

Living in the City of Logan



A guide to Logan City Council services

Welcome to the City of Logan

As the Mayor of Logan City Council, I would like to take this opportunity to warmly welcome you to the City. Our city is special in many ways and I encourage you to embrace all that it has to offer. We're proud to be home to a diverse multicultural population with residents from 217 different nationalities, ethnicities and cultural backgrounds.

We have some of the most accessible bushland reserves in South East Queensland, most with walking and cycle trails, boardwalks, barbecue facilities and shelters.

Our city also has more than 900 parks across 70 suburbs. Wherever you live in our city you'll find yourself close to parks, sporting facilities, libraries, community facilities, schools and shops as well as places of natural beauty.

This guide will help you discover these places and the many quality services we offer at Council. Once again welcome to the City.

Mayor Darren Power
City of Logan





DIVISION 1 — Cr Lisa Bradley

Representing Priestdale, Springwood, Rochedale South and part of Daisy Hill.



DIVISION 2 — Cr Teresa Lane

Representing Kingston, Logan Central, Woodridge and part of Underwood.



DIVISION 3 — Cr Mindy Russell

Representing Slacks Creek, Daisy Hill and part of Shailer Park and Underwood.



DIVISION 4 — Cr Laurie Koranski

Representing Bannockburn, Belivah, Buccan, Cedar Creek, Kairabah, Waterford, Windaroo, Wolffdene, Yarrabilba, and part of Bethania, Logan Village and Tamborine.



DIVISION 5 — Cr Jon Raven

Representing Berrinba, Marsden, Waterford West and part of Crestmead.



DIVISION 6 — Cr Tony Hall

Representing Bahrs Scrub, Edens Landing, Holmview, Loganlea, Meadowbrook and part of Bethania.



DIVISION 7 — Cr Tim Frazer

Representing Boronia Heights, Browns Plains, Forestdale, Hillcrest and part of Park Ridge and Regents Park.



DIVISION 8 — Cr Jacob Heremaia

Representing Heritage Park, Logan Reserve and part of Chambers Flat, Crestmead, Park Ridge, Park Ridge South and Regents Park.



DIVISION 9 — Cr Scott Bannan

Representing Cedar Grove, Cedar Vale, Glenlogan, Jimboomba, Mundoolun, Riverbend, Stockleigh, Veresdale, Veresdale Scrub, Woodhill and part of Chambers Flat, Logan Village, Munruben, North Maclean, South Maclean and Tamborine.



DIVISION 10 — Cr Miriam Stemp

Representing Carbrook, Cornubia, Loganholme, Tanah Merah and part of Shailer Park.



DIVISION 11 — Cr Natalie Willcocks

Representing Flagstone, Flinders Lakes, Greenbank, Kagaru, Lyons, Monarch Glen, New Beith, Silverbark Ridge, Undullah and part of Munruben, North Maclean, Park Ridge South and South Maclean.



DIVISION 12 — Cr Karen Murphy

Representing Beenleigh, Eagleby, and Mt Warren Park.

To contact your local councillor, visit: bit.ly/lcccouncillors

Your Councillors

We are here to help

Welcome to the City of Logan Council Services Guide. This is your “go-to” guide for living in and connecting with our Logan community. It will help you access the many services that Council provides. So, if you are looking for a place to have a BBQ with friends, need information on how to register your cats and dogs, searching for your local library, or wanting to find out “what’s on” in the city of Logan this guide will help.

LCC respectfully acknowledges the Traditional Custodians of the lands across the City of Logan. We extend that respect to the Elders, past present and emerging. They hold the memories, traditions, cultures and hopes of Australia’s First People.

HANDY TIP We are a diverse city with 217 different nationalities and cultures. If you or a family member need to access any of the information in this guide in another language, please visit: bit.ly/newtologan and use google translate. You can access our **My Property tool** on our website: bit.ly/newtologan to find out about your local services specific to your area.

Council proudly services approximately 327,000 City of Logan residents. Here are some of the things we do for you and the Logan community:



52,008
tonnes of waste is recycled each year



931
parks maintained



17,175
Megaliters of water supplied to residents.



116
sporting facilities



13,500
plants given to the community last year



20
Community events delivered



2,272
kilometres of sealed roads maintained



9
Libraries



1,236
kilometres of stormwater pipes maintained



7
cemeteries maintained



Visit one of our friendly
customer service staff

Stay connected

You can join the conversation and stay up to date with what's happening in Logan by **following us on:**



facebook.com
/logancitycouncil



youtube.com
/logancitycouncil

Search 'Logan City Council' for our helpful City of Logan app



Business services

Logan Office of Economic Development provides free and low cost business support services for Logan-based business owners needing assistance to establish, sustain and grow their businesses. For more information, visit: bit.ly/loedgrow

Have your say

Our *Have Your Say* online hub gives you the opportunity to share your feedback and ideas about proposed council projects, city-wide opportunities, strategies and plans. To register, please visit: bit.ly/lcchys

Connect with us

To find the best way for you to connect with us, please visit: bit.ly/connectlogan

Join the Conversation



A wide range of second hand goods are for sale at the Logan Recycling Market

Bins, rubbish and recycling

To promote a cleaner, healthier and more environmentally sustainable city, we offer:

- › general waste and recycling bin collection
- › **free** kerbside clean-up once a year
- › **free** paint disposal
- › chemical disposal drop-off days
- › second-hand goods for a bargain price at the Logan Recycling Market

HANDY TIP

Never forget to put your bin out again.
Download the **City of Logan app** to get weekly reminders for bin collection days.

Waste vouchers

Rate payers receive waste vouchers with the July rates notices. These can be used to dispose of general, construction and demolition waste for **free** at our waste and recycling facilities.

Green waste

Logan residents and ratepayers can dispose of green waste for **free** at our waste facilities.

To find out more about how we keep the city clean and tidy, please visit: bit.ly/lccwaste

Waste and recycling



*Have a household plan
for severe weather*

Be prepared. Be safe.

Storms, flood, cyclones and bushfires can hit anywhere, any time. There are many simple things you can do to make sure that you, your loved ones, pets and belongings are safe during a disaster.

Prepare your home

For tips on how to prepare your home ahead of a disaster, please visit: bit.ly/lccdissprep

Register for early warnings

Register online or download the Logan Early Warning app for email, SMS or landline warnings of severe weather events before they happen. To find more information, please visit: bit.ly/warnearly

Stay informed during an event

If disaster does strike, visit Logan's Disaster Dashboard for real-time weather updates, road closures, power outages, evacuation centres and more. Please visit: bit.ly/logandis for more information.



Next time you see your neighbour, have a chat about how you can help each other if a bushfire, flood or other disaster threatens your homes.

Visit: bit.ly/loganneighbour for more information.

Preparing for severe weather



Looking for a new pet?
Why not adopt one?

Do you have a pet?

Cats and dogs make great companions and are part of our city lifestyle. Council encourages responsible pet ownership.

Register your cat and/or dog each year.
For more information please visit: bit.ly/regopets

Microchip your pet. It's the quickest way to identify them. To find out where you can get your cat or dog microchipped visit: bit.ly/chippet

Lost your pet? Look for lost pets by visiting: bit.ly/petfoundlost You'll find a photo and description of all impounded animals. If you identify your pet online please call us on 3412 5397.

HANDY TIP

Keeping your contact details up-to-date increases the chance of your cat or dog being reunited with you.

Out for a walk?

Logan has more than 40 dog off-lead parks. To find your nearest off-lead dog park visit: bit.ly/parkdog

Looking to adopt a pet?

If you are looking for a new addition to your family please visit: bit.ly/loganadopt
Our sales and rehoming profiles are updated daily. If you're ready to commit (a pet is for life) please visit the Animal Management Centre.
213 Queens Road, Kingston, 4114
Monday to Friday 8.30am to 4.30pm
Saturday 9am to 2pm
Closed on Sundays and Public Holidays.

Pets



Our nine libraries provide a wide range of free resources and activities for all ages

A world of imagination, learning and discovery awaits

Our libraries play an important part in our community with more than 1.7 million visitors each year. Libraries are key places for our community to celebrate our vibrant and diverse city.

Logan City Council Libraries provide a broad range of services either inside the library, online or at home.

Whatever your interest you'll find books, courses, movies, music, games, storytimes, reading challenges, eLibrary resources and more—all for free! PCs, free Wi-Fi, printing and 3D printing are also available.

Join the library for free!

To access library services you can join online at: bit.ly/joinloglib or you can visit your local library.

To find your local library, please visit: bit.ly/lcclibhours

To discover all that Logan Libraries has to offer visit: bit.ly/librarieslcc

HANDY TIP

You can keep up to date with all the events and activities on offer at our Libraries by signing up to our **e-newsletter**. Please visit: bit.ly/loglibnews



Our city has parks and open spaces in all suburbs for children to enjoy

Healthy and active living

The city's range of recreational facilities at your doorstep offer a variety of health and wellbeing activities for individuals of all ages, fitness levels and abilities.

Our state-of-the-art skate parks, aquatic centres and indoor sport centres, featuring fully-equipped gyms and health services are just some of the incredible things you can take advantage of here.

For our full program of active and healthy events and facilities visit: bit.ly/lccsportrec

We also offer other **free**, and low cost programs including:

- › **Live Well Logan:** an active and healthy program for all ages, please visit: bit.ly/lwevent
- › **KRANK:** our school holiday activity program, please visit: bit.ly/kranklcc

Explore our parks and playgrounds

Whether you're looking for an off-leash park to take your dogs, a natural area for a peaceful walk surrounded by nature, a playground for the children to have fun in, or want to hold a BBQ, we've got an outdoor space that will suit you. To find a park near you please visit: bit.ly/lccparks

Other environmental activities

We provide a range of **free** or low-cost environmental activities throughout the year. You may also want to consider joining our Conservation Incentive Program or applying for EnviroGrant funding. To find out more about our programs, please visit: bit.ly/lccenviroevents



We offer a range of senior network activities

Seniors

At Council we care about the health and wellbeing of our Logan seniors, that's why we offer a range of programs, services and information dedicated to our older residents. Here are some of the services available:

- › Pets for seniors: rehoming older pets for **free** to seniors
- › Logan Council Cabs: a transport service from your home to the nearest shopping centre for only \$2 each way
- › Logan Seniors Network: meet up every two months with other seniors
- › Rates discount for eligible pensioners
- › A **free** home library delivery service
- › Why not become a volunteer? Check out the career section on our website for more information on volunteering.

The Logan Loves Seniors Expo is an event not to be missed. To find out what is available to seniors please visit: bit.ly/lccloveseniors or call us on 3412 3412.

Community champions

We celebrate and support the members of our community who enrich the lives of our residents. You should consider nominating a worthy community member for one of our awards:

- › Logan Loves Volunteers Awards
- › City of Logan Sports Awards
- › Australia Day Awards

To find more information about these awards and how to nominate a member of our community please visit: bit.ly/lccawards



Council hosts events all year round
for adults and children of all ages

Events in Logan

There's always something on in Logan. We have various events and activities that suit all ages, abilities and interests. Please visit: bit.ly/eventslogan

Logan Art Gallery

Showcasing exhibitions of original artwork by local and visiting artists, craftworkers and designers. Open Tue to Sat 10am to 5pm and entry is free. Located on the corner of Wembley Rd and Jacaranda Ave, Logan Central. Follow us on Instagram @loganartgallery or please visit: bit.ly/loganart

Mayes Cottage

Visit Logan's only historic house museum and step back in time. Tour the 130 year-old cottage and bring a picnic to enjoy in the grounds. Located at 20 Mawarra St, Kingston. Open Thu to Sat 10am to 4pm and entry is free. Visit: bit.ly/loganmayes

Live shows

The Logan Entertainment Centre provides a vibrant mix of live music, dance, thrilling circus acts, powerful drama and delightful children's theatre. For event and booking information please visit: bit.ly/loganec

Free trees

Property owners, schools and community groups can take advantage of our **free** trees program. For more information please visit: bit.ly/logantrees

Immunisation clinics

Immunisation is a simple and safe way to protect the community against harmful diseases. For more information please visit: bit.ly/loganimm

Our Logan magazine

A printed magazine containing information about our services, upcoming events and community stories is delivered **free** to every household. For the latest issue, visit bit.ly/lccmag or call us on 07 3412 5284 or email communications@logan.qld.gov.au and we will send you a copy.

What's on and other free services

Contact Logan City Council:



Website:

logan.qld.gov.au



Email:

council@logan.qld.gov.au



*facebook.com
/logancitycouncil*



*twitter.com
/logancc*



Phone:

3412 3412



Post: PO Box 3226
Logan City DC Qld 4114



Customer Service Centres:

Logan City Council Administration Centre

150 Wembley Rd, Logan Central

Beenleigh Customer Service Centre

Corner George St and City Rd, Beenleigh

Jimboomba Customer Service Centre

18–22 Honora St, Jimboomba

All enquiries, requests for information and complaints should be directed to 3412 3412 or email *council@logan.qld.gov.au*