

Needing help with housing and homelessness?

Information to assist if experiencing homelessness, at risk of homelessness or to maintain a tenancy

YFS Connect

Help to find crisis accommodation, where available. Support to apply for private rentals, social housing or bond loans, and to maintain your tenancy.

☎ 07 3826 1500
🌐 yfs.org.au/contact-yfs

YFS Homelessness Outreach Team

Support, information and advice to people sleeping rough in parks, temporary shelters, tents or vehicles.

☎ 07 3826 1500
✉ outreach@yfs.org.au
🌐 yfs.org.au/outreach

Homeless Hotline

Confidential 24-hour information and referral service for people experiencing or at risk of homelessness. Homeless Hotline can provide information about where you can find support, accommodation, meals and showers.

☎ 1800 474 753
✉ psosupport@smartservice.qld.gov.au
🌐 qld.gov.au/housing/emergency-temporary-accommodation/homeless-persons-information-qld

National Debt Helpline

Counselling services offer free, independent and confidential support to people experiencing financial difficulty.

☎ 1800 007 007
🌐 ndh.org.au/financial-counselling/find-a-financial-counsellor

Ask Izzy

Find local support services near you. If you use Telstra or Vodafone networks, you can search Ask Izzy on your phone even when you don't have phone credit or access to Wi-Fi.

🌐 askizzy.org.au

HOUSING SUPPORT

Queensland Government Department of Housing and Public Works

Online tool to find housing options and services based on your individual needs and eligibility.

🌐 housing.services.qld.gov.au

Logan Housing Service Centre

Information on housing options and rental assistance.

☎ 07 3086 3700
✉ loganhsc@chde.qld.gov.au
📍 11-13 Station Road, Woodridge

Queensland Statewide Tenant Advice and Referral Service (QSTARS)

Independent information, advice and support with tenancy issues.

☎ 1300 744 263
🌐 qstars.org.au

Queensland Residential Tenancies Authority (RTA)

Information about renting in Queensland, including beginning and ending tenancies and resolving disputes.

☎ 1300 366 311
🌐 rta.qld.gov.au/rta-web-services

Wesley Mission

Support Those at Risk of Homelessness (STAR)

A free, voluntary, safe and confidential service that will work with you to maintain your current housing or seek other suitable housing.

Specialist Youth Housing Service (SYHS)

Support for young people and families aged 16-25 years who are homeless or at risk of homelessness to gain or maintain a tenancy. Access to immediate and transitional supported accommodation properties in the Logan area.

☎ 1800 448 448
🌐 wmq.org.au/housing-and-homelessness

FIND PUBLIC TOILETS

🌐 toiletmap.gov.au

FREE WI-FI AND COMPUTER ACCESS

Access free Wi-Fi and computers at your local Library, as well as free Wi-Fi at parks around Logan:

- 📍 Springwood Park — 77 Cinderella Dr, Springwood
- 📍 Logan Village Green — 11-15 Logan St, Logan Village
- 📍 Beenleigh Town Square — 1 Kent St, Beenleigh
- 📍 Sturdee Park — Sturdee St, Loganlea
- 📍 Logan Hyperdome — Cnr Pacific Hwy and Bryants Rd, Loganholme
- 📍 Grand Plaza — 27/49 Browns Plains Rd, Browns Plains
- 📍 Logan Central Plaza — 38/74 Wembley Rd, Logan Central