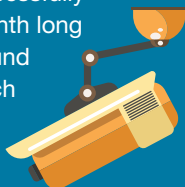


To assist in understanding both **real and perceived crime and safety issues** occurring in the City of Logan, Council's Community Safety Program regularly undertakes a Safe City Logan community survey.

The survey results, an analysis of Queensland Police Service crime statistics for the City of Logan local government area and engagement with the Officers in Charge of Logan City Policing Divisions is utilised to gain insights on patterns of offending and community safety concerns. Based on this information, Council prioritised several community safety and crime prevention activities that were our primary focus in 2020 to help make Logan communities more welcoming, inclusive and safe. All action items are aligned with our City of Logan Safe City Strategy and Action Plan 2016-2020.

Here are the significant key achievements that have been made by Council in the past 12 months to create a safer City of Logan:

In May 2020, the Logan Safety Camera Program successfully completed the 18-month long Safer Communities Fund (round 2) project, which saw the Federal Government fund Council **\$950,000** for the installation of **55 CCTV cameras across 35 new sites** in parks throughout the City of Logan.



Since 1 July 2019, the Logan Safety Camera Program assisted local police with various investigations, **observing 4,188 incidents** on Council's network of CCTV safety cameras across the City of Logan of which 1,982 incidents are confirmed to have been attended by police.



Council continued to undertake proactive **Crime Prevention Through Environmental Design (CPTED) audits** of public spaces and local parks with 5 of the 12 planned for 2020 delivered as at 30 June 2020. Local police and Council's Park Rangers assist with identifying locations across the City that would most benefit from a proactive audit.



Council committed to delivering a minimum of **48 targeted divisional community safety activities** (4 per Council division) for the 2019/2020 financial year, with a total of 48 delivered as at 30 June 2020.

In addition to targeted initiatives, during the past 12 months Council has delivered a further **20 community safety/ crime prevention activities** across the city.

More than **3,800 community members** have been directly engaged by Council's Community Safety Program on community safety and crime prevention topics during the past 12 months.



Through divisional funding, an **additional All-Terrain Vehicle (ATV)** was purchased for use by local police to undertake proactive patrols and enforcement activities, bringing the total number of police stations/ police beats that have a Council-funded ATV to 9.



All of the key achievements against specific 2019/2020 action items are outlined in the remainder of this document.

#### ACTION PLAN GOAL:

Increase community confidence and awareness in the City of Logan being a safe place.

#### ACTION:

Partner with local Police and other agencies to increase our engagement with women from various backgrounds, as the Safe City Logan community survey has highlighted that of those that identified as female, the majority had significantly lower perceptions of safety, particularly elderly women, compared to those who identified as male.



- **To increase our engagement with females**, particularly elderly female community members, we have attended 6 events over the past 12 months engaging with more than 400 Logan seniors, including:
  - A community safety information display at the annual Logan Loves Seniors Expo;
  - Delivered a presentation in partnership with police on personal safety and home security for residents who attended the Neighborhood Watch Seniors Morning Tea; and
  - Delivered multiple presentations to the culturally and linguistically diverse community (CALD) in partnership with police on senior abuse at the Multilink Respite Centre and a local retirement home;
- In April 2020, a **project commenced** in partnership with the Queensland Police Service and the *Not Now, Not Ever in Logan* Reference Group targeting women from CALD communities **in relation to domestic and family violence**.

#### ACTION PLAN GOAL:

Reduction in priority issues across the City of Logan.

#### ACTION:

Partner with a variety of local agencies that work directly with young people in Logan to connect them with disengaged and/or at risk young people living in Logan, as the Safe City Logan community survey results highlighted community concerns around the anti-social behaviour of disengaged youth and the crime statistics show that young people, particularly young males, are the City's highest cohort of offenders.



- **To increase our engagement of young people** in our community, we have attended several school-based events over the past 12 months, engaging with more than 1,700 young people between the ages of 5-18 years, including:
  - Hosting a youth-focused community safety information display at a local high school R U OK? Day;
  - Attending the Leaders of Logan Network, which has a membership of high schools students from over 35 Logan high schools;
  - Attending a Wellbeing Expo at a local high school presenting to grades 7- 12 on the knife possession crime prevention initiative;
  - Providing high schools across all divisions with community safety/ crime prevention articles to include in their individual school newsletters and social media outlets;
  - Delivering youth engagement events and barbecues with local youth support agency - Youth off the Streets;
  - Delivering three early morning engagement activities at local train stations, providing an opportunity to share age-specific crime prevention information with young people travelling to school on the rail network; and
  - Hosting the first round of Street Hubz in partnership with the Department of Youth Justice, YFS and the Logan and Creastmead PCYC's. The Street Hubz serve as a one-stop-shop for youth-related support services available in Logan. The key aim of the Street Hubz project is to reduce youth offending by targeting its underlying social and economic causes. The first round of Street Hubz saw over 200 young people attended, of which 32 young people and 6 adults (38) were referred to receive free assistance from at least one of the service providers present.

#### ACTION PLAN GOAL:

Reduction in priority issues across the City of Logan.

#### ACTION:

Through partnerships with local agencies and community groups, investigate opportunities to implement place-based approaches to crime prevention, with specific Logan communities identified through the Safe City Logan community survey and crime statistics as having higher rates of crime and poorer perceptions of safety.



- In the past 12 months, the Community Safety Program has delivered **48 targeted divisional crime prevention activities** based on Queensland Police Services crime statistics and results from the 2019 Safe City Logan Community Survey. This has resulted in the direct engagement of more than 3,000 community members across all 12 Council divisions.
- Each activity targeted a specific crime and/ or community safety concern that was specifically relevant to that geographical area of the city. Some activities included:
  - Safe Plate events, which included affixing one-way screws to resident's number plates to prevent them being stolen;
  - Personal safety and home security presentations; and
  - Coffee with a Councillor and a Cop events, to spread messages about crime prevention and proactive approaches to personal and community safety.
- The Community Safety Program continues to work with the Queensland Police Service, local community groups and engage local community members, identifying crime trends and emerging community safety concerns to inform our approach.

- The Community Safety Program introduced monthly meetings with the Queensland Police District Crime Prevention Unit to discuss emerging crime trends and plan proactive initiatives to address a range of crime and safety issues. As a result of these meetings a total of 21 targeted divisional activities were completed in partnership with Queensland Police since January 2020.
- In response to the COVID-19 pandemic, the Community Safety Program developed a Project Management Plan to address specific crime and safety concerns and crime prevention opportunities arising from the COVID-19 pandemic and associated restrictions. The Community Safety Program also contributed to the development and delivery of the Local Human and Social Recovery Action Plan. This plan outlines short, medium and long term mitigation strategies for human and social specific risks regarding the Logan community during COVID-19.
- The Community Safety Program continued its partnership with Community Corrections - Logan and Beenleigh offices to deliver the Services at the Square/ On Station hubs. During the past 12 months, 7 hubs have helped connect more than 350 community members with free local support services. In November 2019, this project was recognised with a silver award in the 'community-led' category of the 2019 Australian Crime and Violence Prevention Awards. These awards are a joint initiative of the Australian, State and Territory governments, coordinated by the Australian Institute of Criminology and co-sponsored by the Ministerial Council for Police and Emergency Management.
- The Community Safety Program in partnership with Safe Roads for Logan, the Logan Industry Action Group, Queensland Health, the Queensland Police Service and Logan-based licensed venues launched the Drink Smarter, Not Harder campaign, with the aim to increase awareness and education amongst licensed venues, licensed venue patrons and the wider community on the responsible service and consumption of alcohol and associated safety issues, including drink driving and alcohol-fuelled violence.
- Our Community Safety and Marketing Programs partnered with the Logan District Criminal Investigation Branch of the Queensland Police Service to coordinate and deliver a targeted crime prevention campaign focusing on knife possession. This campaign, focuses on raising awareness about the risks associated with carrying a knife in a public place, which is illegal in Queensland and clarify key aspects of knife law legislation in Queensland with the aim of reducing the number of community members choosing to carry a knife. The campaign reached over 30,000 residents and reported a significant reduction in knife-related occurrences relating to 'public places' by 28% as well as a reduction in knife-related occurrences relating to 'streets' by 25% compared the same period in 2018.
- In response to an observed and concerning trend involving increased use of gel blasters in certain areas of the city, the Community Safety Program prepared and sent a submission to the Queensland Minister for Police and Corrective Services advocating for changes to Queensland Legislation pertaining to gel blasters and other replica firearms, to reduce the risk of harm posed by their use in public spaces.

**ACTION PLAN GOAL:**

Manage, resource and enhance the Logan Safety Camera Program.

**ACTION:**

Continue to investigate new technologies to improve the Logan Safety Camera Program network throughout the City of Logan, to increase feelings of safety amongst the community when out and about in parks and public spaces, as safety when out and about was identified as a concern for the majority of respondents in the Safe City Logan community survey.



- In May 2020 the Logan Safety Camera Program successfully completed the 18-month long Safer Communities Fund (round 2) project, which saw the Federal Government fund Council \$950,000 for the installation of 55 CCTV cameras across 35 new sites in parks throughout the City of Logan.
- The Logan Safety Camera Program Monitoring Room currently has almost 450 cameras being monitoring, which consists of more than 240 Safe City cameras and more than 200 Corporate cameras.
- As at 1 February 2020, members from the Queensland Police District Tasking and Coordination Centre (DTACC) commenced working in the Logan Safety Camera Program Monitoring Room on a permanent basis.
- Since 1 July 2019, a total of 4,188 incidents were observed on the Logan Safety Camera Program network, of which 333 incidents resulted in footage requests from police. Additionally, 1982 incidents are confirmed to have been attended by police.

**ACTION PLAN GOAL:**

Create and maintain safer spaces.

**ACTION:**

As safety when out and about, particularly in parks was identified as a key concern from the 2019 Safe City Logan community survey, we will continue to provide advice to the community and internal Branches of Council on the application of CPTED principles to existing and proposed public spaces (e.g. parks and community facilities), to limit opportunities for anti-social behaviour and encourage community members to feel safer to utilise these spaces for pro-social activities.



- In the past 12 months, the Community Safety Program have undertaken 27 CPTED audits of community parks and public spaces across all 12 Logan City Council divisions.
- Of these audits, 16 (59%) were undertaken proactively, and 11 (41%) were in response to requests from community members, local police or other areas of Council.
- Additionally, Community Safety Officers provided CPTED advice to local police and internal branches of Council in relation to 31 infrastructure proposals and internal leasing reviews.
- The Community Safety Program also provided CPTED and general community safety advice on 26 liquor licence applications over the past 12 months.
- As part of the Queensland Government 'Keep Communities Safe' priority, the Queensland Police in collaboration with partner State Government agencies have commenced a project to refresh the CPTED Guidelines for Queensland.
- The Community Safety Program were invited to provide feedback on the draft of the updated CPTED Guidelines.