

Logan City Council

Waste Collection Services Procedure

Logan City Council

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Amendment History

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1 Designation of general waste and green waste collection area

Pursuant to section 5(a) of Local Law No. 8 (Waste Management) 2018, the entire local government area of Logan is designated as the area in which Council may conduct general waste and green waste collection. Section 3 of this procedure specifies the particular premises from which Council will collect general waste.

Section 5(a) Designation of areas—The local government may designate areas within its local government area in which the local government may conduct general waste or green waste collection.

2 Requirement to arrange collection

Commercial premises and industrial premises are not required to use Council's collection service for general waste, but if they do not use Council's collection service, they must arrange their own private supplier.

Pursuant to section 6(b) of Local Law No. 8 (Waste Management) 2018, Council requires the owner or occupier of all commercial premises which Council does not collect from to arrange for removal of general waste from the premises.

3 Premises from which Council will collect general waste

Council provides waste collection services and levies an associated waste management utility charge to the following premises in the Logan local government area:

- all domestic premises; and
- all commercial premises which request Council's collection service,

with the following exceptions only:

Exceptions

a) **Domestic premises which Council determines are unreasonably remote or unreasonably difficult to access**

Upon request by the owner or occupier of premises, Council will notify them if the premises are considered unreasonably remote or unreasonably difficult to access.

Under this exception, the domestic premises will not be provided with a waste collection service and occupants must make their own waste disposal arrangements. These domestic premises will not be levied a waste management utility charge. The occupants of these premises shall be entitled to apply for exemption from waste disposal charges at Council's waste facilities for the weekly disposal of a quantity of general waste approximately equivalent to the contents of one wheelie bin.

Note: Premises falling within this exception will change over time, e.g. as urbanised areas expand or roads are upgraded.

b) **Domestic premises which are uninhabitable due to fire or similar damage and the owner or occupier has notified Council they do not require waste collection services while it remains uninhabitable**

Under this exception, the domestic premises will not be levied a waste management utility charge, but no exemption from payment of waste disposal charges at waste facilities shall be provided.

Note: A habitable property becoming vacant is not grounds for exemption from waste collection services and associated utility charges.

- c) **Dwellings where the dwelling is greater than 60 metres from the front property boundary in the Environmental Management and Conservation zone, Rural zone or Rural Residential zone**

These dwellings can seek an exemption from Council on the basis that they will make their own arrangements for general waste collection/disposal and they opt out of Council's collection service.

Under this exception, the domestic premises will not be levied a waste management utility charge, but no exemption from payment of waste disposal charges at waste facilities shall be provided.

4 Waste collection services type, frequency, conditions and waste management utility charges

Waste collection types, frequency and conditions which apply to each type of premises and the waste management utility charges which Council will levy are set out in Council's Revenue Statement for each financial year.

5 Recyclable waste

- a) For the definition of recyclable waste under Local Law No. 8 (Waste Management) 2018, Council declares the following to be recyclable waste in the Logan local government area:
- (i) Plastic - all rigid plastics 1 to 5:
 - PET - polyethylene terephthalate
 - HDPE - high density polyethylene
 - PVC - polyvinyl chloride
 - PP - polypropylene
 - LDPE - low density polyethylene
 - PS - non-expanded polystyrene
 - (ii) Paper - all paper including newspaper, office paper, magazines/brochures, envelopes, cardboard, package board and liquid paper board, but excluding tissue paper and waxed cardboard
 - (iii) Glass - coloured glass and clear glass bottles and jars, but excluding ceramics and plate glass
 - (iv) Steel - steel cans and aerosols
 - (v) Aluminium - aluminium cans and tins.
- b) Only recyclable waste may be placed in a standard general waste container for recyclable waste.
- c) In accordance with the waste collection contract, the waste collection contractor will not collect the contents of a recyclable waste bin if it appears to the waste collection contractor that the bin has in excess of 40 percent of material that is not recyclable waste.
- d) The procedure for managing the presentation of grossly contaminated recycling bins on a repeated basis will be as follows:

- (i) Council will, on a daily basis, receive from its waste collection contractor reports of locations where grossly contaminated recycling bins have been presented.
- (ii) The Waste and Resource Recovery branch may record and analyse this data for the purpose of identifying users of recyclable waste bins who regularly present grossly contaminated recycling bins.
- (iii) Correspondence requesting improved recycling behaviours may be forwarded to the owners and/or occupiers of any serviced premises where the waste collection contractor has reported the presentation of a grossly contaminated recycling bin on at least three occasions in any six-month period. The correspondence may advise that, should recycling behaviours not improve, possible future sanctions could include removal of the recyclable waste bin for a period of six months with no corresponding reduction in waste management utility charges.
- (iv) The Waste and Resource Recovery branch may commence surveillance of the contents of recyclable waste bins at premises to which correspondence under section 5(d)(iii) above has been sent. If, within three months of the date of issue of correspondence under section 5(d)(iii) above, a Waste and Resource Recovery branch officer confirms that a grossly contaminated recycling bin has been presented, a second written warning may be issued. This second written warning will advise the owner and/or occupier that, should presentation of a grossly contaminated recycling bin be confirmed within the following three-month period, then the recyclable waste bin will be removed for a period of six months with no corresponding reduction in waste management utility charges.
- (v) If, within three months of the date of issue of correspondence under section 5(d)(iv) above, a Waste and Resource Recovery branch officer confirms that a grossly contaminated recycling bin has again been presented, the recyclable waste bin in question may be removed from the property with no corresponding reduction in waste management utility charges. Correspondence advising of the application of the sanction will be sent to the owner and/or occupier.
- (vi) Any removed recyclable waste bins may be returned to the property in question upon:
 - a) the elapse of six months; or
 - b) a change in occupants of the property.
- (vii) If, following the return of the recyclable waste bin after being removed for a six month period, a Waste and Resource Recovery branch officer confirms that a grossly contaminated recycling bin has again been presented, the recyclable waste bin in question may be permanently removed from the property with no corresponding reduction in waste management utility charges, until such time that there is a change of occupants of the property.

6 Pavement indemnity and release

For waste collection services where the waste collection vehicle has to enter private property (e.g. driveway or internal roads), the owner of the premises must provide an indemnity and release in favour of Council and the waste collection contractor in respect of any claims or liability arising from any damage to the pavement of any private driveway or roadway caused by the collection vehicles.

Where an indemnity and release has not been provided, Council may:

- a) pursuant to sections 9 and 11 of Local Law No. 8 (Waste Management) 2018, require the waste containers to be stored at a particular place and/or designate the location where the waste containers are to be placed for collection, so that the collection vehicle is not required to enter the private property;
- b) change the type of waste collection service so that the collection vehicle is not required to enter the private property; or
- c) remove the waste containers from the property with no corresponding reduction in waste management utility charges until the indemnity and release is provided.

7 Definitions

Definitions for terms used within the procedure can be found in the Waste Collection Services Policy (DM: 14661112)