

Logan City Council

SEQ Flood Local Recovery Plan

Approved by Local Recovery Coordinator, Kay Sullivan 6 April 2022.

This is a live document managed by Logan City Council and is correct as at 27 April 2022.

Recovery narrative

About our community

The City of Logan is a resilient community. We will work together to assist and support those in need as we respond, recover and transition back to a business-as-usual state.

About the disaster event

The Bureau of Meteorology confirmed that the SEQ Flooding event that impacted south-east Queensland in February 2022 was the most significant rainfall event experienced by the region since 1893.

The region recorded 792.8 mm over the event, which is well above the previous 6-day record accumulation of 655.8 mm set on 30 January 1974.

Local Disaster Management Group

Local Disaster Coordinator – Mr Silvio Trinca
The Logan Local Disaster Management Group (LDMG) moved to STAND UP on 26 February 2022.

Local Recovery Group

Local Recovery Coordinator – Ms Kay Sullivan
The Local Recovery Group (LRG) moved to STAND UP on 28 February 2022. The LRG and Sub-Groups have been meeting and developing the Recovery Action Plan and Implementation Plan.

Key stakeholders

Human-Social Chair - Ms Michelle Griffin
Economic Chair – Mr Tate Ryan, Deputy Chair Ms Sophie Head
Environmental Chair – Mr Michael Asnicar, Deputy Chair Ms Claire Moffat
Infrastructure Chair – Mr Stephen Bell, Deputy Chair Mr Lee Busby

The key stakeholders include Logan City residents and business, community groups, primary producers, non-government organisations/non-government agencies, state and federal agencies and authorities and other connected parties.

Measures of success

Human and social

- Build community resilience through targeted programs and strengths-based service provisions – social connection, positive mental health and holistic wellbeing.
- Support homeless street services to sustainably deliver services that meet the changing needs of the homeless community.
- Evacuated residents are repatriated quickly and efficiently.
- Appropriate financial assistance is received by affected residents.
- Longer-term community-led recovery and resilience strategies are established

Economic

- Delivery of Council’s Economic Business Grants package.
- Primary producers and small business have access to appropriate support and funding opportunities
- Identify alternative funding options, such as assistance in applying for small loans for business activities in all sectors
- Long-term economic resilience strategies are established (including continuity and recovery implementation planning)

Environment

- Damage assessments are compiled and shared with appropriate agencies
- Animal welfare issues are identified and addressed
- Environmental health hazards are mitigated through provision of appropriate information (including hazardous waste disposal, biosecurity measures, safe vegetation clearing etc.)
- Funding for long-term recovery and rehabilitation programmes is secured (including erosion control, appropriate revegetation, and community awareness campaigns)

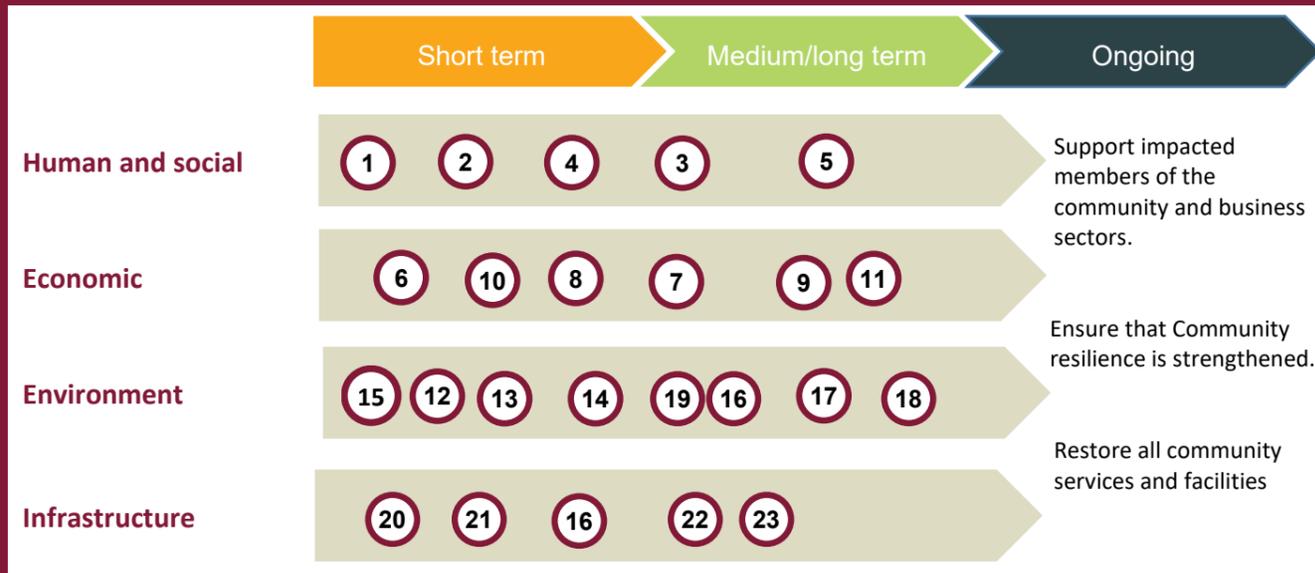
Infrastructure

- Essential services are restored in a timely and effective manner
- Roads are cleared and re-opened quickly
- Identify ‘shovel-ready’ infrastructure projects that can be delivered

Recovery objectives

- 1 Assessment of human and social impact on Logan community completed and reviewed
- 2 Coordinate human and social recovery services to assist affected community members
- 3 Suitable and emergency and/or temporary housing solutions for displaced households implemented and managed
- 4 Provide continued support for emotional, social and physical well-being of those impacted
- 5 Ensure appropriate initiatives are put in place to build community resilience
- 6 Minimise the severity of disruption to the Logan business community.
- 7 Disseminate disaster recovery packages and information to local business
- 8 Support business owners to access online support programs and wellness initiatives to reduce financial uncertainty
- 9 Facilitate access to grants, funding and other assistance programs for businesses
- 10 Horticultural crops replaced, first crops harvested, farm production returned to pre-flood levels.
- 11 Investment confidence in Logan restored and improved
- 12 Inspect all food businesses that were without power to ensure food safety standards are met
- 13 Post flood mosquito and pest control completed
- 14 Maintain support for sport, recreation, and community organisations
- 15 Flood related waste cleared
- 16 Logan and Albert catchments assessed for erosion/damage
- 17 Logan and Albert catchments stabilised and made resilient to stormwater erosion
- 18 Bushcare sites and walking trails revegetated and/or repaired
- 19 Animal welfare issues are assessed and managed
- 20 Inspect all roads, bridges and other infrastructure closed to traffic or transport pose flood event
- 21 Coordination and restoration of critical infrastructure services
- 22 Identify critical supply infrastructure that requires upgrades to ensure supply during disasters such as flooding or extended power outages
- 23 Identify limitations to deliver infrastructure projects.

Recovery timeframes



Logan City Council

SEQ Flood Local Recovery Plan

Approved by Local Recovery Coordinator, Kay Sullivan on 6 April 2022.

Human and social

- 265 dwellings affected by event
- Significant loss of / damage to property (including vehicles, fences, and machinery)
- Extended loss of power for residents in some localities
- Significant and extended psychosocial, mental, and financial stress related to the cumulative effect of multiple disasters in recent years

Economic

- Loss of income for primary producers (59 sq km of agricultural land was flooded)
- Loss of income for peri-urban producers and small businesses
- Significant financial losses for residents (including loss of income, loss of home and contents, sheds, machinery, vehicles etc.)
- At least 24 horticultural and nursery properties inundated, resulting in complete loss of current crops
- 62 business were directly inundated with 161 indirectly impacted. The broader impact on small business in not yet known.
- Loss of momentum in business attraction, confidence and impact on Logan's economic development activities

Environment

- In excess of 3, 150 tonnes of green and hard waste removed from flood affected areas
- Erosion of rivers and waterway including bank instability issues
- Animal management issues due to displaced pets and livestock
- Increased risk to public health through increased pests such as mosquitoes
- Loss of power to homes and businesses resulting in food safety risks
- Wide-spread damage of natural environment (including major impact on protected species and localised extinction risk) and associated psychosocial implications

Infrastructure

- Significant damage to trees on road reserves at risk of falling onto roads
- Extensive road closures during event
- At least 147 roads damaged by floodwaters impacting on community connectivity
- 67 sports and recreation facilities were impacted. 5 fields currently closed due to contamination.
- ENERGEX infrastructure damage resulting in loss of power supply to 7100 properties during the timeframe of the event.
- Damage to 1 flood gauges resulting in degradation of the network
- 5 Logan Water assets were damaged. No wastewater treatment plants received any damage
- 2 major capital infrastructure projects were severely damaged.

Customer Service/Media

- 22,336 flood related calls received by 31 March 2022 to Council's customer call centre increasing call volumes significantly
- 95 flood impact forms received via Logan City Councils website
- 657 requests for flood recovery assistance received for unique addresses resulting in 776 tasks
- The media team develop 24 event related media releases

Human and social

- Understand the capacity of local community-based organisations that deliver general emergency relief
- Partner with local services to coordinate and deliver a Logan Emergency Relief response
- Conduct social impact and needs assessment. Understand geographical extent of event, human effects, damage
- Understand the challenges and capacity of homeless street services currently trying to maintain service levels for the community and identify opportunities for support
- Implement processes to ensure services still remain operational to assist the vulnerable community
- Liaise with the Department of Housing and Public Works to ensure they understand local needs
- Understand the capacity of local services providing housing support
- Support housing and homeless sector to obtain State and Federal Government recovery funding to sustain initiatives and maintain sector capacity
- Ensure financial support and counselling services are provided to residents and business owners
- Establish multi-agency community recovery hubs to provide people with access to information, support and service.
- Ensure financial support and counselling services are provided to residents and business owners
- Provide targeted funding opportunities through Council's Community Project Grants program to deliver initiatives that build community capacity
- Ensure appropriate initiatives are put in place to build community resilience and capacity and focus on social connection, positive mental health and holistic wellbeing
- Support relevant services, to deliver localised initiatives that respond to widespread community trauma
- Integrate recovery services into mainstream service provision and structures that existed previously

Economic

- Promotion of Government Financial Stimulus programs and packages
- Maintain a high level of contact with affected businesses and provide support services as appropriate
- Seek to develop understanding of impacts on businesses
- Identify gaps in the business community and develop a business recommencement/ attraction/ start-up strategy targeting those gaps
- Prioritise activities under the Economic Development vision and strategy to respond to current economic situation
- Promote local buy campaigns
- Provide business training for new businesses
- Support the formation of cooperatives
- Revitalise small-scale agriculture and animal husbandry.
- Advocate for Federal Government solutions for small businesses
- Identify temporary employment opportunities in key sectors and prioritise public works projects

Environment

- Attend food businesses and provide education and support in relation to risks associated with power outages and flood water contamination
- Prioritise resources for collection of general waste bins as a priority (over recycling and green waste bins)
- Keep animal management centre operational and able to accept domestic animals in emergency circumstances, noting there is capacity in after-hours drop off cages
- Identify risks to leased sporting facilities from flooding of playing fields and surfaces
- Review closure of park facilities and prepare for reopening of facilities
- Prepare communications for the community relating to wildlife – and what to do if community see injured wildlife
- Prepare range of communications for the community relating to water quality risks in relation to recreational use of waterways and waterbodies

Infrastructure

- Continue management and maintenance of sewer systems and treatment plant equipment
- Work with key stakeholders to identify any disruptions or delays to essential services
- Work with telecommunication providers to determine alternative communication/ information services
- Work with providers to minimise / resolve any impacts as quickly as possible
- Develop a plan identifying the priority and timeframes for the restoration of infrastructure and assets (short to longer term)
- Identify 'shovel-ready' infrastructure projects that can be delivered