

Rates and charges information

July 2023 to June 2024

Following the *Local Government Act 2009*, we're required to provide the following information to ratepayers.

Discount for prompt payment

Pay your rates, including any overdue amounts, by the due date and you'll receive a 5 per cent discount on your current rates and charges. This includes the general rate and charges such as environmental, community services, garbage and volunteer fire brigade. Any objection or dispute about rates and charges does not affect the levy, payment, and/or recovery of rates.

Proposed rates schedule 2023/2024

Issue date	Due date
19 July 2023	18 August 2023
16 October 2023	17 November 2023
15 January 2024	16 February 2024
15 April 2024	17 May 2024

The proposed rates schedule is provided as a guide only and may change.

How rates are calculated

General rates use the valuation provided by the Department of Resources (DOR). The valuation per property averages over 3 years, to lessen large changes. We follow the *Local Government Act 2009* using differential general rates. Differential general rates make fees fair, putting rateable properties in different categories. Land use codes and other factors inform what category your property is in.

Those properties with rateable valuations up to and including the Minimum Rateable Valuation will be charged the Minimum General Rate applicable to the Differential General Rate Category.

General rates are calculated by multiplying the 'rateable value' with the 'cents in the dollar per annum' applicable to your parcel of land as set out in the Differential General Rate Categories schedules on following pages.

The following example shows how a General Rate is calculated based on a rateable value of \$350,000:

$$(0.3323c \text{ in } \$) 0.003323 \times \$350,000 \div 4 = \$290.76 \text{ per quarter}$$

Think that your rates category is incorrect?

Here's what you do.

Complete an objection form if you think your differential general rate category is incorrect. Submit the form to us within 30 days from the issue date on your rates notice (before the due date).

Download the objection form from logan.qld.gov.au/rates or visit one of Council's Customer Service Counters.

To appeal against Council's decision, file an appeal notice in the Land Court registry within 42 days. You must use the form approved by the Land Court for your appeal notice. You must provide a copy to of the filed appeal notice to Council within 7 days of filing.

The levy and recovery of rates will not change by filing an objection. You must pay the rates as issued. Adjustment of rates will occur if your objection is upheld.

Full details of the Differential Rates Categories are shown on the following pages.

Separate charges

Environmental charge \$23.60 per quarter

This helps fund our environmental program which includes:

- > community partnership projects such as Land For Wildlife and Voluntary Conservation Agreements
- > EnviroGrants and World Environment Day events
- > waterway rehabilitation, water quality monitoring and waterway management
- > acquisition of environmentally significant land
- > biodiversity and threatened species management
- > energy and climate change projects
- > vegetation management, bushcare and bushland maintenance

Community services charge \$106.05 per quarter

This charge funds the operations, maintenance and capital requirements of our 9 libraries and 55 community and neighbourhood centres in 70 suburbs, including Logan Art Gallery, 3 Indoor Sports Centres, 6 aquatic centres, Logan Entertainment Centre, Beenleigh Events Centre, Kingston Butter Factory Cultural Precinct and other community facilities. It also helps fund social services such as sporting and community grants, school holiday activities, the Active and Healthy program, safer city programs, social infrastructure development, sport and recreation development and cultural diversity activities.

Are there any rebates or concessions available on separate charges?

- > We offer a full environmental charge rebate if your property provides a large environmental benefit to Logan. The property must have a valid and current Voluntary Conservation Agreement or Voluntary Conservation Covenant for the life of your contract or agreement.
- > The number of environmental charges and community services charges may reduce if you have farming land over multiple lots. A single charge may apply for a group of properties, rather than per parcel/lot of farming land. This encourages economic development for the City of Logan. Criteria applies. Contact Council for more information.

Volunteer Fire Brigade Separate Charge \$0.41 per quarter.

This charge helps fund the services provided by rural fire brigades in Logan.

Trade waste

For information and charges relating to Trade Waste, please refer to Council's website or contact 07 3081 5301.

Garbage charges

Domestic charges	Charge per quarter
Standard weekly 140 litre waste and fortnightly 140 litre or 240 litre or 360 litre recycle	\$75.00
Standard weekly 240 litre waste and fortnightly 140 litre or 240 litre or 360 litre recycle	\$79.50

Need more information on domestic or commercial garbage services and charges? Contact us on 07 3412 3412.

Differential general rate categories statement

CATEGORY – RESIDENTIAL 1

Rate cents in \$: 0.3323

Minimum rateable valuation \$321,517

Minimum general rate per quarter \$267.10

Objective/criteria

1. The dominant purpose for which that land is used or intended for use is a residential use.
2. This land is used by a household* which includes the owner of the land.

Land use categories

- 01 Vacant urban land
- 02 Single dwelling
- 04 Vacant land – large site
- 05 Single dwelling – large site
- 06 Outbuilding
- 08–09 Community title lot (residential)

*Household means an individual or group of two or more related or unrelated people who reside in the dwelling (see Queensland Planning Provisions).

CATEGORY – RESIDENTIAL 2

Rate cents in \$: 0.4450

Minimum rateable valuation \$298,328

Minimum general rate per quarter \$331.89

Objective/criteria

1. The dominant purpose for which that land is used or intended for use is a residential use.
2. This land is not used by a household* which includes the owner of the land.

Land use categories

- 02 Single dwelling
- 05 Single dwelling – large site
- 08–09 Community title lot (residential)

*Household means an individual or group of two or more related or unrelated people who reside in the dwelling (see Queensland Planning Provisions).

CATEGORY – MISCELLANEOUS

Rate cents in \$: 0.3323

Minimum rateable valuation \$321,517

Minimum general rate per quarter \$267.10

Objective/criteria

1. Land used for miscellaneous purposes or not included in any other rating category.

Land use categories

- 00 Unspecified
- 06 Outbuilding
- 08–09 Community title lot (residential)
- 32 Wharves
- 50 Other clubs (non-business)
- 51 Religious
- 52 Cemetery
- 55 Library
- 56 Showground/Racecourse/Airfield
- 57 Parks and gardens
- 92 Defence force establishments
- 94 Vacant rural land
- 97 Welfare home/Institution
- 99 Community protection centre

CATEGORY – SUBDIVISION – NOT ALLOCATED LAND

Rate cents in \$: 0.3323

No minimum rateable valuation

Objective/criteria

1. The land is not allocated.

Land use categories

- 72 Not allocated land (Section 50 of the Land Valuation Act 2010)

CATEGORY – MULTIPLE RESIDENTIAL DWELLING(S) 1 (2 TO 3 UNITS)

Rate cents in \$: 0.5317

Minimum rateable valuation \$351,642

Minimum general rate per quarter \$467.42

Objective/criteria

1. The dominant purpose for which the land is used or intended for use is multi-residential.
2. The land use meets the criteria for a primary land use code identified for this rating category.
3. The land contains 2 or 3 residences.

Land use categories

- 03 Multiple dwelling/s (flats)
- 08–09 Community title lot (flats)

CATEGORY – MULTIPLE RESIDENTIAL DWELLING(S) 2 (4 TO 12 UNITS)

Rate cents in \$: 0.6147

Minimum rateable valuation \$538,799

Minimum general rate per quarter \$828.00

Objective/criteria

1. The dominant purpose for which the land is used or intended for use is multi-residential.
2. The land use meets the criteria for a primary land use code identified for this rating category.
3. The land contains greater than 3 residences but less than or equal to 12 residences.

Land use categories

- 03 Multiple dwelling/s (flats)
- 08–09 Community title lot (flats)

CATEGORY – MULTIPLE RESIDENTIAL DWELLING(S) 3 (GREATER THAN 13 UNITS)

Rate cents in \$: 0.7974

Minimum rateable valuation \$1,071,864

Minimum general rate per quarter \$2,136.76

Objective/criteria

1. The dominant purpose for which the land is used or intended for use is multi-residential.
2. The land use meets the criteria for a primary land use code identified for this rating category.
3. The land contains greater than or equal to 13 residences.

Land use categories

- 03 Multiple dwelling/s (flats)
- 08–09 Community title lot (flats)

CATEGORY – RESIDENTIAL INSTITUTIONS (up to 50 sites)

Rate cents in \$: 0.3824

Minimum rateable valuation \$3,139,383

Minimum general rate per quarter \$3,001.25

Objective/criteria

1. The dominant purpose for which that land is used or intended for use as residential institution use.
2. The land contains up to and including 50 sites.

Land use categories

- 21 Residential Institution

CATEGORY – RESIDENTIAL INSTITUTIONS (51 to 100 sites)

Rate cents in \$: 1.0136

Minimum rateable valuation \$2,960,505

Minimum general rate per quarter \$7,501.92

Objective/criteria

1. The dominant purpose for which that land is used or intended for use as residential institution use.
2. The land contains 51 to 100 sites.

Land use categories

- 21 Residential Institution

CATEGORY – RESIDENTIAL INSTITUTIONS (101 to 210 sites)

Rate cents in \$: 1.3491

Minimum rateable valuation \$3,375,145

Minimum general rate per quarter \$11,383.52

Objective/criteria

1. The dominant purpose for which that land is used or intended for use as residential institution use.
2. The land contains 101 to 210 sites.

Land use categories

- 21 Residential Institution

CATEGORY – RESIDENTIAL INSTITUTIONS (211 to 275 sites)

Rate cents in \$: 1.5668

Minimum rateable valuation \$5,669,170

Minimum general rate per quarter \$22,206.14

Objective/criteria

1. The dominant purpose for which that land is used or intended for use as residential institution use.
2. The land contains 211 to 275 sites.

Land use categories

- 21 Residential Institution

CATEGORY – RESIDENTIAL INSTITUTIONS (greater than 275 sites)

Rate cents in \$: 1.4953

Minimum rateable valuation \$8,428,374

Minimum general rate per quarter \$31,507.37

Objective/criteria

1. The dominant purpose for which that land is used or intended for use as residential institution use.
2. The land contains greater than 275 sites.

Land use categories

- 21 Residential Institution

CATEGORY – FARMING

Rate cents in \$: 0.3547

Minimum rateable valuation \$363,541

Minimum general rate per quarter \$322.37

Objective/criteria

1. The dominant purpose for which that land is used, or intended for use, is a farming use and the use:
 - (a) has a significant and substantial commercial purpose; and
 - (b) is for the purpose of profit on a continuous or repetitive basis.
2. The property must have been certified by DOR in accordance with section 17 of the *Valuation of Land Act 1944*.

3. The land is not categorised in commercial mushroom farming.

Land use categories

- 64–66 Cattle breeding and fattening
- 67 Goats
- 68 Dairy cattle – milk quota
- 69 Dairy cattle – no milk quota
- 74 Turf farm
- 75 Sugar cane
- 79 Orchards
- 80 Tropical fruits
- 82 Vineyards
- 83–84 Small crops and fodder (irrigated & non-irrigated)
- 85 Rural use – pigs
- 86 Rural use – horses
- 88 Forestry and logs
- 89 Rural use – animals (special)
- 94 Vacant rural land

CATEGORY – POULTRY (less than 100,000 birds)

Rate cents in \$: 1.1513

Minimum rateable valuation \$573,692

Minimum general rate per quarter \$1,651.23

Objective/criteria

1. Land used for poultry farming with approval for less than 100,000 birds.

Land use categories

- 87 Rural use – poultry

CATEGORY – POULTRY (100,000 birds or more)

Rate cents in \$: 2.6672

Minimum Rateable Valuation \$495,150

Minimum General Rate per quarter \$3,301.66

Objective/criteria

1. Land used for poultry farming with approval for 100,000 or more birds.

Land use categories

- 87 Rural use – poultry

CATEGORY – COMMERCIAL MUSHROOM FARMING

Rate cents in \$: 7.9316

Minimum rateable valuation \$555,000

Minimum general rate per quarter \$11,005.09

Objective/criteria

1. Land used for major commercial mushroom production with more than 40 employees / contractors.

Land use categories

- 83–84 Small crops and fodder (irrigated & non-irrigated)

CATEGORY – DRIVE-IN SHOPS OR CARPARK 1 (RV \$5,000,000 OR LESS)

Rate cents in \$: 2.3624

Minimum rateable valuation \$98,733

Minimum general rate per quarter \$583.12

Objective/criteria

1. The dominant purpose for which the land is used or intended for use is a drive-in shopping centre or carpark.
2. The land use meets the criteria for a primary land use code identified for this rating category.
3. The land has a rateable value less than or equal to \$5,000,000

Land use categories

- 08–09 Community title lot (transformer)
- 16 Drive-in shopping centre
- 22 Car park

CATEGORY – DRIVE-IN SHOPS OR CARPARK 2 (RV \$5,000,001–\$10,000,000)

Rate cents in \$: 2.4620

No minimum rateable valuation

Objective/criteria

1. The dominant purpose for which the land is used or intended for use is a drive-in shopping centre or carpark.
2. The land use meets the criteria for a primary land use code identified for this rating category.
3. The land has a rateable value greater than \$5,000,000 but less than or equal to \$10,000,000.

Land use categories

- 08–09 Community title lot (drive-in shops, car park)
- 16 Drive-in shopping centre
- 22 Car park

CATEGORY – DRIVE-IN SHOPS OR CARPARK 3 (RV \$10,000,001+)

Rate cents in \$: 2.5617

No minimum rateable valuation

Objective/criteria

1. The dominant purpose for which the land is used or intended for use is a drive-in shopping centre or carpark.
2. The land use meets the criteria for a primary land use code identified for this rating category.
3. The land has a rateable value greater than \$10,000,000.

Land use categories

- 08–09 Community title lot (drive-in shops, car park)
- 16 Drive-in shopping centre
- 22 Car park

CATEGORY – COMMERCIAL & OFFICES 1 (RV \$300,000 OR LESS)

Rate cents in \$: 1.6845

Minimum rateable valuation \$138,467

Minimum general rate per quarter \$583.12

Objective/criteria

1. The dominant purpose for which the land is used or intended for use is offices or commercial.
2. The land use meets the criteria for a primary land use code identified for this rating category.
3. The land has a rateable value less than or equal to \$300,000.

Land use categories

- 07 Guest house/Private hotel
- 08–09 Community title lot (commercial)
- 10 Combined multi dwelling and shops
- 11 Shop (single)
- 12 Shops – group (more than 6 shops)
- 13 Shopping group (2 to 6 shops)
- 14 Shops – main retail
- 15 Shops – secondary retail
- 17 Restaurant
- 18 Special tourist attraction
- 25 Offices
- 26 Funeral parlour
- 27 Private Hospital or Convalescent Home
- 38 Advertising hoarding
- 41 Child care
- 43 Motel
- 44 Nurseries
- 48 Sports clubs/facilities
- 49 Caravan parks and camp grounds
- 58 Commercial Educational

CATEGORY – COMMERCIAL & OFFICES 2 (RV \$300,001–\$850,000)

Rate cents in \$: 1.7344

No minimum rateable valuation

Objective/criteria

1. The dominant purpose for which the land is used or intended for use is offices or commercial.
2. The land use meets the criteria for a primary land use code identified for this rating category.
3. The land has a rateable value greater than \$300,000 but less than or equal to \$850,000.

Land use categories

- 07 Guest house/Private hotel
- 08–09 Community title lot (commercial)
- 10 Combined multi dwelling and shops
- 11 Shop (single)
- 12 Shops – group (more than 6 shops)
- 13 Shopping group (2 to 6 shops)
- 14 Shops – main retail
- 15 Shops – secondary retail
- 17 Restaurant
- 18 Special tourist attraction
- 25 Offices
- 26 Funeral parlour
- 27 Private Hospital or Convalescent Home
- 38 Advertising hoarding
- 41 Child care
- 43 Motel
- 44 Nurseries
- 48 Sports clubs/facilities
- 49 Caravan parks and camp grounds
- 58 Commercial Educational

CATEGORY – COMMERCIAL & OFFICES 3 (RV \$850,001+)

Rate cents in \$: 1.7842

No minimum rateable valuation

Objective/criteria

1. The dominant purpose for which the land is used or intended for use is offices or commercial.
2. The land use meets the criteria for a primary land use code identified for this rating category.
3. The land has a rateable value greater than \$850,000.

Land use categories

- 07 Guest house/Private hotel
- 08–09 Community title lot (commercial)
- 10 Combined multi dwelling and shops
- 11 Shop (single)
- 12 Shops – group (more than 6 shops)
- 13 Shopping group (2 to 6 shops)
- 14 Shops – main retail
- 15 Shops – secondary retail
- 17 Restaurant
- 18 Special tourist attraction
- 25 Offices
- 26 Funeral parlour
- 27 Private Hospital or Convalescent Home
- 38 Advertising hoarding
- 41 Child care
- 43 Motel

- 44 Nurseries
- 48 Sports clubs/facilities
- 49 Caravan parks and camp grounds
- 58 Commercial Educational

CATEGORY – HOTELS AND LICENSED CLUBS

Rate cents in \$: 2.0404

Minimum rateable valuation \$114,315

Minimum general rate per quarter \$583.12

Objective/criteria

1. Land used for a hotel or licensed club.

Land use categories

- 08–09 Community title lot (hotel/club etc)
- 42 Hotel/Tavern
- 47 Licensed Club

CATEGORY – RETAIL WAREHOUSES AND OUTDOOR SALES AREAS

Rate cents in \$: 1.7663

Minimum rateable valuation \$132,055

Minimum general rate per quarter \$583.12

Objective/criteria

1. Land used for a retail warehouse.

Land use categories

- 08–09 Community title lot (warehouse or outdoor sales)
- 23 Retail warehouse
- 24 Outdoor sales areas

CATEGORY – INDUSTRIAL 1 (RV \$500,000 OR LESS)

Rate cents in \$: 1.2792

Minimum rateable valuation \$182,339

Minimum general rate per quarter \$583.12

Objective/criteria

1. The dominant purpose for which the land is used or intended for use is industrial.
2. The land use meets the criteria for a primary land use code identified for this rating category.
3. The land has a rateable value less than or equal to \$500,000.

4. The land is not categorised in Industrial 4 or Offensive & Extractive Industry.

Land use categories

- 08–09 Community title lot (industrial)
- 28 Warehouse and bulk stores
- 29 Transport terminals
- 33 Builder's yard, contractors
- 34 Cold stores – ice works
- 36 Light industry
- 39 Harbour industries
- 95 Reservoir/Dam/Bores

CATEGORY – INDUSTRIAL 2 (RV \$500,001–\$900,000)

Rate cents in \$: 1.3456

No minimum rateable valuation

Objective/criteria

1. The dominant purpose for which the land is used or intended for use is industrial.
2. The land use meets the criteria for a primary land use code identified for this rating category.
3. The land has a rateable value greater than \$500,000 but less than or equal to \$900,000.
4. The land is not categorised in Industrial 4 or Offensive & Extractive Industry.

Land use categories

- 08–09 Community title lot (industrial)
- 28 Warehouse and bulk stores
- 29 Transport terminals
- 33 Builder's yard, contractors
- 34 Cold stores – ice works
- 36 Light industry
- 39 Harbour industries
- 95 Reservoir/Dam/Bores

CATEGORY – INDUSTRIAL 3 (RV \$900,001+)

Rate cents in \$: 1.4121

No minimum rateable valuation

Objective/criteria

1. The dominant purpose for which the land is used or intended for use is industrial.
2. The land use meets the criteria for a primary land use code identified for this rating category.

3. The land has a rateable value greater than \$900,000.

4. The land is not categorised in Industrial 4 or Offensive & Extractive Industry.

Land use categories

- 08–09 Community title lot (industrial)
- 28 Warehouse and bulk stores
- 29 Transport terminals
- 33 Builder's yard, contractors
- 34 Cold stores – ice works
- 36 Light industry
- 39 Harbour industries
- 95 Reservoir/Dam/Bores

CATEGORY – INDUSTRIAL 4

Rate cents in \$: 1.4785

Minimum rateable valuation \$157,760

Minimum general rate per quarter \$583.12

Objective/criteria

1. The dominant purpose for which the land is used or intended for use is industrial.
2. The land use meets the criteria for a primary land use code identified for this rating category.
3. The criteria or use description that corresponds with the 'general industry' land use category has been met.

Land use categories

- 08–09 Community title lot (industrial)
- 35 General industry

CATEGORY – OFFENSIVE & EXTRACTIVE INDUSTRY

Rate cents in \$: 1.8275

Minimum rateable valuation \$127,632

Minimum general rate per quarter \$583.12

Objective/criteria

1. The dominant purpose for which the land is used or intended for use is industrial.
2. The land use meets the criteria for a primary land use code identified for this rating category.
3. The criteria or use description that corresponds with the 'extractive industry' or 'Noxious/offensive industry' land use category has been met.

Land use categories

- 08–09 Community title lot (industrial)
- 37 Noxious/Offensive industry
- 40 Extractive industry

CATEGORY – SERVICE STATIONS AND OIL DEPOTS

Rate cents in \$: 1.6851

Minimum rateable valuation \$138,418

Minimum general rate per quarter \$583.12

Objective/criteria

1. Land used for service stations or oil depots.

Land use categories

- 08–09 Community title lot (industrial or service station)
- 30 Service stations
- 31 Oil depot

CATEGORY – TRANSFORMERS

Rate cents in \$: 1.0968

Minimum rateable valuation \$212,662

Minimum general rate per quarter \$583.12

Objective/criteria

1. Land used for transformers.

Land use categories

- 08–09 Community title lot (transformer)
- 91 Transformers

CATEGORY – MINOR STORAGE UNITS

Rate cents in \$: 1.6934

Minimum rateable valuation \$68,839

Minimum general rate per quarter \$291.43

Objective/criteria

1. Storage area that is a lot in a community titles scheme other than a garage or storage room.
2. The purpose of the lot is not for use as a habitable area.
3. The maximum property size is 100m2.

Land use categories

- 06 Outbuilding
- 08–09 Community title lot (storage unit)

Water and wastewater charges

Water service charge

The utility charge for water supply consists of a base and volumetric charge. The base charge is the fixed costs of supply including an infrastructure provision. The volumetric charge is the cost of water supplied.

Base charge – \$77.80 per quarter

The base charge for your water supply is:

- a. for a metered service connection, the amount specified above multiplied by the capacity factor for the service connection
- b. for a service connection which is not metered, the amount written above
- c. where service is available but not connected, the amount written above

Service diameter (mm)	Capacity factor	Service diameter (mm)	Capacity factor
20 or less	1	100	25
25	1.5625	150	56.25
32	2.56	200	100
40	4	225	126.5625
50	6.25	250	156.25
65	12.0193	300	225
80	16		

Water usage

The volumetric charge for water usage across all of the City of Logan is **4.3934 per kilolitre.**

The charge consists of 2 separate components:

Logan City Council charge (kL).....	\$1,0224
State Govt Bulk Water Charge (kL)...	\$3.3710

Contact 07 3412 3412 for more water information.

Wastewater (sewerage) charges

Premises	1 unit = \$9.17 per quarter	Charge per quarter
Vacant land (per parcel)	15 Units	\$137.50
Residential Single self contained dwelling ie, house, home unit, flat, townhouse. C.E.D. Connection.	20 units each 16 units each	\$183.34 \$146.67
Residential – other Multiple residential accommodation not included above ie hostel, guesthouse. First pedestal/urinal. Second and subsequent pedestals/urinals. C.E.D. connection. First pedestal/urinal. Second and subsequent pedestals/urinals.	20 units 15 units 16 units 14 units	\$183.34 \$137.50 \$146.67 \$128.34
Non-residential First pedestal/urinal. Second and subsequent pedestals/urinals. C.E.D. Connection. First pedestal/urinal. Second and subsequent pedestals/urinals.	20 units 15 units 16 units 14 units	\$183.34 \$137.50 \$146.67 \$128.34
Aged care, nursing home, retirement complex or student accommodation Residential – Single living unit ie house, home unit, townhouse, villa, hospital room/hostel room/student accommodation room etc Each single living unit Non-residential – Office, staff areas, shops, maintenance workshops and all other facilities/areas not contained in the residential and recreational facilities categories: Each pedestal/urinal Recreational facilities – Facilities operated and dedicated purely for the residents' communal use.	10 units 15 units Nil	\$91.67 \$137.50 Nil
Caravan or mobile home parks For each individual site where there's Council approved, constructed sewerage infrastructure. In washing facilities with exclusive services, charges for each pedestal and urinals apply. If there's a combination of service provisions, Logan Water will figure out a fair unit base. The number of pedestals will be charged at the standard unit rate. A rate of 5 units per site will apply in the case of tent sites.	10 units 20 units	\$91.67 \$183.34

Pensioner discounts

Council pensioner remission

General rate

We offer approved pensioners on a maximum rate pension, a remission of **up to \$402 per year** and non-maximum rate pensioners a remission **up to \$201 per year**.

Garbage charge

We offer approved pensioners on a maximum rate pension a remission of up to 10 per cent per year and non-maximum rate pensioners a remission of up to 5 per cent per year.

State government subsidies

Rates and charges

The state government provides a 20 per cent subsidy on Council rates and charges (excluding the emergency levy) to a maximum of **\$200 per year** for approved pensioners.

Water

The state government also provides an additional subsidy on water charges for approved pensioners to a maximum of **\$120 per year**.

Emergency levy

The state government also provides a 20 per cent subsidy on the Emergency levy.

Am I eligible?

To receive a pensioner remission on rates, you must be the owner/part owner or life tenant* of the property, live on the property permanently and have one of the following:

- > A current Queensland Centrelink Pensioner Concession Card or
- > A Department of Veterans' Affairs Gold Card or
- > A Department of Veterans' Affairs Pensioner Concession Card**

* A life tenancy can be created only by a valid will, and is effective only after the death of the property owner, or by a Supreme or Family Court Order.

** You must receive a full Department of Veterans' Affairs Service and/or full Income and Assets Tested Pension to qualify for a maximum rate Council Remission.

***It's the pensioners responsibility to keep Council up-to-date with changes to their pension details.

How to apply?

Apply online at logan.qld.gov.au/rates/pension-remissions-and-subsidies or visit in person.

Please present your rate notice and current pension concession card issued by either Centrelink or Department of Veterans' Affairs when making your application.

Your valid concession card must show the address of the property for which the application is being made and the name that appears on your card must be the same as it appears on your rate notice.

Please note that rate remissions are not retrospective or pro-rata and are dependent on the card start date printed on your concession card and/or the date of purchase of the property and/or the date you moved into the property. The remission is only for one property at a time.

Recently changed address?

If you've recently sold and bought another property within the City of Logan, you'll need to apply for a rate remission on your new residence. Remissions are not automatically transferred from one residence to another if you relocate.

We're here to help

Logan City Council Administration Centre

150 Wembley Rd, Logan Central
Open: 8 am – 5 pm Monday to Friday (AEST)
PO Box 3226, Logan City DC Qld 4114
07 3412 3412

council@logan.qld.gov.au

logan.qld.gov.au

Beenleigh Customer Service

105 George St, Beenleigh
(Cnr of George St and City Rd)
Open: 8 am – 4:45 pm Monday to Friday (AEST)

Jimboomba Customer Service

18–22 Honora St, Jimboomba
Open: 8 am – 4:45 pm Monday to Friday (AEST)

Council offices are closed on public holidays.

Eligible cards (sample only)



Centrelink Pensioner Concession



Centrelink Pensioner Concession Card



Department of Veterans' Affairs Gold Card



Department of Veterans' Affairs Gold Card TPI



Department of Veterans' Affairs Gold Card

Other charges

Penalty charges

Interest of 11.64 per cent per annum compounding daily will be charged on all rates and charges which remain unpaid 7 days from the rate notice due date.

Dishonoured payment administration fees will be charged for any cheque or payment which is dishonoured or re-presented.

Supplementary charges

A supplementary rate or charge occurs when there are changes to valuations and/or services available to a property. The charges are usually calculated on a pro-rata basis from the date the change takes effect.

Please note: A supplementary rate/charge is generally a 'one-off' adjustment Council was unable to issue on the previous rate notice.

State emergency levy

This levy is collected on behalf of the state government as per the schedule contained in the Government Gazette.

Account establishment fee

When a property is purchased, Logan City Council charges an account establishment fee of \$83.25 for the transfer of property ownership to the purchaser. Some exemptions apply. Please refer to Council's website for further details.