

July 2019 to June 2020

**In accordance with the Local Government Act (2009), Council is required to provide the following information to ratepayers.**

## Discount for prompt payment

If you pay your rates, including any arrears, by the due date you'll receive a 5% discount on your current rates and charges (excluding the state government emergency levy, water and wastewater charges and water consumption). **Any objection or dispute in relation to rates and charges does not affect the notice we have sent you. You will need to pay the full amount by the due date to receive the discount.**

## Proposed rates schedule 2019-2020

Issue Date	Due Date
24 July 2019	23 August 2019
16 October 2019	15 November 2019
15 January 2020	14 February 2020
15 April 2020	15 May 2020

The proposed rates schedule is provided as a general guide only and is subject to change.

## Differential general rates

Land use categories and valuations are set by the Queensland Department of Natural Resources, Mines and Energy (DNRME). General rates are calculated using the land value and land use category. The 'rateable value' of a property in Logan is calculated by averaging the land value over three years. By using the average over three years, we aim to ease the impact of major changes in the land value. We also calculate rates using differential rate categories using land use codes supplied by DNRME and other criteria contained with the Differential General Rate Categories.

Properties with rateable valuations up to and including the Minimum Rateable Valuation will be charged the minimum general rate that applies to their Differential General Rate Category.

General rates are calculated by multiplying the 'rateable value' with the 'cents in dollar per annum' applicable to your parcel of land as set out in the Differential General Rate Categories schedules on following pages.

The following example shows how a General Rate is calculated based on a rateable value of \$250,000:

### Example only:

$(0.3483c \text{ in } \$) 0.003483 \times \$250,000 \div 4 = \$217.69 \text{ per quarter}$

## Objection against categorisation:

If you are sure that your property's Differential General Rate Category is incorrect, please contact Council within 30 days from the issue date on your rate notice (or by the due date). An official objection form is available at Council's Customer service centres and is available for download from [logan.qld.gov.au/rates](http://logan.qld.gov.au/rates). Lodging an objection will not affect the rate notice we have already sent you. You still need to pay the full amount by due date. If your objection is approved, your rates will be adjusted, which will be reflected on your future rate notice.

If you wish to appeal against Council's decision you may do so by filing an appeal notice in the Land Court registry within 42 days. The appeal notice must be the form approved by the Land Court and you must provide a copy of the filed appeal notice to Council within 7 days of the filing.

Full details of Differential General Rates Categories, as required by the Local Government Act (2009), are shown on the following pages.

## The easy ways to pay your rates

### Online

[logan.qld.gov.au](http://logan.qld.gov.au)

Visa and Mastercard accepted

### Bpay®

Log into your internet banking to make this payment from your savings or cheque account

### BPAY VIEW®

log in to your online banking account to register for BPAY View.

### By telephone

1300 276 468

Visa or Mastercard accepted

### By direct debit

Complete a direct debit application form from Council's website ([logan.qld.gov.au](http://logan.qld.gov.au)). Your application must be received at least seven days before the next due date.

### By mail

Post your direct debit request, cheque or money order

### By app

### Pay using the AusPost app

Download the Australia Post app available on the App Store or Google Play.

### In person

#### Australia Post

Cash, cheque, money order, debit card or credit card  
*(Payments made at the Post Office will incur a transaction fee of \$1.92).*

#### Logan City Council Admin Centre or Customer Service Centres

Cash; cheque; money order; debit card; credit card

®Registered to Bpay Pty Ltd ABN 69 079 137 518.

## Contact us

### Logan City Council Administration Centre

150 Wembley Rd, Logan Central  
Open: 8.00am - 5.00pm Monday to Friday (AEST)  
Phone: 07 3412 3412  
Email: [council@logan.qld.gov.au](mailto:council@logan.qld.gov.au)  
Website: [logan.qld.gov.au](http://logan.qld.gov.au)

### Beenleigh Customer Service

105 George St, Beenleigh  
(Cnr of George St and City Rd)  
Open: 8.00am - 4.45pm Monday to Friday (AEST)

### Jimboomba Customer Service

18 - 22 Honora St, Jimboomba  
Open: 8.00am - 4.45pm Monday to Friday (AEST)  
Customer Service Centres are closed on public holidays.

### Postal Address

PO Box 3226, LOGAN CITY DC QLD 4114



# Pensioner discounts

## Council Pensioner Remission

### General Rate

We offer the following pensioner remissions from our charges:

- general rates - up to **\$349.20 per year** for pensioners on a full pension and **up to \$174.60 per year** for part pensioners.
- garbage charges - up to 10% per year for pensioners on a full pension and up to 5% per year for part pensioners

### State Government subsidies

#### Rates and charges

The Queensland Government offers the following subsidies:

- up to 20% subsidy on rates and charges to a maximum of \$200 per year for pensioners.
- a 20% subsidy on the State Emergency Levy
- up to \$120 per year off the cost of water charges

### Am I eligible?

To be eligible for a remission or subsidy, you must:

- be an owner or life tenant of the property (a Life Tenancy can be created with a valid will. It is only effective after the death of the property owner/s, or by Supreme or Family Court Order.)
- live in the property permanently
- hold either a current Queensland Centrelink Pensioner Concession Card or a Department of Veteran Affairs Gold Card

You must receive a full Department of Veterans' Affairs Service and/or full Income and Assets Tested Pension to qualify for a maximum rate Council remission.

It is your responsibility to keep council up-to-date with changes to your pension details.

### How to apply?

Application must be made in person at our customer service centres.

Please bring your current pension concession card or Department of Veteran Affairs Gold Card. The details on your concession card must match the name and address on the rate notice. Your application cannot be accepted over the phone or via mail.

Please note that rates remissions are not retrospective or prorated and are dependent on:

- the application date
- the card
- the start date printed on your concession card
- the date of property purchase
- the date you moved into the property

The remission is allowable on only one property at any one time.

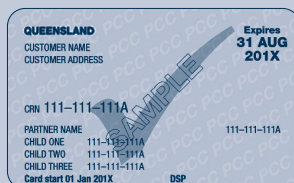
### Recently changed address?

If you have recently sold and bought another property within Logan, you will need to apply for a pensioner remission on your new home. Remissions and subsidies are not transferred from one property to another.

### Further contact information

Logan City Council concessions enquiries 07 3412 5230.

### Eligible cards (sample only)



Centrelink Pensioner Concession



Department of Veterans' Affairs Gold Card



Centrelink Pensioner Concession Card



Department of Veterans' Affairs Gold Card TPI



Department of Veterans' Affairs Gold Card

## Other charges

### Penalty charges

**Interest** of 9.83% pa compounding daily is charged on all rates and charges which remain unpaid seven (7) days after the rate notice due date. **Administration fees** will be charged for any dishonoured cheques or payments.

### Supplementary Charges

Supplementary rates or charges occur when there are changes to the property valuation or the services available. The charges are usually calculated on a pro-rata basis from the date the change takes effect.

A supplementary rate/charge is generally a "one-off" adjustment that Council was unable to issue on the previous rate notice.

### State Emergency Levy

This levy is collected on behalf of the State Government as per the schedule contained in the Government Gazette.

## Separate charges

### Environmental charge

#### \$19.85 per quarter

This helps fund Council's environmental programs which includes:

- community partnership projects such as Land For Wildlife and Voluntary Conservation Agreements
- EnviroGrants and World Environment Day events
- waterway rehabilitation, water quality monitoring and waterway management
- purchasing of environmentally significant land
- biodiversity and threatened species management
- energy and climate change projects
- vegetation management, bushcare and bushland maintenance

### Community services charge

#### \$96.10 per quarter

This charge funds the operations, our 9 libraries and 55 community and neighbourhood centres, including the Logan Art Gallery, 3 indoor sports centres, 6 aquatic centres, the Logan Entertainment Centre, Beenleigh Events Centre and other community facilities. It also helps fund sporting and community grants, school holiday activities, Live Well Logan initiatives, Safer City programs, social infrastructure development, sport and recreation development and cultural diversity activities.

### Are there any rebates or concessions available on separate charges?

- We offer a full rebate on the environmental charges to properties that hold a valid and current Voluntary Conservation Agreement or Voluntary Conservation Covenant under our Conservation Incentives Policy for the life of the contract or covenant. This recognises the significant environmental benefits of these properties in protecting the city's biodiversity and green spaces.
- Farming land spread over multiple lots within Logan City may be eligible for reduced environmental charges and community infrastructure charges. A single charge may be applied for properties that are rated together. This concession is designed to encourage economic development of Logan City. Criteria apply for this concession. Please contact us for more information.

## Special charge

### Special rural fire charge

In certain parts of the city, we collect **\$6.25 per quarter** as a special rural fire charge and distribute the funds to participating rural fire brigades to assist them in providing a rural fire service.

### Trade Waste

For information and charges relating to trade waste, please refer to our website or call 07 3412 5666.

## Utility charges

### Garbage charges

DOMESTIC SERVICES	Charge per quarter
Standard weekly 140 litre waste and fortnightly 140 litre or 240 litre recycle	\$68.75
Standard weekly 240 litre waste and fortnightly 140 litre or 240 litre recycle	\$72.60

A new waste levy was introduced by the Queensland Government 1 July 2019 of \$75.00 per tonne. An advance annual payment of \$10,261,400 from the State Government is to make sure there is no impacts of the waste levy on households. Users of commercial waste collection services will note that waste charges have increased by significantly more than the Consumer Price Index.

The waste charge has been increased to make sure that we can meet the waste levy liability payable to the Queensland Government. Businesses are encouraged to reduce waste by contacting ecoBiz, ecoBiz is a program funded by the Queensland Government to help businesses save money across their energy, water and waste bills.

For more information on other available domestic and/or commercial garbage services and charges please call us on 3412 3412.

### Water Charges

The charge for water supply is made of two parts, a base charge and a volumetric charge. The base charge reflects the fixed costs of water supply including the infrastructure. The volumetric charge reflects the cost of the water supplied.

### Service Charge - \$74.80 per quarter

The service charge for water supply is calculated as:

- for a metered service connection, the amount specified above multiplied by the capacity factor for the service connection
- for a service connection that is not metered, the amount specified above
- where service is available but not connected, the amount lable but not connected, the amount specified above

Service Diameter (mm)	Capacity Factor
20 or less	1
25	1.5625
32	2.56
40	4
50	6.25
65	12.0193
80	16
100	25
150	56.25
200	100
225	126.5625
250	156.25
300	225

### Water Consumption Charge

The volumetric charge for water consumption across all of Logan City is **\$4.0394 per kilolitre**.

The charge consists of two components:

Logan City Council charge (kL) .....\$1.0224  
 State Government Bulk Water Charge (kL) .....\$3.0170

For further information regarding water call us on 07 3412 3412.

## Sewerage (wastewater) charges

Premises	1 unit = \$8.83 per quarter	Charge per quarter
Vacant land (per parcel)	15 Units	\$132.45
<b>Residential</b> Single self contained dwelling ie, house, home unit, flat, townhouse. C.E.D. Connection.	20 units each 16 units each	\$176.60 \$141.28
<b>Residential - Other</b> Multiple residential accommodation not included above ie hostel, guesthouse. First pedestal/urinal. Second and subsequent pedestals/urinals. C.E.D. Connection. First pedestal/urinal. Second and subsequent pedestals/urinals.	20 units 15 units 16 units 14 units	\$176.60 \$132.45 \$141.28 \$123.62
<b>Non-Residential</b> First pedestal/urinal. Second and subsequent pedestals/urinals. C.E.D. Connection. First pedestal/urinal. Second and subsequent pedestals/urinals.	20 units 15 units 16 units 14 units	\$176.60 \$132.45 \$141.28 \$123.62
<b>Aged Care/Nursing Home/Retirement Complex/Student Accommodation</b> Residential - Single living unit ie house, home unit, townhouse, villa, hospital room/hostel room/student accommodation room etc Each single living unit Non Residential - Office, staff areas, shops, maintenance workshops and all other facilities/areas not contained in the residential and recreational facilities categories: Each pedestal/urinal Recreational Facilities - Facilities operated and dedicated purely for the residents' communal use.	10 units 15 units Nil	\$88.30 \$132.45 Nil
<b>Caravan/Mobile Home Parks</b> For each individual site where sewerage infrastructure has been constructed and accepted by Council. Where services are provided exclusively within ablutions facilities the charge shall be for each pedestal (and equivalent urinal). Where there is a combination of service provision, an assessment shall be made by Logan Water to determine an equitable equivalent unit base related to an equivalent number of pedestals which shall be charged at the standard unit rate. A rate of 5 units per site will apply in the case of tent sites.	10 units 20 units	\$88.30 \$176.60

For more information about rates visit our website at [logan.qld.gov.au](http://logan.qld.gov.au).