

POLICY



Date adopted: 30/05/2017
File no: 128821-1
Minute number: 148/2017

Policy title: CLEARING OF BLOCKAGE OF SEWERAGE MAINS
Directorate: ROAD & WATER INFRASTRUCTURE
Branch: WATER SERVICE DELIVERY
Policy objective: To provide for the reimbursement of reasonable costs incurred by property owners in identifying sewerage blockages that are the Council's responsibility.

Policy scope:
To apply to all Logan City property owners.

Definitions:
Not applicable.

Policy statement:
The following procedure is to be undertaken for this policy:

1. A property owner may be reimbursed a reasonable amount for expenses incurred in proving a blockage is located in the Council's sewer mains, to a maximum of \$200, where the Council has been advised accordingly and subsequently the Council's employees have cleared the blockage.
2. Any claims for reimbursement exceeding \$200 are to be referred to the Council for determination.

Related policies/legislation/other documents:

DOC ID	DOCUMENT TYPE	DOCUMENT NAME