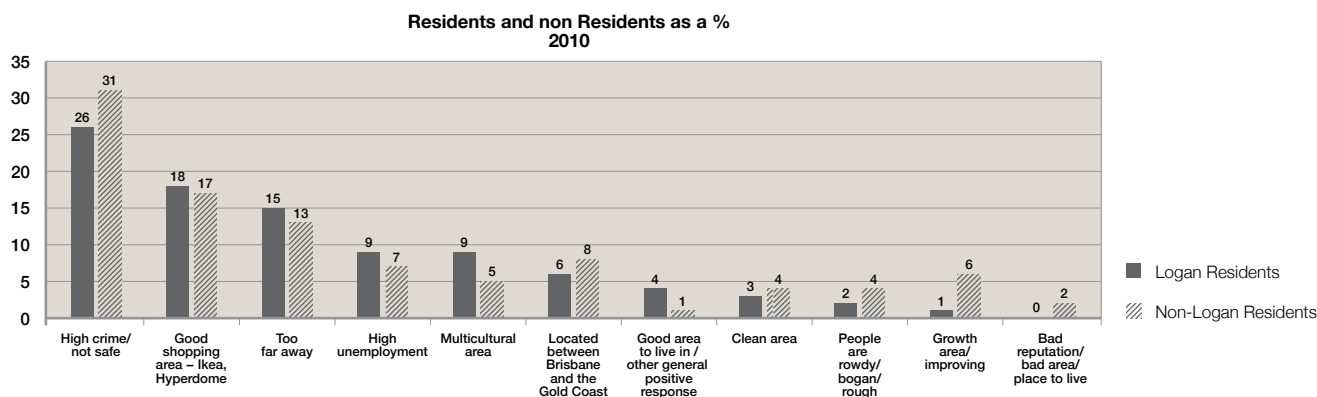


What do we and others think about Logan?

FACT: Non-residents are more likely to perceive Logan City as unsafe and as having higher levels of crime in comparison to Logan City residents.

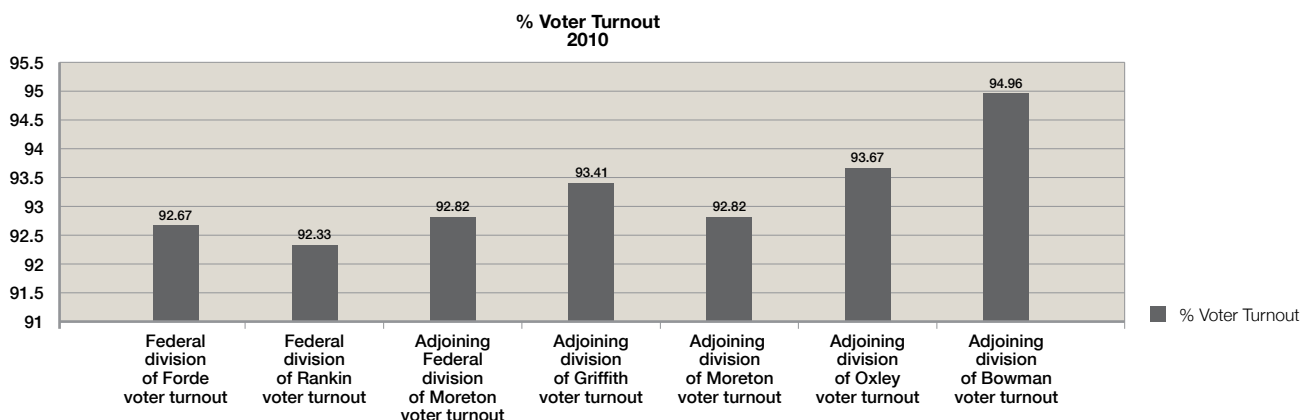
FACT: Non-residents have a lower awareness of the cultural diversity within Logan City than our residents.

FACT: There is a higher proportion of non residents who believe that there is growth and improvement in Logan City, compared with Logan City residents.



How interested is our community in participating in governance matters?

FACT: In the 2013 federal election, those divisional seats representing Logan City (Forde, Rankin) experienced lower voter turn out than their adjoining divisional seats.

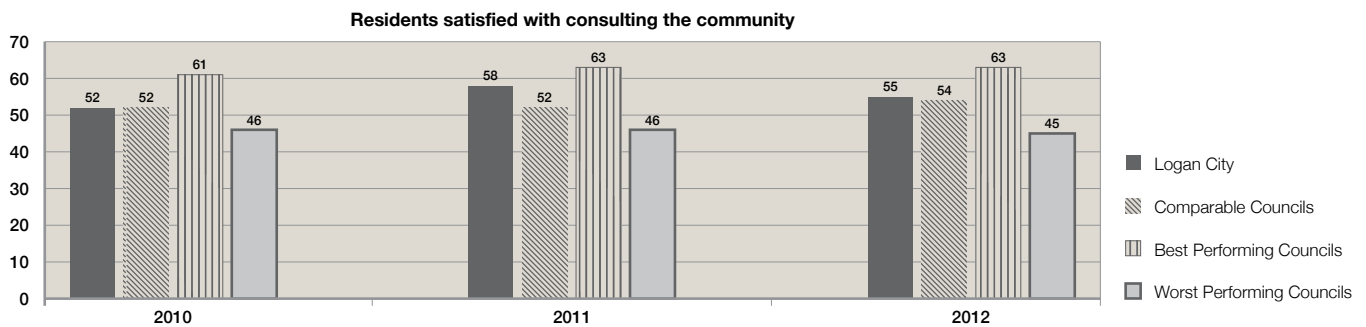


Communication and Community Involvement

How important is consulting the community?

FACT: In the 2012 Logan Listens Residents' Survey, residents indicated that consulting the community was of high importance to them.

FACT: In the 2012 Logan Listens Residents' Survey, residents experienced a medium level of satisfaction with consultation.



Our Aspirations for Communication and Community Involvement

WHERE DO WE WANT TO BE?

Over the next ten to twenty years in Logan City, we hope to achieve the following long term strategic outcomes:

- Logan is widely known as an attractive place where people want to live, work, visit, and recreate.
- The Logan community is actively involved in civic opportunities and celebrations (as an indication of city pride).

Key Performance Indicators

HOW WILL WE MONITOR OUR PROGRESS?

The following measures will be monitored to help us to progress towards our long term targets:

MEASURE	TARGET	DATA SOURCE
Perceptions of City image	% improvement (as measured by community research commissioned by Logan City Council)	Logan City Council -Community Research
Resident involvement in Civic activities	% increase (as measured by engagement and event data collected by Logan City Council)	Logan City Council - Engagement and events
Satisfaction with community consultation	Residents satisfaction with consulting the community meets or exceeds comparable councils	Logan City Council - Logan Listens Residents' Survey

Communication and Community Involvement







Cultures

Where are we now?

Multicultural communities embrace and thrive on diversity and welcome the rich tapestry of human life. The freedom to express and celebrate one's culture brings a sense of belonging, well-being and harmony to the lives of people in our neighbourhoods and community. Logan City is a highly diverse community with over 215 nationalities and ethnicities residing in Logan. Overall, 26.1% of our residents were born overseas. The traditional owners of the land in Logan are the Jagera and Yugambah people and within each language group, there are a number of different family groups (sometimes referred to as clans). Of our residents, 2.8% identify as Aboriginal and Torres Strait Islander.

Our Local experience: - A snapshot

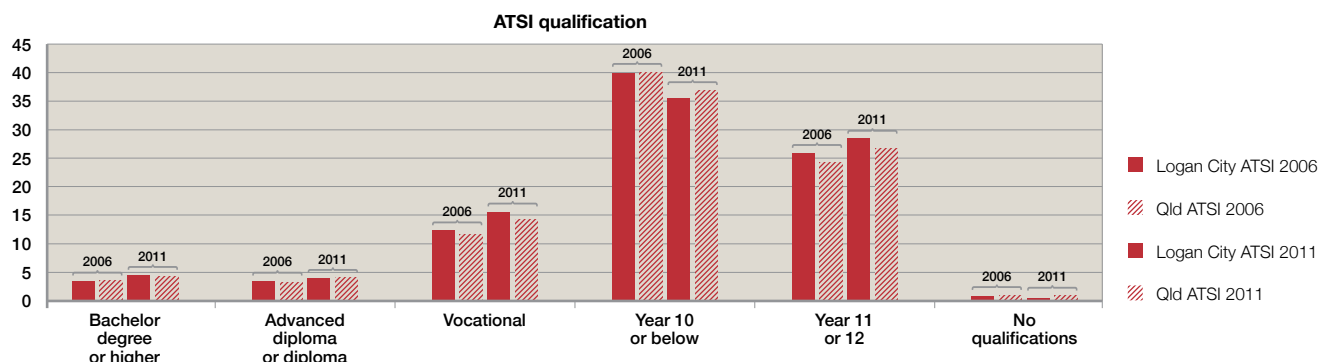
Since 2005, the Ethnic Communities Council of Logan has presented Kaleidoscope, an annual multicultural street festival. This is a free event with performances from many ethnic groups, entertainment and a variety of international food stalls. The Logan YEP (Youth and Experience project) was a locally funded initiative to improve intercultural relations and harmony in our community. Over a 12 month period, the project involved a series of workshops for 20 young people and 20 seniors from different cultural backgrounds. They were able to share their stories, cultural differences and similarities and twelve of these stories were published in a booklet.

Our facts and trends

The following information presents our City wide results against a range of culture measures. Where available, we have compared our City results against regional (SE Qld), state and national trends.

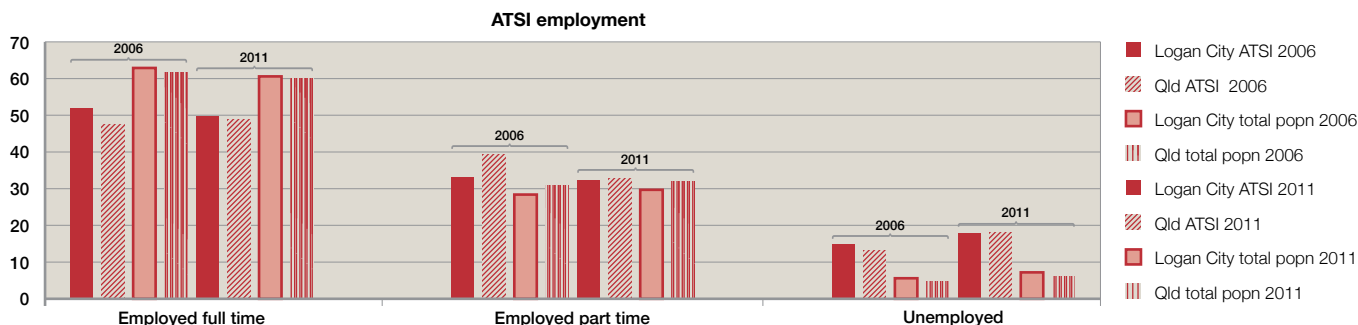
What qualifications do our ATSI (Aboriginal Torres Strait Islander) community have?

FACT: Our local ATSI community is more likely to hold a bachelor or higher degree qualification than the ATSI state average.



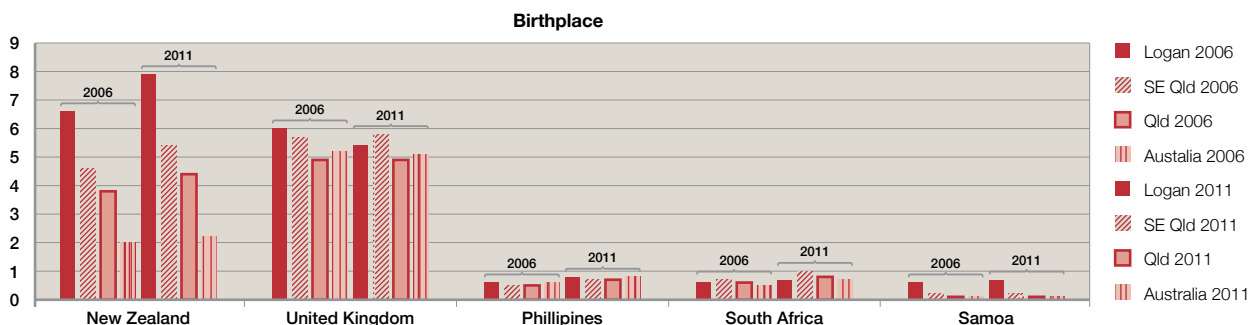
What is the employment status of our ATSI community?

FACT: Our Logan City ATSI community (aged over 15 years) has a higher proportion than the ATSI state average for full time employment; however this is still well below the employment rate of the total Logan population.



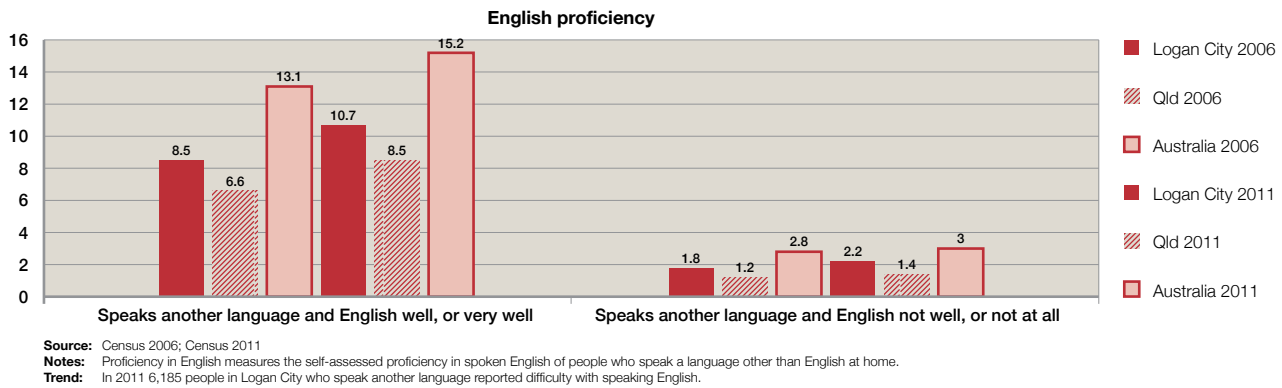
What are our top five countries of birth outside of Australia?

FACT: In Logan City, the fastest growing groups by birthplace are New Zealand, Samoa and South Africa.



What is the English proficiency of our Culturally and Linguistically diverse (CALD) community?

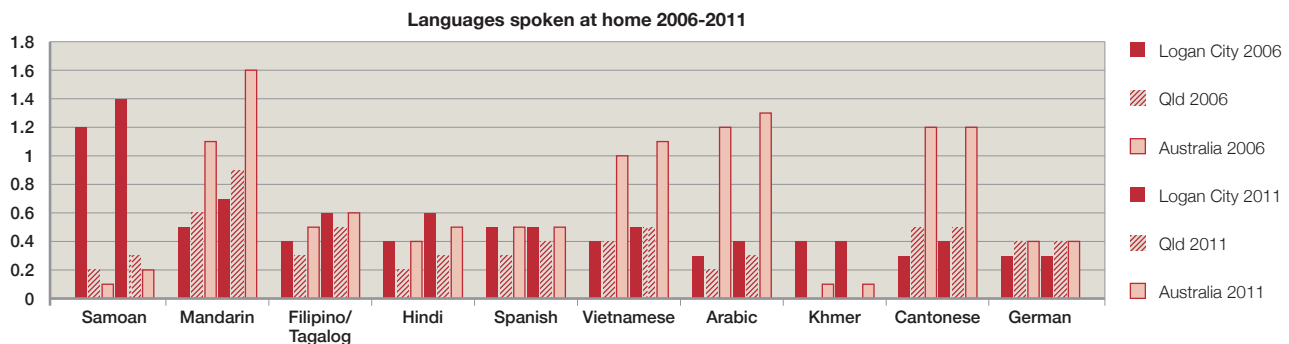
FACT: In Logan City, of those who speak another language, 6,185 reported difficulty with speaking English.



What languages other than English, do we speak at home?

FACT: In Logan City, other than English, Samoan is the most common language spoken at home.

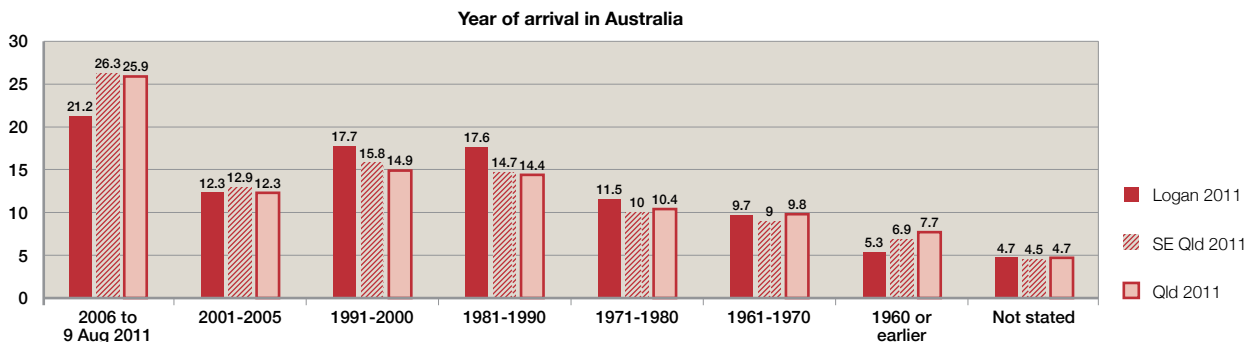
FACT: Within Logan City, 12% of our people come from countries where English is not the primary language.



When are our migration patterns?

FACT: 72,618 people living in Logan City were born overseas and 21% arrived in Australia within the last five years.

FACT: The largest influx of overseas born residents arrived between 2006-2011.



Our Aspirations for Cultures

WHERE DO WE WANT TO BE?

Over the next ten to twenty years in Logan City, we hope to achieve the following long term strategic outcomes:

- Logan recognises, values and celebrates Aboriginal and Torres Strait Islander culture and heritage.
- All Logan residents have the capacity to contribute and participate in community life.
- The diverse multicultural communities in Logan are united.
- Logan welcomes migrants and has the support systems in place for these residents to establish themselves in the community.
- There are dedicated events in Logan that celebrate multiculturalism and the Aboriginal and Torres Strait Islander community.
- Logan's cultural diversity is recognised, valued and celebrated throughout the city.

Key Performance Indicators

HOW WILL WE MONITOR OUR PROGRESS?

The following measures will be monitored to help us to progress towards our long term targets:

MEASURE	TARGET	DATA SOURCE
Highest Qualification - ATSI	% meets State average.	CENSUS
Language proficiency	% increase for residents who speak English well or very well.	CENSUS
	% decrease for residents who do not speak English well or not at all.	CENSUS







Transport

Where are we now ?

Transport is crucial for economic development and social connectedness. Healthy and inclusive neighbourhoods have access to high frequency, integrated and accessible transport for their residents, businesses and visitors. Across the city, we have 2,154 kms of roads, 245 kms of cycle networks and 1,053 kms of footpaths. Locally, we have seven train stations, five bus transit centres, 1,150 bus stops, 43 bus routes, five bus services and two taxi companies. Regionally, we are connected by two motorways (Pacific and Logan) and the Mt Lindesay Highway.

Our Local experience: - A snapshot

Transit Care is an innovative not-for-profit organisation providing community transport and is contracted to provide over 240,000 trips per year. The transport model also offers pre-bookings, shared services and also partners with taxis and buses to deliver transport services to Logan City residents. Logan City Bus Service covers the eastern side of Logan. Many services travel to Brisbane via the South East Busway, stopping at Logan Hyperdome, Springwood Bus Station, Browns Plains Grand Plaza and Garden City. Park Ridge Transit services the western side of Logan City, with all services interchanging at the Browns Plains Grand Plaza Shopping Centre. All local services use fully accessible, low-floor buses. Seamless interchange is provided to express services to Brisbane on Brisbane Transport buses.

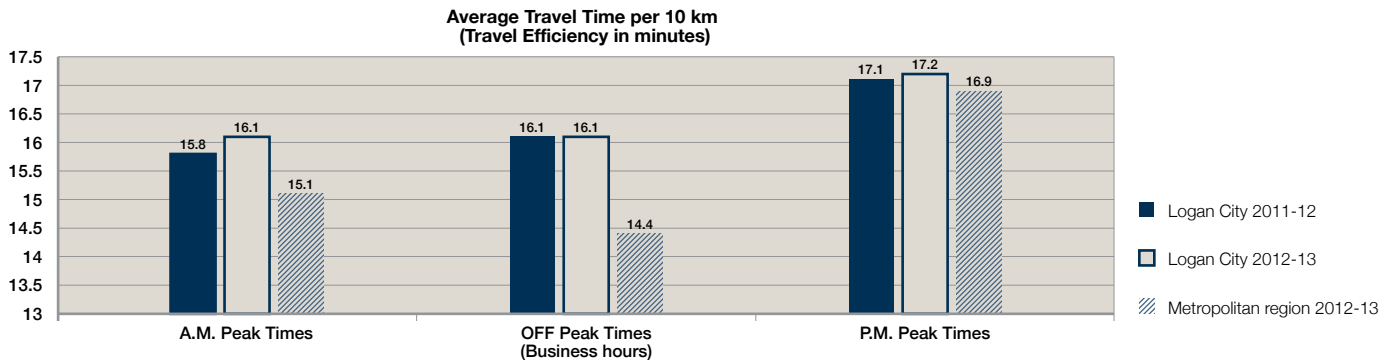
Our facts and trends

The following information presents our city wide results against a range of transport measures. Where available, we have compared our city results against regional (SE Qld), state (Qld) and national (Australia) trends.

What are the average travel times per 10 km on our roads?

FACT: The average travel times on our roads have remained relatively stable between 2011/12 and 2012/13.

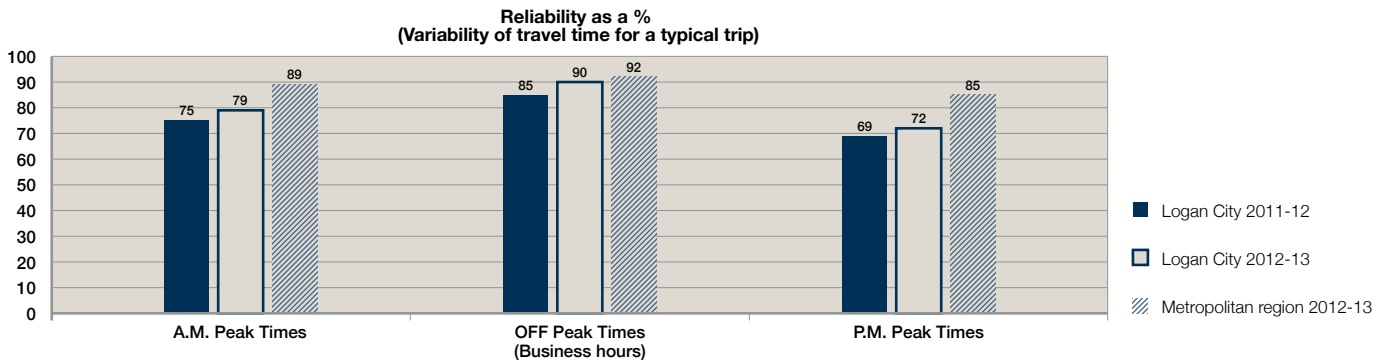
FACT: The metropolitan average travel time on roads is lower than the Logan City average. This result would be expected for our local roads compared to state-controlled roads found across the metropolitan region as state-controlled roads have a higher priority for improvement.



How reliable is our traffic system in terms of travel time?

FACT: There has been an improvement in the reliability of travel time on our roads over the last two years.

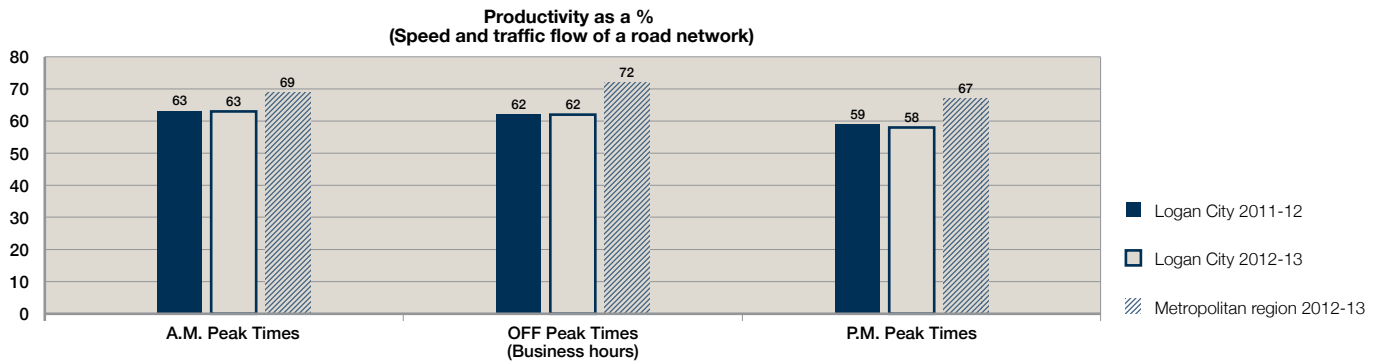
FACT: The metropolitan regional average for reliability is better than in Logan City.



What is the productivity of our roads (speed and traffic flow)?

FACT: The productivity of our roads has remained relatively stable over the last two years.

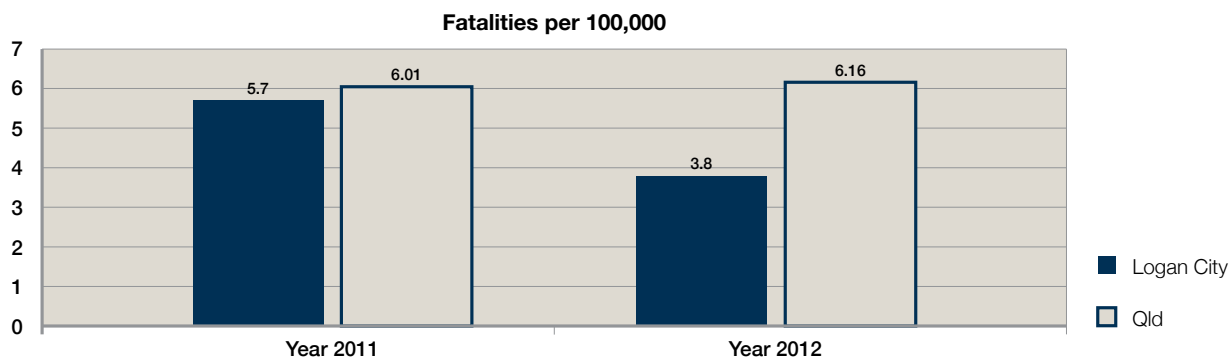
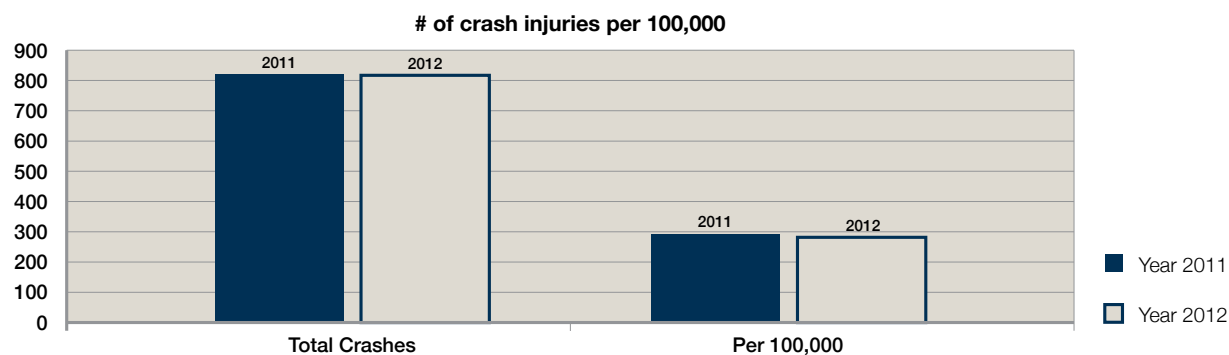
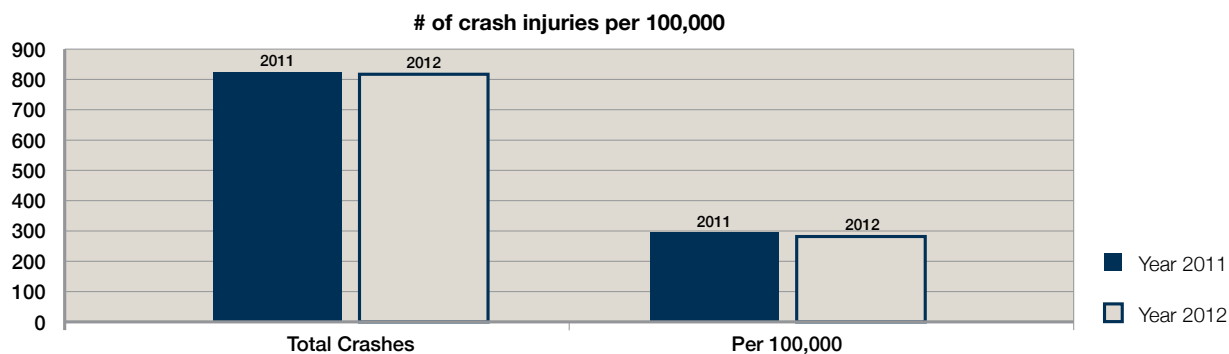
FACT: The metropolitan regional average for productivity is better than in Logan City. This result would be expected for our local roads compared to state-controlled roads found across the metropolitan region as state-controlled roads have a higher priority for improvement.



How safe are our roads?

FACT: In Logan City, we have fewer fatalities (3.8) than the State average (6.16).

TREND: In Logan City, we have reduced the total number of crashes on our roads.

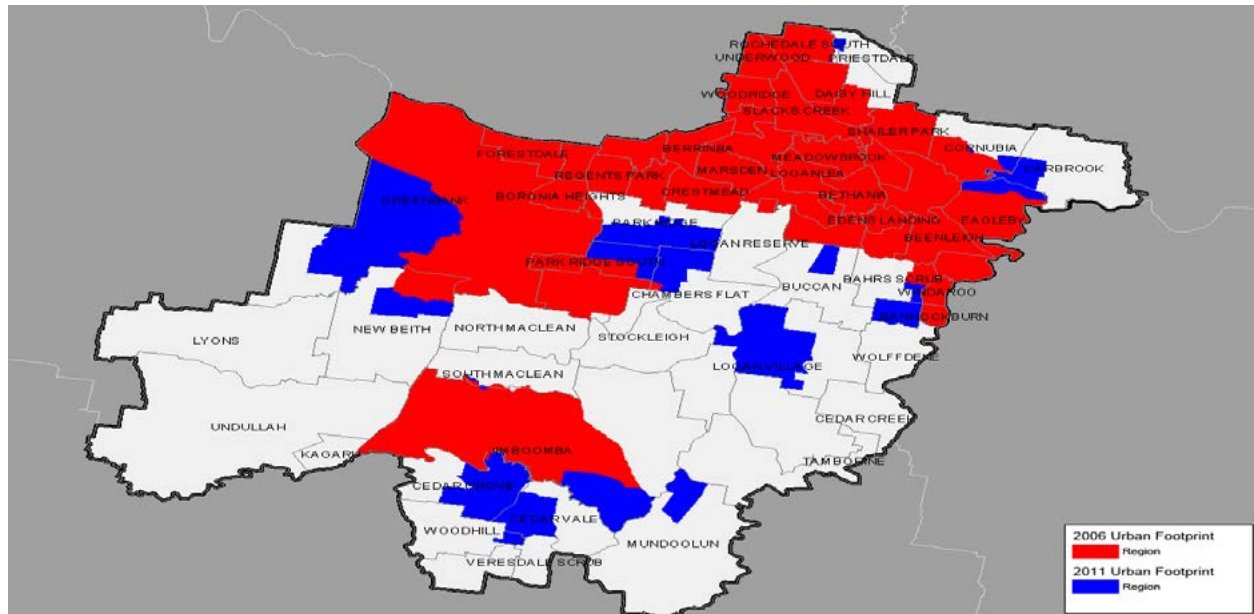


Source: Queensland Police Service and Qld Health 2012

What is the impact of our Geographic distribution of growth on Transport?

TREND: Our urban form and growth patterns reflect urban sprawl. This pattern encourages car use and discourages active transport.

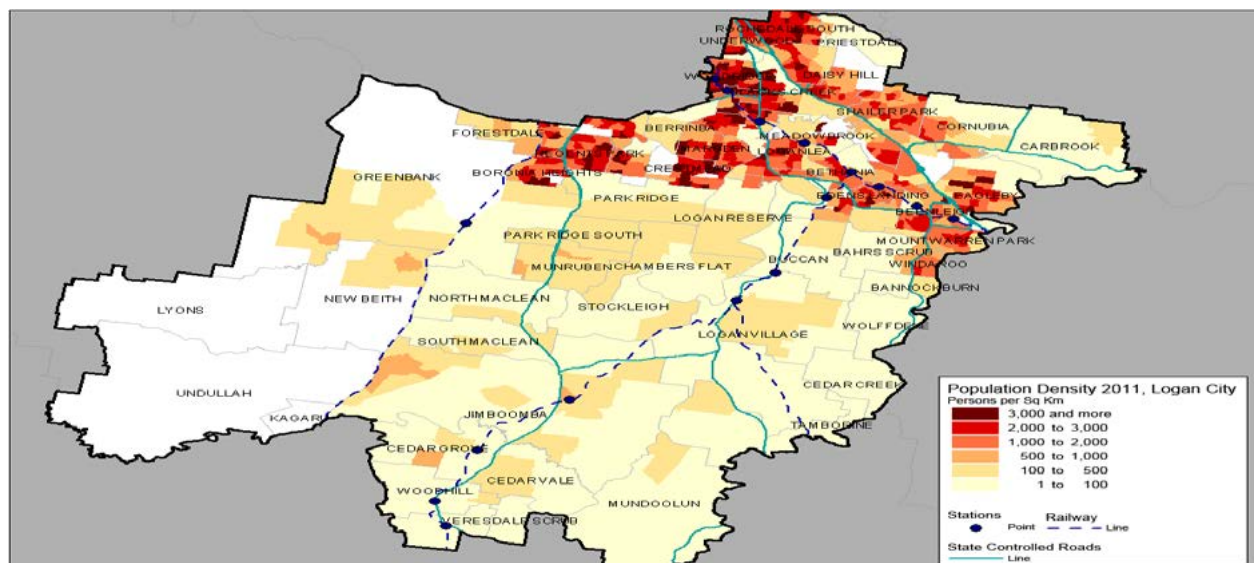
FACT: Urban sprawl makes it difficult to service with public transport due to difficulty in ensuring sufficient patronage.



How do densities impact on Transport in Logan?

FACT: A key issue for integrated transport in Logan is the limited co-location of high frequency corridors for transport.

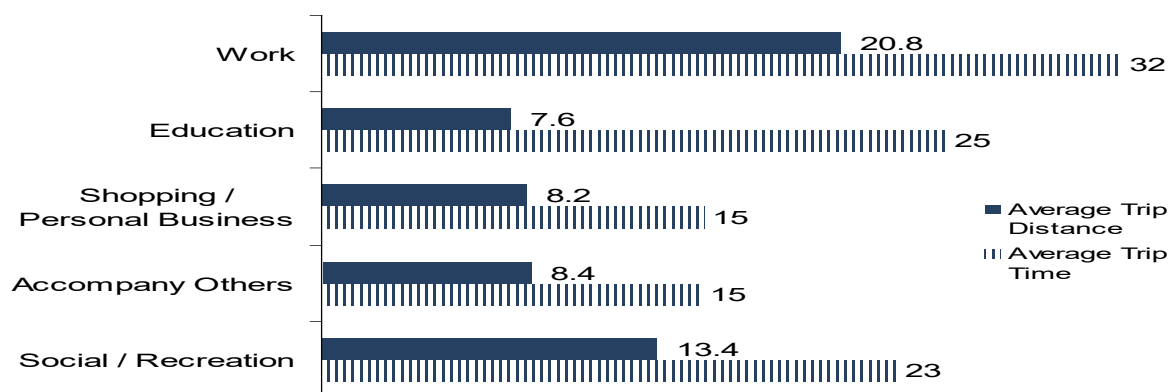
FACT: Many people are more likely to drive to a train station as few stations are within walkable distance.



What is our travel behaviour?

FACT: With 27% of our trips being work related and 24% for personal reasons, we are more likely to travel between 7am - 10am and 2pm - 5pm.

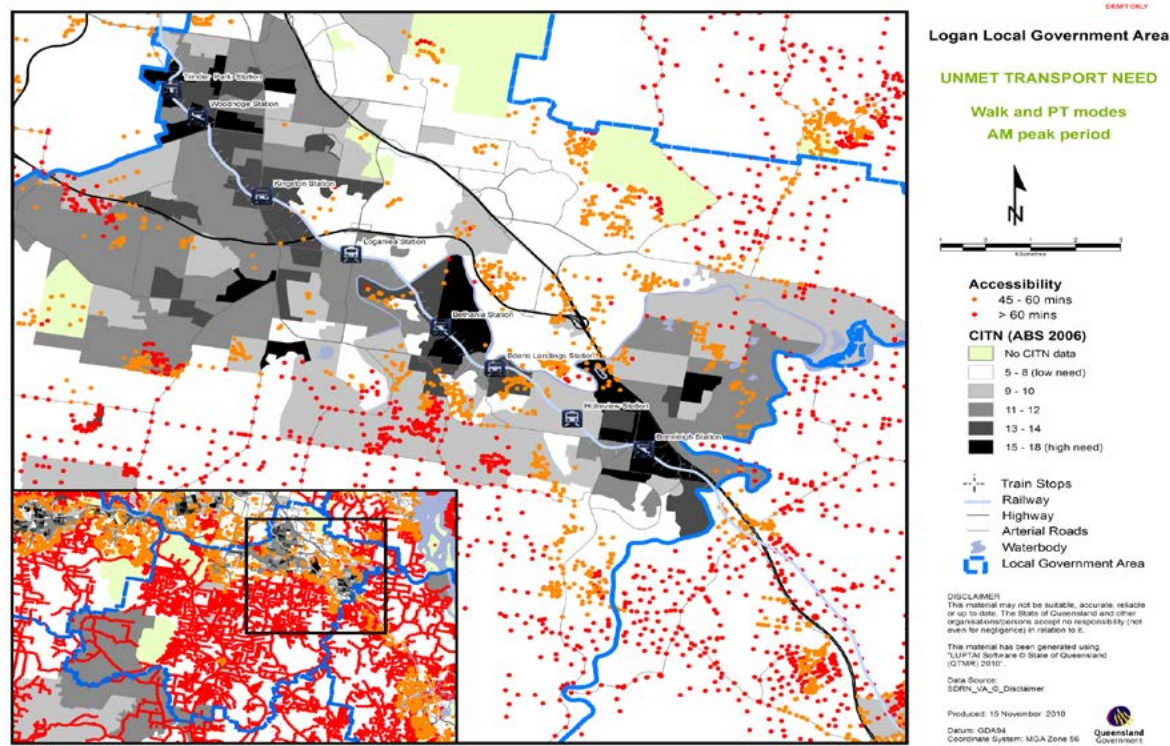
FACT: The majority of our trips (86%) are being made in the car, 6% of trips are via public transport and only 1% of trips are via active transport (eg walking or cycling).



Do areas of poor accessibility align to areas of high need?

TREND: Transport high-need areas include Edens Landing, Browns Plains and Park Ridge. Low need areas include Springwood.

TREND: There is less accessibility to employment, healthcare, recreation and education via active and public transport for suburbs on the outskirts of Logan City.



Source: Transport and Main Roads

Our Aspirations for Transport

WHERE DO WE WANT TO BE?

Over the next ten to twenty years in Logan City, we hope to achieve the following long term strategic outcomes:

- Logan residents and visitors to the City have access to integrated, high frequency and reliable public transport.
- Logan residents, businesses and visitors to the City have access to transport corridors that are accessible and interconnected gateways to other regions.

Key Performance Indicators

HOW WILL WE MONITOR OUR PROGRESS?

The following measures will be monitored to help us to progress towards our long term targets:

MEASURE	TARGET	DATA SOURCE
Travel Behaviour	% increase use of public transport % decrease use of private motor vehicles	Department of Transport and Main Roads
Road network efficiency - Average travel time per 10 km	% decrease in average travel time	Department of Transport and Main Roads
Road network reliability - Percentage of the road network with reliable travel times	% increase in reliable travel times	Department of Transport and Main Roads
Road network productivity - Percentage of the road network with good productivity	% of the road network with good productivity	Department of Transport and Main Roads
Number of crashes per 100,000	At or below State average	Queensland Police Service
Number of car crash injuries per 100,000	At or below State average	Queensland Health
Number of Fatalities per 100,000	At or below State average	Queensland Police Service

LOGAN: *City of Choice*