

Check your overflow relief gully

What is an overflow relief gully (ORG)?

An ORG is a plumbing fitting located outside your home designed to release wastewater in the case of a pipe blockage or network overload.

Sometimes rainwater can get into the sewerage system, which can potentially lead to wastewater overflows.

An ORG is a critical part of your property's plumbing, designed to prevent your house being inundated with wastewater.

How does it work?

The ORG should be fitted at a depth lower than the floors in your house that have waste outlets, such as bathrooms, toilets and the laundry. If a sewerage blockage occurs, the ORG grate should pop off to release the pressure from the pipes and direct wastewater away from the home.

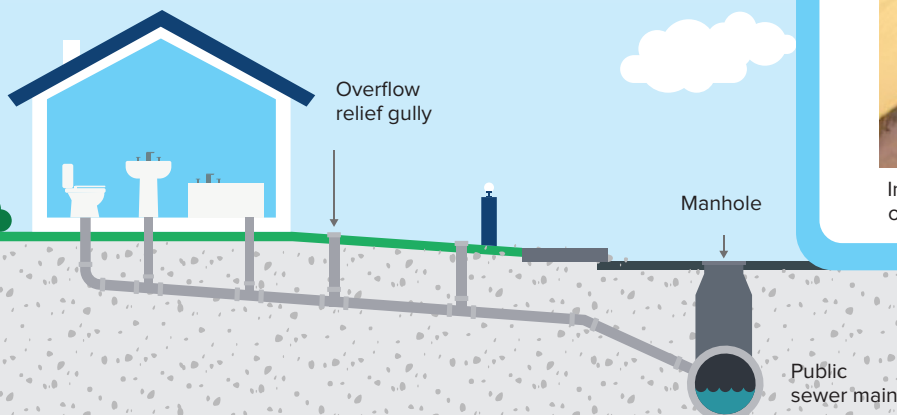
Whose responsibility is the ORG?

It is the property owner's responsibility to make sure the ORG is properly fitted and maintained. If you are unsure of the condition of your ORG, please contact a registered plumber.

Note: houses with multiple bathrooms may have more than one ORG.

Do you have an illegal or incorrect stormwater connection?

A common point where stormwater can enter the sewerage system is the ORG. Stormwater run-off from water tanks or downpipes should not be directed to your ORG. Preventing stormwater from entering the sewerage network helps reduce sewer overflows.



Caring for your ORG

Do

- Hire a licensed plumber to carry out any works to your home.
- Check with a registered plumber to ensure plumbing is compliant.
- Before planting any trees or shrubs, be sure to think before planting.
- Remove any pot plants or pavers you may have put over the ORG.
- Ensure your ORG cover is loose so it can pop off or outwards.



Correct installation.

Don't

- Build over or cover your ORG.
- Plant trees and shrubs over or close to your ORG.
- Connect stormwater pipes or direct water into your ORG.



Incorrect installation. A roofwater downpipe draining of an ORG.