

Operational Plan 2026-27

Acknowledgement of Country

Logan City Council acknowledges the Traditional Custodians of the land, water and country we now call the City of Logan. We pay our respect to Elders past, present and emerging and extend that respect to all Aboriginal and Torres Strait Islander peoples across the city.

Contents

Section 1: About the Operational Plan	3
Section 2: 2026/2027 Projects	4
Focus area 1: Thriving Communities (TC).....	6
Focus area 2: Natural Areas (NA)	8
Focus area 3: Economic Transformation (ET).....	10
Focus area 4: City Shape and Mobility (CS)	12
Focus area 5: Waste, Water and Energy (WW)	13
Focus area 6: High Performing Organisation (HP)	14
Managing our risks.....	16

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Section 1: About the Operational Plan

The Operational Plan guides business as usual activity at Council. It is an important part of our strategic framework:

- Logan 2075 sets out a long-term vision shaped by the aspirations of our community.
- The Corporate Plan details how Council translates this long-term vision into key strategic direction and shorter-term priorities.
- The Operational Plan translates those priorities into measurable actions for the financial year. Progress is reported regularly during the year to Council and the community via:
 - performance reports presented every 3 months
 - Council's annual report.

These reports are made available on Council's website (www.logan.qld.gov.au). They include status updates on operational plan key project delivery.

Section 2: 2026/2027 Projects

This section outlines the key projects Council has identified for the 2026/2027 financial year. These projects align with the priority focus areas outlined in the Corporate Plan 2026-2031:

Thriving Communities (TC)
Natural Areas (NA)
Economic Transformation (ET)
City Shape and Mobility (CS)
Water, Waste and Energy (WW)
High Performing Organisation (HP)

Focus area: all

This project relates to all focus areas in the Corporate Plan			
Project name	Project:	Target	Responsibility
Logan 2075	Purpose: To shape the long-term future of the City of Logan. Action: - Deliver a coordinated set of city-shaping strategies, including the Economic Transformation and City Shape and Transformation strategies. - Start foundation work for remaining priority strategies. Establish reporting against the city's goals and measures. Outcome: A solid framework is established, and substantial progress is made on setting Council's long term strategic direction.	June 2027	Transform Logan and Advocacy

Focus area 1: Thriving Communities (TC)

Key priority: TC1.2 Foster and celebrate a community spirit that is friendly, welcoming and embraces diversity

Project name	Project description	Target	Responsibility
TC1.2.1 Disability Action Plan	Purpose: To establish a framework to address barriers to accessibility in the community. Action: Develop Council's fourth Disability Action Plan and support staff to progress and report on actions from the plan. Outcome: The City of Logan is advanced as an inclusive, accessible and welcoming city.	June 2027	City Planning, Economic and Community Development
TC1.2.2 Libraries Early Years and First 5 Forever initiative	Purpose: To deliver First 5 Forever services that meet community needs and Council's Service Level Agreement obligations with the State Library of Queensland. Action: Deliver the libraries' early years services and First 5 Forever initiative. Outcome: Increase in early learning and literacy outcomes for Logan families with children under 5.	June 2027	Libraries and Creative Industries
TC1.2.3 Libraries Learning and Discovery Plan 2025-2029	Purpose: To ensure Council delivers the commitments of the Libraries Learning and Discovery Plan. Action: Deliver priority outcomes from the Libraries Learning and Discovery Plan 2025-2029 for the 2026-27 financial year. Outcome: Increase in engagement with library services, programs and collections to: - support inclusive access - strengthen community connections - deliver the libraries' vision as the city's leader in lifelong learning.	June 2027	Libraries and Creative Industries

Key priority: TC1.4 Deliver priority community infrastructure to support the needs of the community

Project name	Project description	Target	Responsibility
TC1.4.1 2026-27 Sport and Community Infrastructure Capital Works Program	Purpose: To deliver sport and community infrastructure. Action: Deliver the Sport and Community Infrastructure Capital Works Program for the 2026/27 financial year. Outcome: Safe, accessible sport and community facilities that support an active, connected and thriving community.	June 2027	Sports and Community Infrastructure

Key priority: TC1.6 Provide arts and entertainment opportunities within the city

Project name	Project description	Target	Responsibility
TC1.6.1 Arts, Culture and Heritage Plan 2023-2027	Purpose: To strengthen Council's leadership profile in arts, culture and heritage by delivering the commitments set out in the Arts, Culture and Heritage Strategy. Action: Deliver priority outcomes from the Arts Culture and Heritage Plan 2023-2027 for the 2026-27 financial year. Outcome: Increased community engagement and participation that drives cultural tourism and strengthens Logan's identity. Cultural infrastructure and experiences are positioned as core city-shaping assets.	June 2027	Libraries and Creative Industries
TC1.6.2 Major Venues Performance Program	Purpose: To activate the City of Logan's major venues to: - drive economic activity - encourage visitation and event-based tourism - enhance the city's reputation through a coordinated program of promoted events. Action: Deliver a comprehensive suite of self-promoted events across the portfolio that attract local and regional visitors and support destination-focused programming. Outcome: - Increased major venue use - stronger visitation and event-based tourism outcomes - improved community participation - enhanced economic and reputational uplift for the City of Logan.	June 2027	Venues and Events

Focus area 2: Natural Areas (NA)

Key priority: NA2.2 Ensure Council's planning scheme protects and enhances wildlife corridors and core habitat across the city

Project name	Project:	Target	Responsibility
NA2.2.1 Environmental Offset Tree Planting/Tree Planting Offset Projects	Purpose: To acquire degraded land and deliver environmental offset tree planting projects to improve the ecological health of the city. Action: Plant at least an additional 25,000 trees through the environmental (vegetation) offset program. Outcome: Enhanced wildlife corridors and core habitat across the city.	June 2027	Health Environment and Sustainability

Key priority: NA2.3 Support the community to become more sustainable and conserve and restore private land.

Project name	Project:	Target	Responsibility
NA2.3.1 Environmental Conservation Partnerships	Purpose: To support landholders to undertake conservation works that: - protect and improve environmental outcomes - enhance environmental awareness. Action: Deliver environmental conservation partnerships. Outcome: Increased community participation in environmental conservation initiatives and activities that helps protect and preserve environmental land and waterways.	June 2027	Health Environment and Sustainability

Key priority: NA2.5 Invest in developing our parks and open spaces to encourage healthy, active and enjoyable community lifestyles.

Project name	Project:	Target	Responsibility
NA2.5.1 2026-27 Park Capital Works Program	Purpose: To deliver park infrastructure works. Action: Deliver the Parks Capital Works Program for the 2026/27 financial year. Outcome: Provide access to safer and well-planned parks and open spaces that support community needs for the City of Logan.	June 2027	Parks

Key priority: NA2.7 Manage, maintain, and improve the ecological health and activation of our rivers and waterways

Project name	Project:	Target	Responsibility
NA2.7.1 Mabel Park Waterway Naturalisation Project	Purpose: To develop a design to reconnect the tributaries catchment, local community and waterway to Slacks Creek. Action: Deliver the 2026/27 schedule of works for the Mabel Park Waterway Naturalisation project. Outcome: Improved water quality of Slacks Creek, enhanced riparian vegetation, and increased fish passage.	June 2027	Health Environment and Sustainability

Focus area 3: Economic Transformation (ET)

Key priority: Key priority: ET 3.5 Compete on the national and international stage for investment, ideas and initiatives that provide growth opportunities for local businesses and jobs for our residents

Project name	Project:	Target	Responsibility
ET3.5.1 City of Logan Identity Refresh	Purpose: To refresh and elevate the City of Logan's identity to align with city aspirations and Logan 2075 objectives. Action: Coordinate identity uplift across guidelines, assets, digital channels, imagery and signage to strengthen consistency and support Logan 2075. Outcome: A consistent, higher-quality experience that strengthens the City of Logan's identity.	June 2027	Corporate Communications
ET3.5.2 Commercial Body Building RFQ	Purpose: To strengthen fleet body supply resilience and whole-of-life value that supports delivery of safe, reliable and financially sustainable Council services. Actions: - Establish a resilient fleet body supplier panel through a Commercial Body Building RFQ. - Standardise body design and safety requirements. - Investigate circular economy options such as refurbishment, reuse and asset life extension. Outcome: A future ready fleet body supply model that: - reduces exposure to market supply constraints - supports continuity of essential services - enables circular economy practices such as body refurbishment, reuse and asset life extension - strengthens local industry participation and employment in alignment with Logan 2075.	June 2027	City Fleet
ET3.5.3 Logan Plan	Purpose: To support the delivery of Logan Plan as the key land use policy (and statutory requirement) to guide future growth. Action: Progress review of submissions received during public consultation. Outcome: A planning scheme for the fast-growing city that reflects community expectations and aligns with required State Planning Policies and legislative frameworks.	June 2027	City Planning, Economic and Community Development

Key priority: ET3.7 Support fast-growing ventures to find pathways to scale, including connections to national and international markets, and help build enterprise skills among Logan's young people

Project name	Project:	Target	Responsibility
ET3.7.1 Talent Pathways	Purpose: To provide job skilling opportunities for the Logan community to support pathways into employment. Action: Establish a pilot pre-employment pathway and a clear, Council-wide process for general student placements. Outcome: Increased attraction of diverse talent to Council through structured pre-employment placements.	June 2027	People and Culture

Focus area 4: City Shape and Mobility (CS)

Key priority: CS4.4 Deliver and maintain sustainable transport infrastructure to meet community requirements for city and regional connection

Project name	Project:	Target	Responsibility
CS4.4.1 2026-27 Road and Drainage Capital Works Program	Purpose: To deliver transport and stormwater infrastructure across the City of Logan. Action: Deliver the Road and Drainage Capital Works Program for the 2026/27 financial year. Outcome: Sustainable transport and stormwater infrastructure that provides city and regional connection, and effective stormwater management.	June 2027	Transport Delivery
CS4.4.2 Integrated Transport Plan	Purpose: To align Council's Transport Planning to Logan 2075 and current state and federal government planning policy. Action: Deliver the Integrated Transport Plan (overarching framework) and a selection of network plans (mode-based sub-plans). Outcome: Contemporary transport planning that becomes a key enabler for Logan 2075 and leverages state and federal government funding contributions.	June 2027	Transport Planning and Assets

Key priority: CS4.6 Plan for city growth and identify supporting infrastructure.

Project name	Project:	Target	Responsibility
CS4.6.1 2032 Olympic and Paralympic Games Legacy Action Plan	Purpose: To deliver a Games Legacy Action plan that identifies key priorities and projects. This plan will guide future planning work and engagement with stakeholder so the long-term benefits of the 2032 Olympic and Paralympic Games are maximised. Action: - Continue investigating and engaging with stakeholders to progress city-wide planning for Games legacy projects. - Identify key locations to take full advantage of the 2032 Olympic and Paralympic Games. Outcome: Bring forward delivery of infrastructure and projects that deliver improved city reputation and social and economic benefits for the community.	June 2027	City Planning, Economic and Community Development

Focus area 5: Waste, Water and Energy (WW)

Key priority: WW5.2 Increase resource recovery, recycling and landfill diversion through improvements to our collection service and waste infrastructure, and through regional partnerships.

Project name	Project description	Target	Responsibility
WW5.2.1 Bin Lid Harmonisation	Purpose: To improve waste sorting by aligning bin colours with Australian Standards and the City of Logan's red-yellow-green waste sorting practices. Action: Replace dark green general waste bin lids with red lids across the city. Outcome: Improved separation of waste types enabling more effective management of the city's waste.	June 2027	Waste and Resource Recovery
WW5.2.2 Greenovate Materials Recovery Facility	Purpose: To establish a local materials recovery facility to sort yellow lid bin recyclables for processing. Action: Support the start of operations at the Greenovate Materials Recovery Facility. Outcome: Council: - has access to a local materials recovery facility - retains control and ownership of the recyclables - receives maximum financial benefit.	June 2027	Waste and Resource Recovery

Key priority: WW5.4 Provide reliable, sustainable water services, ensuring high-quality water supply and effective wastewater treatment.

Project name	Project description	Target	Responsibility
WW5.4.1 2026-27 Water and Wastewater Capital Works Program	Purpose: To deliver water and wastewater infrastructure. Action: Deliver the Water and Wastewater Capital Works Program for the 2026/27 financial year. Outcome: Supports community growth and the ongoing development of the City of Logan.	June 2027	Logan Water

Focus area 6: High Performing Organisation (HP)

Key priority: HP6.2 Deliver efficient and effective services, enhancing the importance of community engagement and customer service.

Project name	Project description	Target	Responsibility
HP6.2.2 Customer Service Uplift	Purpose: To improve community access to the right Council support via the most appropriate contact method. Action: Implement the Customer Channel of Choice Guideline and associated service improvement plan. Outcome: Improved service quality and streamlined customer pathways across contact methods.	June 2027	Customer Service and Information
HP6.2.3 Digital Transformation Program (DTP)	Purpose: To deliver value through Digital Transformation. Action: Deliver the 2026/2027 Digital Transformation Program to improve key business systems and processes. Outcome: Council staff and the community have access to a digital experience underpinned by contemporary technology.	June 2027	Information Technology Services
HP6.2.4 Disaster Management Capability and Capacity	Purpose: To deliver a proficient, sustained, and well-trained Local Disaster Coordination Centre (LDCC) and Recovery workforce that can effectively coordinate disaster response and recovery. Action: - Deliver recruitment, training and exercise activities aligned with the Disaster Management Capability and Capacity Framework. - Maintain an appropriately staffed, sustainable and trained LDCC and recovery workforce. Outcome: The Logan community's safety and wellbeing are strengthened through a ready and resilient disaster workforce.	June 2027	Crisis and Disaster Management
HP6.2.5 Disaster Management Resilience and Recovery	Purpose: To improve Council's and the community's ability to anticipate, prepare for, respond to and recover from disaster events. Action: - Deliver coordinated education, engagement and resilience building initiatives that build and sustain organisational and community resilience. - Focus on strengthening preparedness and supporting vulnerable communities. Outcome: - Strengthened organisational and community resilience. - Better preparedness, coordinated responses and effective recovery from increasingly frequent and complex disaster events.	June 2027	Crisis and Disaster Management

Key priority: HP6.3 Revise and improve services through innovation, business and technology advancement

Project name	Project:	Target	Responsibility
HP6.3.1 AI-Assisted Lifeguard Technology	Purpose: To help prevent drowning and enhance water safety at Logan City Council aquatic facilities in alignment with the Australian Water Safety Strategy 2030. Action: Continue the phased rollout of AI-assisted lifeguard technology in all Council-owned aquatic centres. Outcome: Improved capability and enhanced safety outcomes at aquatic facilities.	June 2027	Venues and Events
HP6.3.2 Enterprise Transformation Program	Purpose: To help implement an Enterprise Strategy and Target Operating Model. Action: Deliver priority enterprise projects and change initiatives that enable the Enterprise Strategy and Target Operating Model. This includes sustainability and business optimisation initiatives: • financial sustainability • services • assets • people • technology. Outcome: Council continues to deliver defined enterprise strategy targets through coordinated delivery and change.	June 2027	Enterprise Portfolio Management Office

Key priority: HP 6.6 Persistently focus on the health, safety and wellness of our staff and residents.

Project name	Project:	Target	Responsibility
HP6.6.1 Workplace health and safety uplift	Purpose: Deliver a significant, targeted uplift in workplace health and safety. Action: Implement a comprehensive program of work to strengthen organisational workplace health and safety capability and performance. Outcome: A safer workplace, improved compliance, and reduced health and safety risk.	June 2027	Health, Safety and Wellbeing Program

Managing our risks

Council has a Risk Management and Compliance Framework that provides guidance on how Council:

- applies consistent and comprehensive risk management
- manages its compliance obligations.

This document is accessible via our website:

- [Risk Management and Compliance Framework](#)

This framework identifies key activities needed for an effective risk management approach. It also provides information on how to identify, analyse, assess, and treat operational and strategic risks. The risk management process outlined in this framework aligns with the ISO 31000:2018 Risk Management Guidelines.

The operational risks associated with the projects outlined in the Operational Plan 2026-27 will be managed in accordance with this framework.

