

The **2018 Safe City Logan community survey** helped Council to better understand our community's perceptions on important crime and safety topics throughout the City of Logan.

Based on the results of the survey, Council prioritised several community safety and crime prevention activities that were our primary focus in 2019 to help make Logan communities more welcoming, inclusive and safe. All action items are aligned with our *City of Logan Safe City Strategy and Action Plan 2016-2020*.

Here are the significant key achievements that have been made by Council in the past 12 months to create a safer City of Logan:

Council secured **\$950,000** in Federal Government funding to install an additional **33 permanent CCTV safety cameras** in key locations across the city. A further 13 permanent safety cameras have also been installed, bringing the **total number of new permanent cameras to 46** installed during the past 12 months.



The Logan Safety Camera Program assisted local Police with various investigations, observing **1,997 incidents** on Council's network of **CCTV safety cameras** across the City of Logan.

Council continued to undertake proactive and evening Crime Prevention Through Environmental Design (CPTED) audits of public spaces and local parks with **10 of the 17 planned for 2019 delivered** as at 1 August 2019. Local Police and Council's Park Rangers assist with identifying locations across the city that would most benefit from a proactive audit.



Council committed to delivering a minimum of **48 targeted divisional crime prevention/community safety activities** (four per Council division) throughout 2019, with a total of **30 delivered** as at 1 August 2019.

Through divisional funding, an **additional two All-Terrain Vehicles (ATVs)** were purchased for use by local Police to undertake proactive patrols and enforcement activities, **bringing the total number of Council-funded Logan Police ATVs to seven.**



In addition to targeted initiatives, during the past 12 months Council has delivered a further **23 community safety/crime prevention events and activities** across the city.



More than **7,800 community members** have been directly engaged by Council's Community Safety Program on community safety and crime prevention topics during the past 12 months.

All of the key achievements against specific 2019 action items are outlined in the remainder of this document.

ACTION:

Continue to spread positive community safety stories and share crime prevention information with the Logan community via the Our Logan magazine, the quarterly Safe City Logan E-Newsletter and through proactive posts on the Logan City Council and City of Logan Facebook pages; to decrease inaccurate perceptions of crime in the city, increase feelings of safety and educate the community on the various Safe City Logan initiatives that are delivered throughout the year.

**ACTION:**

Investigate opportunities to increase engagement of particular cohorts within the community that have been identified as having a disproportionately higher fear of crime and decreased satisfaction with Community Safety Programs as a Council service, compared to the Logan community overall.



- During the past 12 months, the Community Safety Program have continued to spread positive stories and share crime prevention information via the inclusion of at least one story per month in the Our Logan magazine, distributed to all households in the City of Logan local government area. Some of the Safe City Logan stories included were:
 - Three stories championing local Neighbourhood Watch members;
 - A story to commemorate 30 years of Neighbourhood Watch in Logan;
 - Announcement of the City of Logan Safe City Awards;
 - A story on the Safe City Logan community survey;
 - A story on how to apply CPTED around the home;
 - A story on the Safe City Logan Symposium on Cyber Safety;
 - Stories on the Secure Your Tools crime prevention initiative and the Eyes and Ears Out and About active bystander initiative; and
 - Several stories updating the community on the expansion of the Logan Safety Camera Program network.
- The Community Safety Program continued to develop and distribute our quarterly Safe City Logan E-Newsletter, with editions of the newsletter sent to over 1,200 registered recipients during the past 12 months.
- To increase our engagement with elderly community members, we have attended several events over the past 12 months, engaging with more than 2,500 Logan seniors, including:
 - A presentation on home security for residents of a local retirement village who were concerned about incidents of theft within the local area;
 - A presentation on fraud and scams prevention for a Logan-based seniors group;
 - An engagement activity in partnership with officers from Loganlea Police Beat to speak with older community members who had expressed concerns about their personal safety in the shopping centre carpark;
 - A community safety information display at a local retirement village fete and a local seniors expo; and
 - A community safety information display at the annual Logan Loves Seniors Expo.
- To increase our engagement of young people in our community, we have attended several school-based events over the past 12 months, engaging with more than 1,200 young people between the ages of 5-18 years, including:
 - Hosting a community information display at the LYFE youth event;
 - Attending the Leaders of Logan Network, which has a membership of high school students from over 35 Logan high schools;
 - Delivering youth engagement events and barbeques with local youth support agency - Youth off the Streets;
 - Hosting child safety activities as part of Under 8's Day events;
 - Hosting a child safety activity and presentation at a local shopping centre as part of Child Protection Week;
 - Hosting a youth focused community safety stall at a local high school's RUOK? Day event;
 - Hosting a community safety information display at a local Movies in the Park event, attended by a number of young families;
 - Attending a local 'meet your neighbours' event; and
 - Four early morning engagement activities at local train stations, providing an opportunity to share age-specific crime prevention information with young people travelling to school on the rail network.



ACTION:

Continue to work collaboratively with and support external partners such as, the Queensland Police Service and Logan Neighbourhood Watch groups to address top offences identified for the city and deliver joint initiatives, such as the Phone Down #EyesUp campaign, with a focus on educating the Logan community on protective behaviours to help reduce their personal vulnerability to crime and empower community members to proactively contribute to addressing crime in the City of Logan.



- Our Community Safety Program in partnership with the Logan District Crime Prevention Unit, coordinated an event to celebrate 30 Years of Neighbourhood Watch in Queensland. As part of this event, current serving Logan-based Neighbourhood Watch members were presented with awards in recognition of their volunteer efforts and commitment to increasing community safety in their local neighbourhoods. Special guest presenters at this event included the CEO of Neighbourhood Watch Australasia and the Chief Superintendent of Logan District Police.
- With Logan City continuing to grow at a phenomenal rate and the number of new housing developments, the Community Safety Program developed and launched a new crime prevention initiative, which aimed to educate tradespeople and the public about construction site crime prevention. Recognising that theft from construction sites, like most theft, is opportunistic, the 'Don't be a Fool, Secure Your Tools' campaign encouraged tradespeople and site supervisors to proactively put in place crime prevention and security protocols on their construction sites to limit opportunities for theft. The digital marketing component of the campaign also encouraged community members to be on the lookout for and report suspicious behaviour around construction sites.
- Thanks to an existing partnership with Griffith University's Criminological Institute, the Logan Safety Camera Program engaged researchers to assist with analysing historic incident data captured on the Logan Safety Camera Program network. This work will identify spatial and temporal patterns of incidents, incident types and distribution of incidents across the network of safety cameras. The results of this analysis will assist the Logan Safety Camera Program with identifying future priority safety camera sites.
- The Community Safety Program again partnered with Griffith University - Logan Campus to deliver our fifth annual Safe City Logan Symposium on 27 June 2019 focusing on the topic of cyber safety. This free event, hosted by Hetty Johnston, provided a unique opportunity for industry professionals and Logan community members to learn more about cyber safety issues including:
 - Online bullying;
 - Online fraud;
 - Online sexual exploitation; and
 - Online child grooming.
- The Community Safety Program launched its Eyes and Ears Out and About campaign, with the aim of encouraging community members to be active bystanders when out and about in the community. The campaign tagline: Don't Ignore It, #ReportIt, encouraged the reporting of suspicious behaviour through to PoliceLink and City maintenance issues through to Council to help increase the safety of our local community spaces. Since the campaign launched in March 2019, the Don't Ignore It, #ReportIt message has been conveyed to more than 2,000 community members via 24 events across the City of Logan.
- The Community Safety Program continued its partnership with Probation and Parole - Logan and Beenleigh offices to deliver the Building Social Capital Hubs project. During the past 12 months, 12 hubs have helped connect 740 community members with free local support services. Through a research grant, the University of Queensland are working with the Building Social Capital Hubs project team to identify the short and long-term benefits of these hubs for attendees and their families. The outcomes of this research is expected to be available to Council soon and will help to identify what is working well, as well as areas for improvement with this initiative.

ACTION:

Continue to deliver targeted divisional crime prevention and community safety activities, with an increased strategic focus on addressing both perceived and actual crime and safety issues in target suburbs and amongst target populations throughout the City of Logan, as identified from annual Queensland Police Service crime data and feedback received through the Safe City Logan community survey.

**ACTION:**

Advocate for a centralised, specialist and independent authority in Queensland to capture and provide accurate and timely analysis of crime statistics, to inform grass-roots delivery of crime prevention and community safety projects in the City of Logan.

**ACTION:**

Continue to investigate new technologies to improve the Logan Safety Camera Program network throughout the City of Logan, to increase feelings of safety amongst the community when out and about in public spaces.

**ACTION:**

Continue to undertake Crime Prevention through Environmental Design (CPTED) audits of local parks and community spaces throughout the city based on feedback from local residents and businesses, the Queensland Police Service, and other branches within Council to identify design improvements which may help to make these areas more welcoming, inclusive and safe.



- In the past 12 months, the Community Safety Program have delivered 52 targeted divisional crime prevention activities, directly engaging with more than 4,000 community members across all 12 Council divisions.
- All of the above activities were targeting a specific crime and/ or community safety concern that was specifically relevant to that geographical area of the city.
- The Community Safety Program continues to work with the Queensland Police Service and engage local community members, identifying crime trends and emerging community safety concerns to inform our approach.
- The Community Safety Program wrote to the Queensland Police Service to investigate opportunities available to get greater access to crime analysis and research reports based on offence data for the Logan District. This information will be utilised in the development of the Annual Crime and Safety Profile for the City of Logan and will help to inform future crime prevention initiatives.
- Also during the last 12 months, the online crime mapping tool available through the Queensland Police Service website has been upgraded. This is a valuable tool for identifying crime hot spots and emerging crime trends in areas across the city to inform new crime prevention initiatives.
- Council secured \$950,000 in Federal Government funding and installed an additional 33 permanent CCTV safety cameras in key locations across the city.
- In December 2018, the Logan Safety Camera Program Monitoring Room was upgraded to ensure Council's safety camera network, which covers all 12 Council divisions, is supported by the latest technology.
- Since 1 August 2018, 407 police requests were attended to and a total of 1,997 incidents were observed on the Logan Safety Camera Program network.
- In the past 12 months, the Community Safety Program have undertaken 43 CPTED audits of community parks and public spaces in 33 Logan suburbs, across all 12 Logan City Council divisions.
- Of these audits, 20 (46.5%) were undertaken proactively, and 23 (57.5%) were in response to requests from community members, local Police or other areas of Council.
- Additionally, Community Safety Officers provided CPTED advice to local Police and internal branches of Council with suggestions to help increase the safety of 13 community spaces in the City of Logan.