

Safe City Strategy and Action Plan 2021–2025





Logan City Council Administration Centre, Logan Central

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Executive summary

Logan City Council (Council) is committed to creating a safer City of Logan.

The City of Logan: Safe City Strategy and Action Plan 2021–2025 provides a strategic framework for the coordination and delivery of community safety initiatives across the City of Logan over the next 5 years.

This document was developed through a process of extensive research, statistical analysis, perceptions analysis, stakeholder engagement and community feedback and consultation.

This document builds upon the successful outcomes of the previous City of Logan Safe City Strategy and Action Plan 2016–2020 and the Creating a Safer City Strategy 2010–2015. It also supports Council's Corporate Plan 2017–2022 which outlines quality lifestyles as a priority for the City of Logan and more particularly that our neighbourhoods are welcoming, inclusive and safe.

Council aims to create a safer City of Logan by adopting a holistic approach to community safety. This new Strategy and Action Plan highlights Council's commitment to creating a safer city and demonstrates how Council intends to reduce crime, increase feelings of safety and enhance residents' quality of life, through the delivery of a broad range of community safety initiatives across the city.

This strategy will:

- Explain the process of how this document was developed;

Our city

The City of Logan is one of the most diverse cities in Australia, being home to in excess of 334,000 people from more than 217 different nationalities and cultures.

We are a young city with almost 43% of our residents aged 30 years and younger and 17% of our residents aged over 60 years.

In the City of Logan, 35% of all households are made up of families with children. This is above the state and national average (29% and 30% respectively), signifying that we are a city where people choose to raise their families.

- Define crime prevention;
- Define the role of local government in addressing community safety;
- Outline perceptions of crime within the City of Logan;
- Outline what crime is being reported within the City of Logan;
- Outline where crime is occurring within the City of Logan;
- Discuss how Council will deliver a holistic approach to community safety;
- Identify key areas of interest for action; and
- Identify and explain how Council will deliver a range of initiatives that will target these key priority areas to reduce opportunities for crime and increase community safety throughout the City of Logan.

This document also outlines how Council will continue to strengthen existing partnerships and seek to build new collaborations with key government agencies and other community stakeholders. Council will continue to work collaboratively with our partners toward a shared vision of creating a safer City of Logan.

Council continues to take a leadership role in community safety. We are committed to remaining innovative in our approach and being the leaders in our field to achieve optimal outcomes for the Logan community.

Logan is also one of the fastest growing cities in Queensland and is forecast to be home to an additional 200,000 people within the next 20 years. Council is working hard to prepare itself and the community for this significant population growth, with a strong focus on making our city even safer for both residents and visitors.



Introduction

Purpose

The City of Logan: Safe City Strategy and Action Plan 2021–2025 has been developed to assist Council in achieving its vision of creating a safer City of Logan. This document will guide the development of Council’s community safety initiatives across the City of Logan over the next 5 years.

City of Logan: Safe City Strategy and Action Plan 2021–2025 development

The City of Logan: Safe City Strategy and Action Plan 2021–2025 has been developed through the delivery of a number of phases including:

Extensive research: Research was conducted into contemporary crime prevention approaches to ensure the Strategy and Action Plan aligns with current best practice in the field.

Statistical analysis: Statistics were obtained from the Queensland Police Service (QPS) to provide an in-depth understanding of crime trends, emerging offences and victim and offender groups within the City of Logan over the last 5 years. Data captured through the Logan Safety Camera Program was also used in the development of this document.

Perceptions analysis: Results from the annual Safe City Logan Community Survey (from 2016–2019) were analysed to obtain information concerning the

communities top crime and safety concerns and circumstances which contribute to feelings of safety when at home and when out and about in the City of Logan.

Stakeholder engagement: Key stakeholders including government, non-government agencies, not-for-profit organisations, volunteer groups and internal partners were consulted in the development of this document and were invited to provide feedback on the draft Strategy and Action Plan.

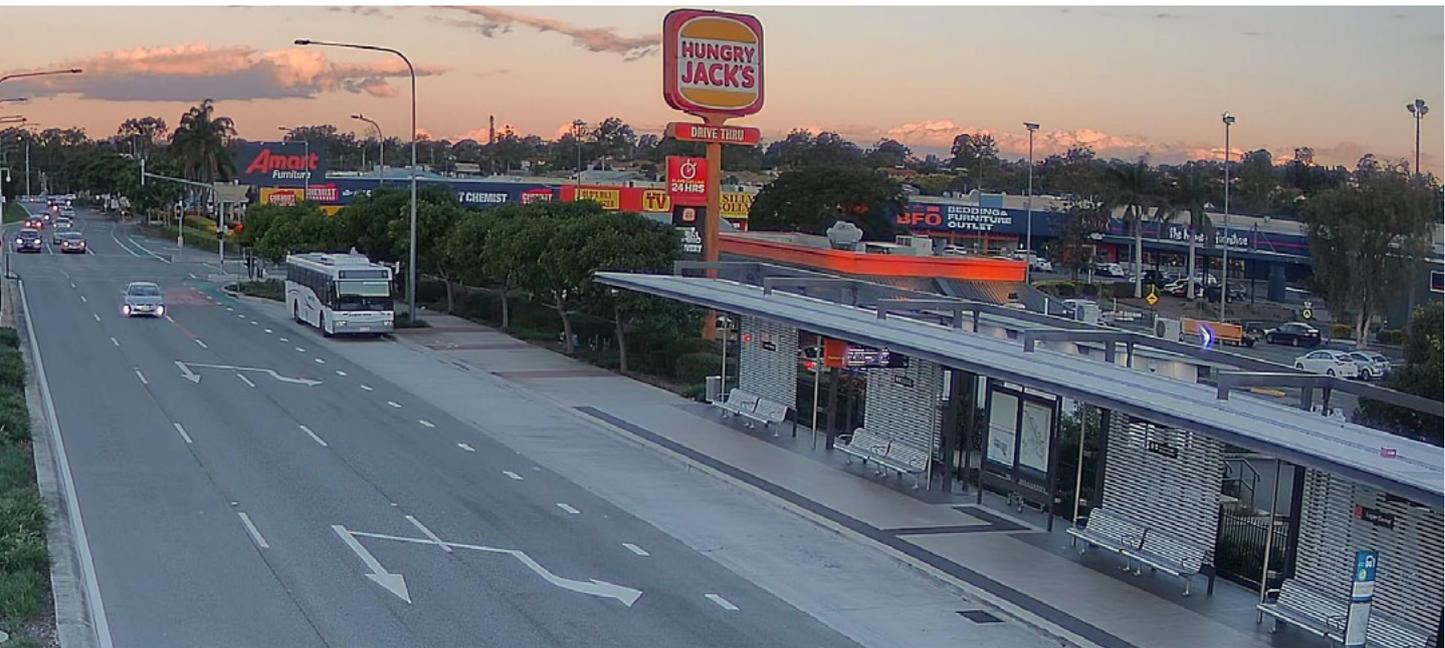
Community feedback and consultation: The draft strategy and action plan was available for community consultation for a period of three weeks. During this time, community members were able to provide feedback on the draft document via Council’s Have Your Say website.

Based on this holistic process, the City of Logan: Safe City Strategy and Action Plan 2021–2025 has been developed to accurately guide us in how we will achieve our vision of creating a safer City of Logan.

What is crime prevention?

Crime prevention aims to decrease opportunities for crime to occur. It comprises of strategies that seek to reduce:

- The fear of crime;
- The risk of crimes occurring; and



- The potential harmful effects that crime can cause to both individuals and communities (United Nations, 2004).

Crime prevention is internationally recognised as a vital component and an effective approach to reducing crime and increasing community safety. Various crime prevention approaches have been developed to categorise the broad range of crime prevention strategies. As defined by the Australian Institute of Criminology (2012) these approaches include:

Early intervention: Addressing risk factors and enhancing protective factors (e.g. positive self-esteem, social connections and education etc.) that impact upon the likelihood that a person will engage in offending behaviour.

Environmental: Designing/modifying the physical environment to reduce the opportunities for crime to occur. A key environmental approach is known as Crime Prevention Through Environmental Design (CPTED).

Social and structural: Addressing the underlying social and economic causes of crime (e.g. housing, employment and health etc.) thereby reducing the motivation and/or perceived need to offend.

Criminal justice: Intervention programs delivered by police, the courts and corrections that aim to prevent

reoffending among those people who have already engaged in offending behaviour.

The role of local government in addressing community safety

The responsibility for addressing community safety falls across all levels of government in Australia. Local governments play a central role in the design, management and delivery of community safety programs and policies in every Australian state and territory (Homel & Fuller, 2015). According to the Australian Institute of Criminology (2004) local authorities are well-placed to lead community safety initiatives, for the following reasons:

- Research shows that a great deal of crime is local in nature;
- There is increasing community expectation that local government will assume some level of responsibility for initiating or directing action for crime issues that are seen to be affecting local amenity and quality of life; and
- Local government frequently has the most appropriate management infrastructure and skill base for delivering the multi-agency programs that are often required.

To achieve a safer City of Logan, Council has a dedicated Community Safety Program that sits within the Community Services Branch and is responsible for the implementation and delivery of various community safety initiatives. To effectively address community safety issues within the City of Logan, Council's Community Safety Program is committed to integrating all crime prevention approaches into the delivery of our initiatives.

In alignment with Council's Corporate Plan 2017–2020 the City of Logan: Safe City Strategy and Action Plan 2021–2025 demonstrates Council's continued commitment to creating neighbourhoods that are welcoming, inclusive and safe for all, by delivering a broad range of community safety initiatives across the City of Logan.

The partnership that Council shares with the QPS is vital in being able to deliver a wide range of successful community safety initiatives. In Queensland, the QPS is the state body for law enforcement, working to ensure the safety and security of the community. The QPS Strategic Plan 2018–2022 outlines the QPS vision of delivering safe and secure communities through innovation, collaboration and best practice. To achieve this vision, the QPS has made a commitment to stop crime, make the community safer and to strengthen relationships with the community. The QPS vision and strategic objectives directly dovetail into Council's vision of creating a safer City of Logan.

Council's Community Safety Program also recognises the importance of internal partnerships and the role the following Council branches and programs play in increasing community safety within the City of Logan.

Park Rangers

Our Park Rangers actively patrol our city's network of parks, bushland and recreation areas. Park Rangers aim to create a safe environment for all park users by educating the public on the appropriate use of parks and enforcing local laws. Our Park Rangers and the QPS often work in partnership, liaising on park matters and jointly patrolling parks to promote public safety and deal with breaches of local and statute laws. The Park Rangers also perform a range of community services, including assisting with homelessness issues by providing support and connecting people with housing and related services.

City Standards and Animal Care

Council's City Standards and Animal Care Branch plays a significant role in protecting public health and safety, the environment and amenity. It works to increase safety and positive perceptions of the city through the administration, education and enforcement of:

- Abandoned vehicles and trolleys;
- Unsightly premises;
- Waste dumping; and
- Graffiti removal.

Graffiti Management

Council is committed to a graffiti-free city and supports the rapid removal of graffiti, which is proven to discourage re-tagging. Council employs staff to remove graffiti, free of charge, from the boundary fences of private, commercial and retail properties. They also work to ensure park infrastructure, such as playground equipment and signs, remain graffiti free. Council works with agencies such as Energex and Queensland Rail to ensure graffiti is removed from their assets, including power poles and at train stations.

City Planning and Design

Council is committed to designing city spaces that improve community safety, reduce crime and encourage community connectivity. The Logan Planning Scheme 2015 includes a policy on CPTED which provides guidelines for satisfying CPTED performance outcomes in a number of different zone codes throughout the city, including community facilities, medium density residential housing, recreation and open spaces. These same principles are regularly applied to the planning and delivery of new parks and when enhancing or redeveloping existing parks.

Place Management

Council's team of Place Managers is responsible for preparing plans for the city's key activity centres and priority development areas to ensure growth, prosperity, safety and liveability are sustained for these areas into the future. Under the guidance of the Logan Planning Scheme 2015, they prepare local development area plans, which set the direction for future growth and development in different areas of the city in terms of housing, retail, commercial and community centres, public transport and the environment.



Public Lighting

Council is responsible for around 33,000 public lights throughout the City of Logan. Our Public Lighting Team ensures that all new lighting in parks and public spaces is designed to meet or exceed Australian standards to help increase safety and visibility after dark. In determining the feasibility of changing public lighting in a particular location, factors including the intended use of a space after dark, the technical aspects of adding public lighting to a space and the potential impact of that lighting on the wellbeing of native wildlife and surrounding residential or commercial properties are considered.

Traffic

Road safety and community safety go hand-in-hand and both play a significant role in our commitment toward creating a safer city. Council's Traffic Program deliver a myriad of road safety-related activities under the banner of their SafeRoads4Logan Strategy. Our Traffic Program works with the state government, other agencies and the community to improve road safety throughout the city; with a vision for everyone to be able to travel safely by road.

Community Development

Council has a dedicated program of community development professionals who work to connect,

strengthen and build capacity with the local community and community organisations. Our Community Development Program promotes and supports Logan's neighbourhood and community centres to help connect and engage people in community life. The program also coordinates funding to community organisations for programs, projects and initiatives that engage people in being active, increase social cohesion, build skills and knowledge and strengthen partnerships between community organisations and community members. They also lead organisation-wide initiatives and action plans to ensure that Council is accessible and responsive to Logan's diverse community. Through all of the above initiatives, the Community Development Program helps to identify strengths, resources and shared priorities among local communities, which help to increase social cohesion and improve quality of life for all City of Logan residents.

Media

Council's Media Branch work across all areas of the organisation to plan and implement communication strategies for major issues, decisions or initiatives. This includes providing support for media releases and communications to our residents about Community Safety Program projects, events and initiatives. More broadly, the Media Branch coordinates all media relating to the promotion of Logan as a safe and liveable city.



Marketing and Events

Council's Marketing and Events Branch lead our city image campaigns, which aim to create awareness and alter perceptions of the city to encourage tourism, attract residents and enable business relocation. The campaigns highlight the contemporary, diverse and rich culture in our city, by coordinating key events which aim to positively activate spaces throughout the city. Improving public perceptions of the city inherently links to community safety and crime prevention initiatives.

Community Engagement

Council's Community Engagement Program is responsible for ensuring all areas of the organisation appropriately engage with Logan residents, businesses and visitors to inform decisions that affect the future of the city. This includes ensuring that community members have the opportunity to provide advice and feedback on perceptions of community safety within the City of Logan. This helps to determine and prioritise the delivery of various community safety initiatives across the city.

Libraries

Council libraries provide a wide range of programs and services for the community. These include programs to support literacy such as, book clubs, story times, school holiday activities and homework help, programs to

address existing social issues such as, unemployment and financial literacy and programs such as cyber safety, digital literacy and english conversation groups to support community capacity building, awareness and citizenship.

Public Art

Council is committed to delivering high-quality, engaging public artworks throughout the City of Logan. Public art enhances the city streetscape, creates a better understanding of our city and raises community pride. The presence of public art also reduces opportunities for graffiti and vandalism and is a great way to creatively represent the many qualities that our city has, including our cultural diversity and historical roots. Additionally, the Logan Art Gallery provides opportunities for young people to express themselves and share their thoughts, feelings and experiences with the broader community in a creative, positive way.

It is evident that Logan City Council plays a pivotal role in addressing community safety. A collaborative, whole of community approach to community safety is sought by Council's Community Safety Program in partnership with external and internal stakeholders, as well as the wider community, to improve the effectiveness and implementation of crime prevention strategies identified in this plan.





Where have we been?

For the past 10 years, Council's Community Safety Program have been guided by various strategies and action plans that have directed the development and coordination of crime prevention and community safety initiatives across the City of Logan. Previous strategies include the City of Logan Safe City Strategy and Action Plan 2016–2020 and Creating a Safer City Strategy 2010–2015. Outlined below are some selected achievements, which highlight the progression of community safety initiatives that have been delivered over the past 10 years through the previous Strategy and Action Plans.

Evolution of targeted crime prevention and community safety initiatives

In 2014, the Community Safety Program introduced the Week of Action initiative as a new and effective way of addressing community safety concerns at a suburb level. The initial format of this initiative included a week of community safety and crime prevention activities delivered at specific locations across the city. A dual-pronged approach was utilised incorporating elements of enforcement, education and awareness raising. This demonstrated that criminal and anti-social behaviour would not be tolerated, whilst also reassuring legitimate users of spaces that services/ agencies were committed to making a difference in their community.

While acknowledging that this initiative had been well-received in the community since its inception, this format provided limited opportunity for community participation

and for activities to be delivered more regularly across the city. As such, in 2018, the Community Safety Program redeveloped and improved the existing Week of Action initiative to a more strategic and targeted approach of delivering community-based initiatives. This new approach aimed to address both real and perceived crime and safety concerns as they relate to specific suburbs/ divisions more regularly across the city. This new approach included developing an annual crime and safety profile for the city overall as well as individual crime profiles for each Council division. These profiles provide an in-depth analysis of recorded offences and perceptions of crime and safety within the City of Logan. QPS crime statistics as well as the results from the annual Safe City Logan Community Surveys are analysed and help identify priority issues, locations and emerging crime trends to inform targeted community-based initiatives that are to be delivered across the City of Logan. Some examples of targeted community safety initiatives delivered since the new approach was introduced include:

- Secure Your Tools: targeting theft from construction sites and tradespeople's vehicles in priority development areas of the city;
- Eyes and Ears Out and About: targeting opportunistic crimes such as theft and vandalism, by encouraging and empowering community members to be active bystanders to reduce opportunities for crime and increase their personal safety and the safety of their neighbourhood; and



- Safe Night In: targeting good order offences such as alcohol-fuelled violence and public drunkenness by empowering young people and parents/ guardians of young people with the information and tools they need to host a safe party.

Station Road, Logan Central Steering Committee

In response to increasing anti-social behaviour occurring in and around the Station Road precinct in Logan Central, a cross-agency committee was established to identify and progress community safety programs/ actions to address the needs of disengaged young people within this area. Some of the key programs/ actions delivered included:

- The formation of a partnership between Street University and Queensland Health to provide a youth outreach service to target the re-engagement of young people accessing Street University;
- The establishment of a referral pathway between Education Queensland and the Street University resulting in teachers actively engaging with young people to support them in their return to education, training and employment;
- The implementation of a number of successful infrastructure changes in and around Woodridge Train Station in partnership with Council, QPS and Queensland Rail. Infrastructure changes included:
 - Lighting upgrade to LED lights in the subway and the entrances to the station;
 - Significant vegetation removal to improve sightlines and casual surveillance;
 - Landscaping works with low lying vegetation being replanted in select areas;
 - New fencing;
 - Seat and shade sail removal from the plaza areas and bus shelters interfacing Station Road, Logan Central; and
 - Installation of a stand alone 32” monitor next to the ticket office at Woodridge Train Station to display local ‘be on lookout for” and safety/ security messages.
- The Logan Central mural artwork project, which saw 6 new mural art walls in the Station Road, Logan Central precinct. The murals were inspired by the multiculturalism of the Logan community and the unique services on offer within the Station Road, Logan Central precinct; and
- Relocation of the Woodridge/ Kingston Police Beat to a more highly visible location on Station Road, Logan Central.

As a result of the above programs/ actions being implemented, the anti-social issues that had been identified in and around the Station Road, Logan Central precinct have reduced.

Logan Safety Camera Program

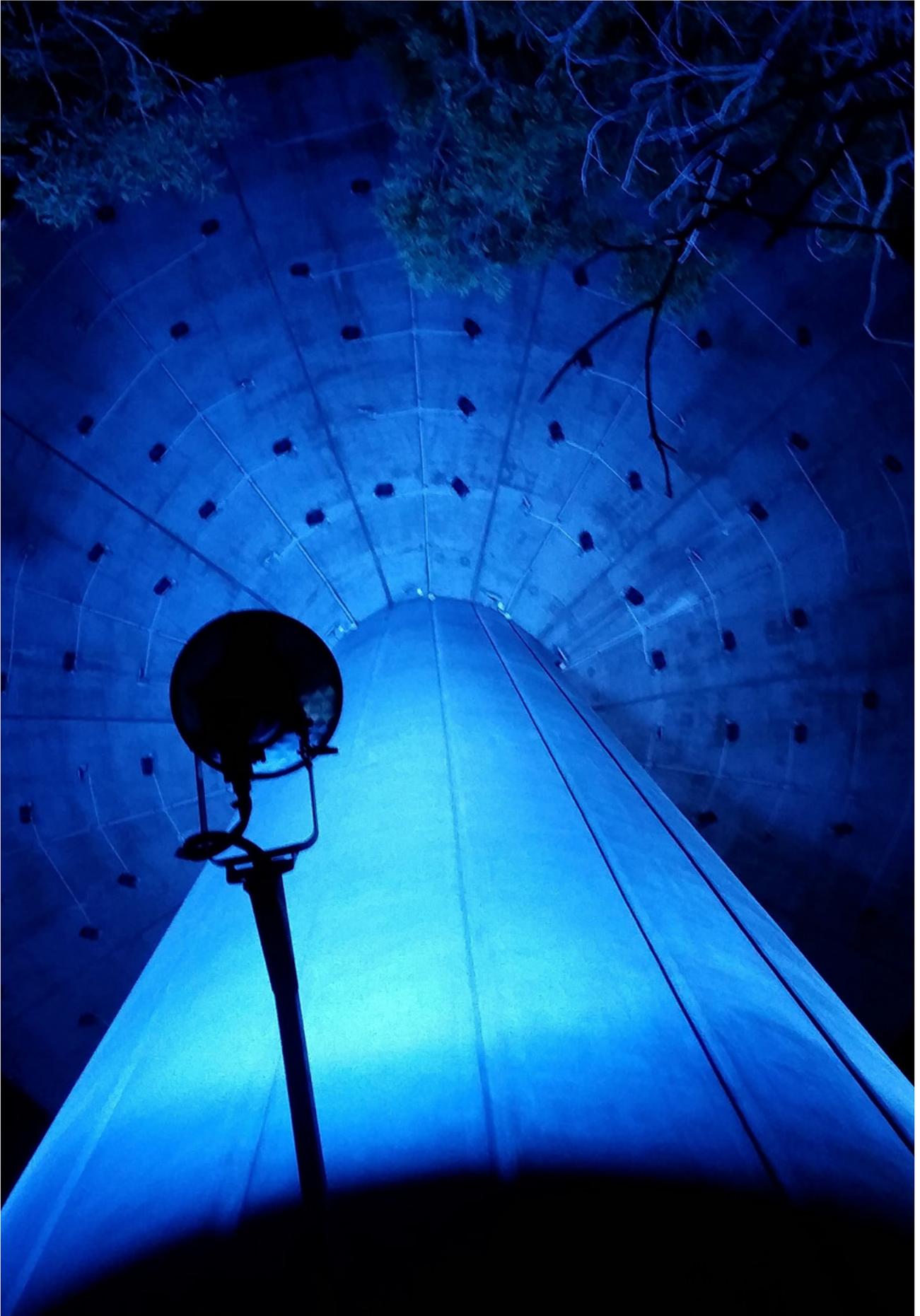
The Logan Safety Camera Program was established by Council in 2001 to address increasing safety concerns from the Logan community, QPS and Council. Since its inception, the Logan Safety Camera Program has continued to grow and evolve with the latest technology. It has been instrumental in creating a safer city for our residents, visitors and businesses. As at July 2020, the Logan Safety Camera Program monitors more than 450 cameras throughout the City of Logan. These cameras are monitored 24 hours a day, 7 days a week by 2 Monitoring Officers in our state-of-the-art monitoring room. On average the Logan Safety Camera Program captures footage of 5,000 incidents per year. When considering crime statistics published by the QPS for the Logan Local Government Area, the Logan Safety Camera Program, on average, captures almost 20% of all crime reported to the QPS. The Logan Safety Camera Program network is estimated to have the ability to capture

footage of just under 0.5% of the City of Logan, which demonstrates that despite the Logan Safety Camera Program network only having the ability to view a small percentage of the city, it is effectively capturing a large percentage of the criminal incidents occurring.

Did you know:

Since January 2017, Council has increased its network of CCTV safety camera locations by almost 30%?







Where are we now?

Perceptions of crime and safety in the City of Logan

Beyond the direct harm that crime has on individuals and the community, fear of crime can also have a negative impact on a person's quality of life (Doran & Burgess, 2012). Whether or not such fear is based on a realistic assessment of the likelihood of crime victimisation, it can have debilitating effects on an individual's physical and mental wellbeing and social functioning (Stafford, Chandola & Marmot, 2007). For this reason, it is essential

that we not only address actual crime issues but also perceived crime and safety concerns.

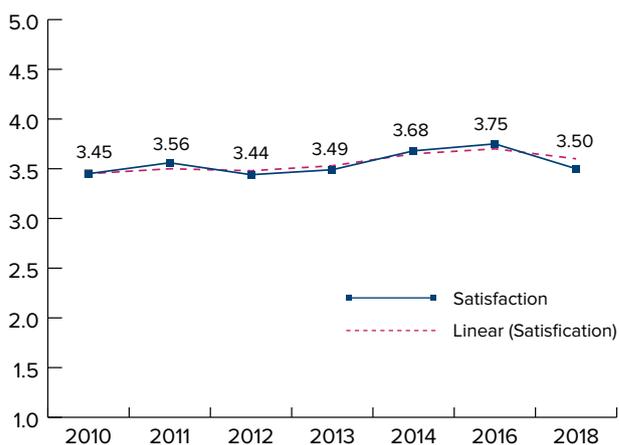
To help us accurately identify crime and safety perceptions and subsequently increase feelings of safety within the City of Logan, it was important that we obtained feedback from our community via a number of engagement activities. These engagements have provided us with a clear view of community member's perception of crime in the City of Logan as well as their crime and safety concerns over the past 5 years.

Logan Listens: Residents' Survey

Since 2010, Council has surveyed Logan residents to gauge their satisfaction with Council's core services. In terms of community safety, residents are asked to rate on a scale of 1 to 5, how satisfied they are with 'community safety programs' that Council delivers. Results indicate that Logan residents place very high importance on the delivery of community safety programs as a Council service. Additionally, in the 2018 Residents Survey, community safety programs ranked in the top 10 services that should be given priority into the future.

The below graph represents the Logan Listens: Residents' Survey results for community safety programs over the last 6 years. The yellow line represents ratings and the blue line is the trend line. Results indicate an overall increase in satisfaction among Logan residents with community safety programs.

Logan Listens: Residents' Survey results for community safety programs – 6 year trend



Safe City Logan Community Survey

Since 2016, Council's Community Safety Program has surveyed the Logan community annually on perceptions of crime and safety in the City of Logan. Questions have been asked in relation to the City of Logan overall and (for residents) about their local neighbourhood. When comparing the survey results over the last 4 years, residents' feelings of safety have remained relatively constant. However, an analysis of community member's verbatim comments identified some common themes in terms of their perceptions of crime and safety in the City of Logan. These common themes include:

- Young people in groups are a threat to safety;
- More safety cameras are needed to stop crime in Logan;

- Women feel that they are at an increased risk of victimisation; and
- Seniors feel that they are at an increased risk of victimisation.

Based on these perceptions, residents see young people as a threat to safety, however it is noted that a significant percentage of our city's population (37%) are considered young people (aged between 12 and 24 years). In addition to this, it is evident that safety cameras provide a feeling of protection and safety. Lastly, in terms of perceptions, women and seniors are seen as vulnerable cohorts.

Actual crime occurring in the City of Logan

To provide a more in-depth analysis of crime and safety in City of Logan, it is important to understand what offences make up the highest proportion of overall reported offences in the city. Analysis of the latest QPS crime data available to Council, shows that the top 5 reported offences for 2018/2019 in the City of Logan were:

1. Other stealing offences – 14.6% of total offences reported in the city;
2. Drug offences – 13.4% of total offences reported in the city;
3. Good order offences – 8.5% of total offences reported in the city;
4. Vehicles steal from/ enter with intent offences – 8.3% of total offences reported in the city; and
5. Traffic related offences – 6.4% of total offences reported in the city.

Please refer to Appendix A for examples of what each of the offences entails. In 2018/2019 Queensland had the same top 5 offences as the City of Logan. Other stealing was the highest reported offence for the City of Logan, representing 14.6% of total offences, compared to 11.8% across the rest of Queensland. Drug offences was the highest reported offence for the state, representing 15.8% of total offences, compared to the City of Logan in which drug offences represented 13.4% of all offences.

Over the past 5 years crime rates in the City of Logan have remained relatively stable. While crime in the City of Logan remains steady, a comparative gap still exists between the overall Queensland offence rate per 100,000 persons and the offence rate of the City of Logan.



Fact:

Between 2014 to 2019, traffic and related offences in the City of Logan have reduced by 12%, compared to the State of Queensland, which has increased by 3.4% (QPS, 2019).

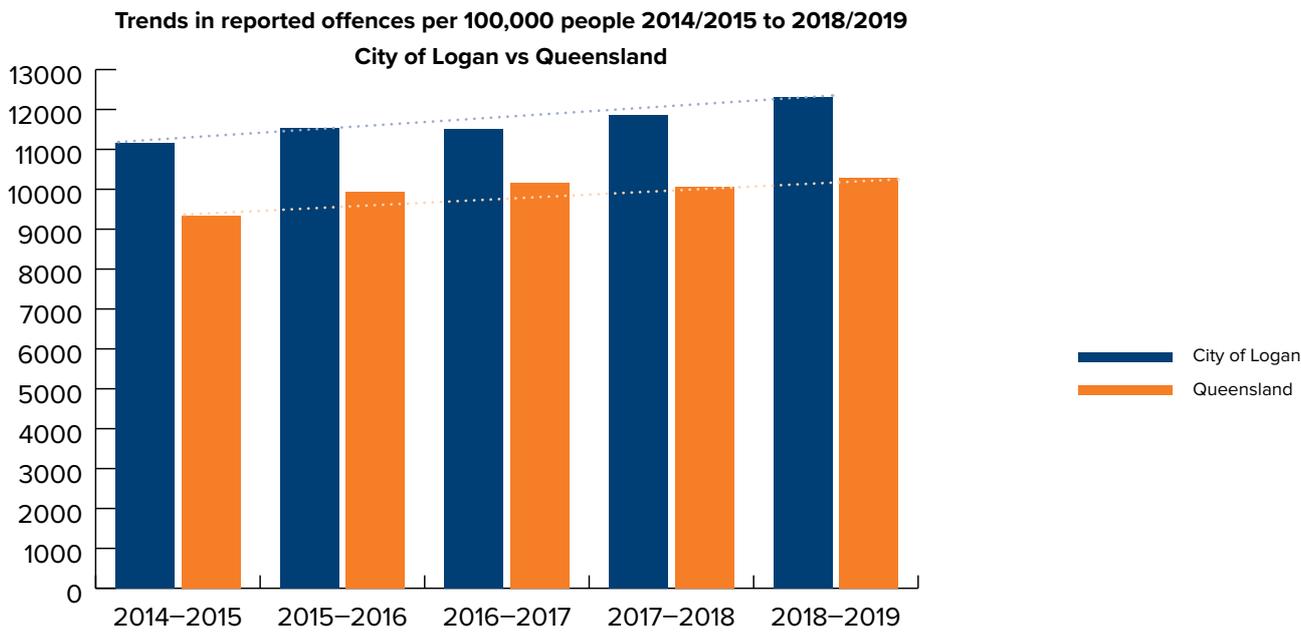
Fact:

Between 2014 to 2019, good order offences in the City of Logan reduced by 21.6%, which is a greater reduction in comparison to the State of Queensland (QPS, 2019).

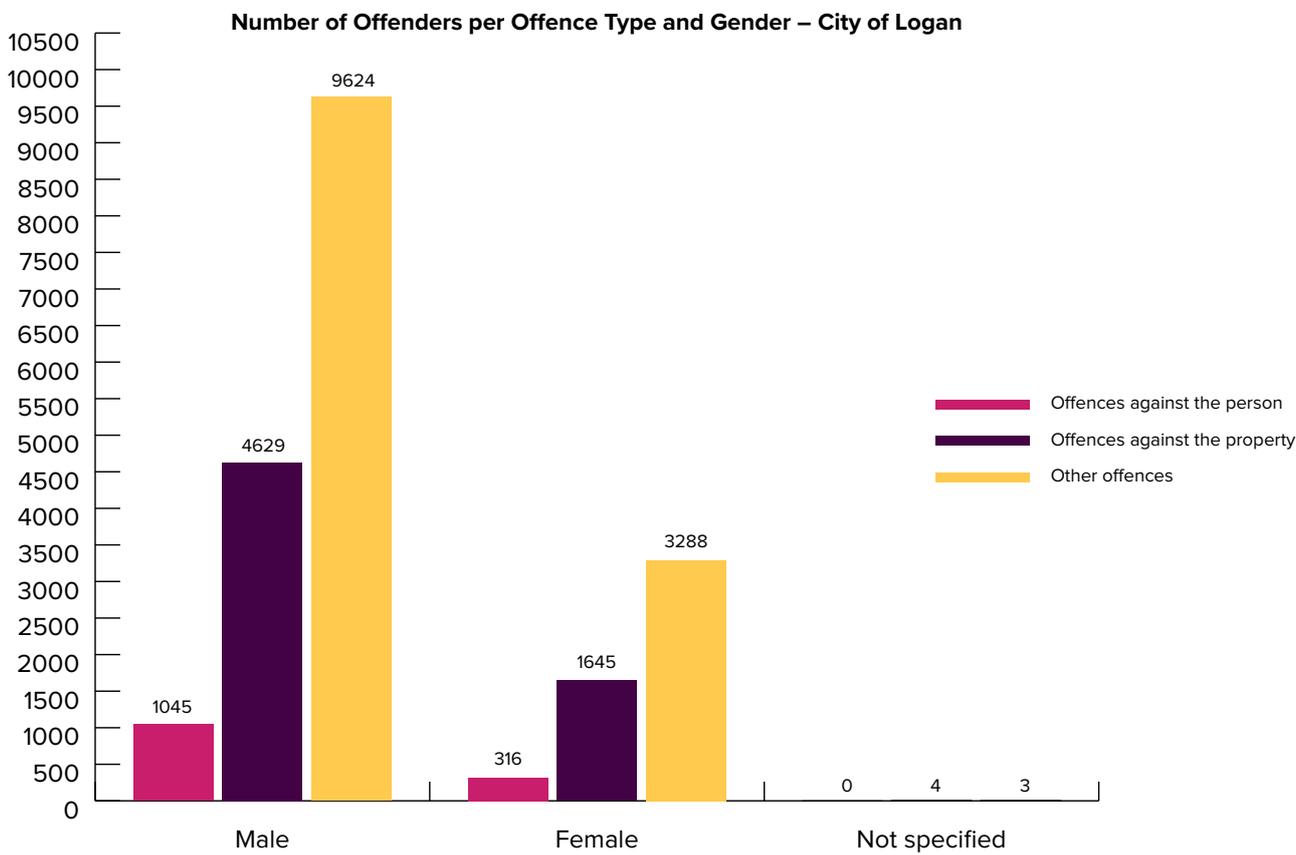
Fact:

Between 2014 to 2019, drug offences in the City of Logan reduced by 13.4%, which is a greater reduction in comparison to the State of Queensland (QPS, 2019).

The following graph represents the number of reported offences per 100,000 people in the City of Logan compared to that of Queensland.



Throughout the City of Logan for 2018/2019, males aged 26-35 years have been identified as the largest cohort of offenders, accounting for 23.6% of the total offending population. In considering all offenders, 74.4% were male. This has remained fairly steady over the past 5 years. The number of male and female offenders across the three main offence types of Offences Against the Person, Offences Against Property and Other Offences is provided in the chart below. For statistical completeness, offenders who had their gender recorded as 'not specified' have also been included.





Where is the crime occurring?

The City of Logan is constantly evolving, with demographic forecasts indicating that the population will increase to 500,000 people within the next 20 years. The City of Logan consists of substantial rural, rural-residential, commercial and industrial areas, with housing estates expected to continue to flourish in priority development areas, resulting in new suburbs, communities and neighbourhoods.

Research has shown that urban neighbourhoods with higher population densities are likely to correlate with increased crime rates. Higher population density in urban areas means that there are more people circulating in the area and more targets available for individuals to commit crime (Giles-Corti, Ryan & Foster, 2012). Additionally, many crimes committed within Queensland can be described as opportunistic in nature and occur where a range of factors are present which incentivise crime. Opportunistic crimes can occur in both public and private spaces (Wilcox & Cullen, 2018). The differences in demographic structures between urban and rural areas also correlate within increased crime rates, with urban areas having a greater percentage of young people. Furthermore, research indicates that communities which experience higher levels of social disconnect and a lack of social cohesion are known to be associated with a greater risk of becoming victimised or involved in crime (Ladbrook, 1988) and (Glaeser & Sacerdote, 1999).

In line with this research, the majority of crime in the City of Logan is opportunistic and occurs in higher density residential areas, compared with rural areas of the city (QPS, 2019).

Vulnerable communities

Young people

Throughout the City of Logan for 2018/2019, persons aged 26-35 years, followed by persons aged 10–17 years have been identified as the largest cohort of victims of crime. Given that young people feature prominently as victims in the City of Logan they are therefore considered a vulnerable cohort.

Females

Females aged 10–17 years are more likely to be a victim of crime than males in this age bracket, making them a vulnerable cohort. Across all age groups, females are more likely to fall victim to crime compared to males at a rate of 12%. Additionally, results from the Safe City Logan Community Surveys indicate that women feel that they are at an increased risk of victimisation.

Seniors

In considering QPS data, while seniors are recognised as having a lower risk of victimisation, results from the Safe City Logan Community Surveys indicate that this cohort has a disproportionately higher fear of becoming



a victim of crime compared to other age groups. Statistically, seniors are considered a safer age group. Given the inconsistent perception of senior safety it is of importance that they too are identified as a vulnerable cohort.

Culturally and Linguistically Diverse (CALD) communities

The City of Logan is one of the most diverse cities in Queensland and is home to more than 217 nationalities and cultures. It is generally recognised that people from CALD communities face a range of complex issues including discrimination, prejudice and difficulties assimilating within the broader Australian culture (Bartels, L 2011). Council recognises that people within CALD communities often face additional barriers such as social isolation, language and a lack of knowledge about their rights and available services. These factors contribute to CALD communities being more vulnerable to crime.

Key stakeholder feedback

Throughout the development of the City of Logan: Safe City Strategy and Action Plan 2021–2025, key stakeholders were consulted. For a full list of the stakeholders who were engaged please refer to Appendix B. Common themes that emerged during this engagement included:

- Domestic and family violence;
- Young people;
- Hooning;
- Cyber crime;
- Volume crime (e.g. other theft, break and enters, shop steal);
- Perception of Council inaction in relation to community safety matters;
- Expansion of the Logan Safety Camera Program;
- Increased neighbourhood connectivity;
- Continued application of CPTED principles;
- Beautification of public spaces (e.g. public murals);
- Exploration of further partnership opportunities with other state government organisations (e.g. Department of Housing and Public Works); and
- Increased involvement and communication with CALD communities.

This feedback, along with the QPS crime statistics and perceptions analysis, have influenced the key areas of interest and subsequent action items outlined in the action plan section of this document.



Where are we going?

Planned outcomes

This Strategy and Action Plan is the primary document that will be consulted when implementing Council-led community safety initiatives.

The vision of this Strategy and Action Plan is to create a safer City of Logan. To achieve this vision, a 5 year action plan with desired outcomes and measures has been developed to guide priorities towards reducing opportunities for crime and increasing feelings of safety within the City of Logan.

The individual measures outlined in the action plan will be utilised to assess the overall success of delivering this Strategy and Action Plan. The Community Safety Program will provide the relevant Council Committee with quarterly progress reports along with an annual report to monitor the performance and progress of the overall outcomes of this Strategy and Action Plan.

The following criteria will be used to report on the progress of the action plan:

Completed	Work has completed against the action item
On track	Work has commenced against the action item and is meeting planned targets
Monitor	Work has commenced against the action item but is behind schedule
Completion risk	Work against the action item is not on target, and there is a risk of it not being completed
Undeliverable	Work against the action item will not be delivered
Not proceeding	Council has made a decision to cancel the requirements against the action item

The Community Safety Program is the lead body responsible for delivering all action items listed within the action plan section of this strategy.

The financial implications associated with the implementation of the Strategy and Action Plan will be funded through the approved existing Community Safety Program budget.

Key areas of interest

Council's vision is to create a safer City of Logan by adopting a holistic approach to addressing community safety. Our overall aim is to decrease crime, increase feelings of safety and continue to strive toward closing

the comparative gap for crime rates between the state of Queensland and the City of Logan. This Strategy and Action Plan is evidence-based and provides the strategic framework for addressing community safety issues within the City of Logan over the next 5 years.

To achieve this vision, Council has identified 4 key areas of interest and has also developed a broad range of actions that utilise various crime prevention strategies. These key areas of interest and subsequent action items have been identified through stakeholder and community feedback, analysis of QPS crime statistics and results from the Safe City Logan Community Surveys. The 4 key areas of interest include:

1. Research and planning

We are dedicated to identifying emerging community safety trends and issues within the City of Logan through community consultation, stakeholder engagement, statistical analysis and research. By identifying and understanding these trends and issues, we are able to

focus our resources strategically on delivering projects and initiatives which address community safety concerns. Research has found that focusing resources where crime is concentrated will yield the greatest preventative benefits (Farrell, Bowers, Johnson & Townsley, 2010).

Case study: Annual Crime Profiles

Using data obtained through the QPS Statistical Services, the Community Safety Program develop an annual crime and safety profile for the city overall, as well as individual crime profiles for each Council division. These crime profiles provide an analysis of recorded offences within the City of Logan and the State of Queensland for offences against the person, offences

against property and other offences. It also describes variations in offences over the past 10 years, age and gender of victims and offenders, and the locations of where offences have occurred. These profiles help the Community Safety Program to accurately identify priority issues, locations and emerging crime trends to inform targeted community-based initiatives that are to be delivered across the City of Logan.

2. Community empowerment

Crime prevention through community empowerment is the process by which individuals and communities take part in decision-making processes and management of activities that impact, either directly or indirectly, those social conditions believed to sustain crime (Hope, 1995). Furthermore, it implies community ownership and action that explicitly aims at social change (World Health Organisation, 2009).

Through the Strategy and Action Plan, Council aims to increase community ownership by:

- Educating and informing the Logan community of key crime prevention messages and strategies they can adopt to reduce their likelihood of becoming a victim of crime;
- Supporting and empowering community groups such as Neighbourhood Watch and Crime Stoppers to continue to be safety advocates for the community; and
- Increase community ownership by building social capital within the city, with the notion of addressing the underlying causes of crime and breaking the cycle of offending.

Case study: Services Support Hubs

The Services at the Square and Services on Station hubs commenced in June 2017 as a partnership initiative between Council's Community Safety Program and Queensland Corrective Services. The aim of this initiative is to build social capital and reduce reoffending by targeting the underlying social and economic causes of crime. The hubs provide access to free local support services in a pro-social setting that can assist attendees in the areas of employment, education and training, legal, housing, health and financial services. The hubs were originally designed to service clients of Queensland Corrective Services, however, based on an evaluation of the initial trial project, led by the University of Queensland, the hubs are now open for all Logan residents to attend.

From June 2018–March 2019, more than 1,500 people attended the hubs of which 66% (1,046 out of 1,577) made a direct link/referral pathway at the hub they attended. Other feedback received from service providers suggests that the hubs are assisting clients of Queensland Corrective Services to gain tertiary qualifications and employment. For example, following the December 2017 hubs, 2 attendees signed up to Multilink's training services and went on to complete a Certificate II in Warehouse and Logistics and 2 other hub attendees completed their Certificate I in Construction.

In November 2019, the success of the hubs project was recognised at a national level, winning a silver award at the Australian Crime and Violence Prevention Awards in the Community-led category.

3. Places and spaces

The City of Logan has many parks and open spaces that offer a range of facilities that cater for different recreational activities. Council understands the importance of creating safe and friendly spaces and acknowledges that environmental crime prevention strategies must be incorporated at the planning, building and ongoing maintenance stages when creating such spaces. To achieve this, Council applies environmental crime prevention approaches including the use of CPTED. CPTED is utilised through the following 6 principles:

1. Surveillance: The ability to 'see' and 'be seen' at all times within an environment. This can include people using the area as well as the installation of CCTV;
2. Legibility: About being able to easily navigate your way around an environment;
3. Territoriality: Defines boundaries between private and public space through both built and landscaping features;
4. Ownership: Encourages community members to take ownership over public spaces and respond to situations in a way that will enhance the safety and security of the community;

5. Management: Maintaining the physical appearance of a space and installing target hardening measures to encourage people to use and respect their surroundings and discourage anti-social behaviour; and
6. Vulnerability: The environment is designed to reduce areas of vulnerability including the removal of concealment spots caused by overgrown landscaping as well as installation of lighting.

With the City of Logan population forecast to increase to more than 500,000 people within the next 20 years, this will result in the expansion of housing estates into newer areas creating new suburbs, communities and neighbourhoods. Council's Community Safety Program will continue to focus on the large growth areas of the city and work in partnership with local developers to ensure community safety needs are appropriately taken into consideration when planning for these newer areas.

Case study: Logan Safety Camera Program

A key component of Council's holistic approach to the delivery of community safety initiatives is the Logan Safety Camera Program. Since its inception in 2001, the Logan Safety Camera Program has continued to be one of Council's key crime prevention tools. The Logan Safety Camera Program has a strong community safety focus, providing a wide range of benefits to the community, with the purpose being to:

- Increase community safety throughout the City of Logan;
- Detect and reduce anti-social and unlawful behaviour; and
- Support the QPS to identify and effectively prosecute offenders.

The effectiveness of the Logan Safety Camera Program is enhanced by the relationship shared with the QPS. In November 2019, the QPS established the Logan District Tasking and Coordination Centre (DTACC). The

purpose of DTACC is to better coordinate resources and deliver a more efficient and effective response to calls for service. In December 2019, Council was made aware that the Logan DTACC was required to relocate. Therefore, in February 2020, Council created a space in the Logan Safety Camera Program Monitoring Room to allow the Logan DTACC to work in direct partnership with the Logan Safety Camera Program Monitoring Officers. To date, the benefits of this partnership have been significant, particularly regarding the ability for critical information to be provided between both teams quickly and concisely, thus giving the QPS and Monitoring Officers the best opportunity to respond to incidents as they occur.

The Logan Safety Camera Program is committed to innovation and continuous improvement in its operation. The Logan Safety Camera Program will continue to expand throughout the City of Logan to ensure safety within the community continues to increase and the needs of our growing city are met.

4. Partnerships

Council is ideally positioned between the community and other government agencies to facilitate partnerships that enhance community safety. Successful implementation of community safety initiatives rely heavily on the value of both internal and external partnerships and coordination

between agencies (Morgan, Boxall, Lindeman & Anderson, 2012). Through this Strategy and Action Plan, we will continue to proactively partner with community, government and non-government agencies which are able to assist in reducing crime and increasing feelings of safety within the City of Logan.

Case study: Youth Street Hubz

Following the success of the Services at the Square and Services on Station projects, Council decided to investigate the possibility of pursuing a similar model aimed at young people in Logan. Council approached relevant key stakeholders to determine the need and feasibility of a similar initiative being introduced focussed on young people. From these discussions, The Youth Street Hubz is now a new project that is being delivered in partnership with the Department of Youth Justice, YFS and the Logan and Crestmead PCYCs. The 'Hubz' serve as a one-stop-shop for essential youth support services available in Logan. They are scheduled to occur on a

regular basis at locations which have been identified as places where young people, particularly those identified as most likely to benefit from additional support, are likely to frequent.

The key aim of the Youth Street Hubz project is to reduce youth offending and anti-social behaviour by targeting the underlying social and economic causes of crime. The Youth Street Hubz complement the Services at the Square and Services on Station hubs, with the intention of diverting at risk young people from entering the criminal justice system as an adult through engagement with local support services and pro-social activities.

Case study: Phone Down #Eyes Up

Reported crime statistics evidenced a trend in robberies, involving young people being targeted for their smart phone devices, in the vicinity of public transport hubs in Logan. The QPS, Criminal Investigation Branch approached Council to ascertain whether they could assist in addressing this problem. Council subsequently partnered with the Criminal Investigation Branch to deliver an innovative crime prevention campaign throughout City of Logan.

The campaign, titled 'Phone Down #EyesUp', aimed to positively change young people's behaviour when using

their smart devices in public, to reduce their personal vulnerability to crime. A component of the campaign also targeted parents of young people to help raise awareness of this issue. This campaign successfully utilised social media, locational signage, marketing material with crime prevention messaging as well as direct engagement with community members in hot spot locations. This campaign resulted in a 35.68% reduction in robbery offences across the city during the campaign period.

How are we going to get there?

Action plan

Community safety is a dynamic environment and it is important that priorities remain flexible to address emerging issues. The action plan of this strategy has been designed to be responsive to emerging and future influences.

Based on stakeholder feedback, QPS crime statistics and results from the Safe City Logan Community Surveys, relevant action items have been developed to address the key areas of interest forming the action plan. Included are some actions from Council's previous City of Logan Safe City Strategy and Action Plan 2016–2020, which are related to ongoing tasks or activities that form part of the Community Safety Program's core operations. The Strategy and Action Plan also identifies a number

of new initiatives that will be delivered over its lifespan. Implementing a flexible Strategy and Action Plan will ensure we are able to deliver Council's vision of creating a safer City of Logan.

This action plan is divided into 4 sections representing each of the key areas of interest. Each action item aligns to a strategy and also outlines the desired outcomes of the action and how these outcomes will be measured. The measures in this document are necessarily broad to allow for flexibility. However more specific key performance indicators will be determined at an operational level by the Community Safety Program through their project management and action plans.



1. Research and planning

Strategy	Action
Ongoing identification of priority issues and emerging crime trends within the City of Logan	<ul style="list-style-type: none"> Obtain and analyse crime statistics for the Logan Local Government Area, supplied by the QPS, to assist in the identification of priority issues and emerging crime trends across the city
	<ul style="list-style-type: none"> Regularly engage with Logan District QPS officers to obtain intelligence and identify priority issues, locations and emerging crime trends at a divisional level
	<ul style="list-style-type: none"> Obtain and analyse data from the Logan Safety Camera Program to assist in the identification of priority issues, locations and emerging crime trends at both a city-wide and divisional level
Ongoing identification of crime perceptions and feelings of safety within the City of Logan	<ul style="list-style-type: none"> In partnership with Council's Community Engagement Program, investigate and develop a Community Engagement Plan to identify and understand crime perceptions and feelings of safety within the City of Logan
Continue to adopt a strategic approach in the delivery of all community safety initiatives	<ul style="list-style-type: none"> Develop and deliver upon an annual action plan for the Community Safety Program that outlines priorities for the year ahead
	<ul style="list-style-type: none"> Continue to develop individual project action plans to address specific emerging community safety issues within the City of Logan
Conduct research into pertinent community safety issues	<ul style="list-style-type: none"> Bring together and partner with key stakeholders to identify and research pertinent community safety issues impacting the Logan community
Bring together, educate and share knowledge with practitioners in the community safety field	<ul style="list-style-type: none"> In partnership with Council's Events Program investigate the coordination and delivery of a practitioners conference to educate and share knowledge on pertinent community safety issues
Advocate to relevant peak bodies on community safety issues	<ul style="list-style-type: none"> Continue to play a key role in advocating and making submissions to peak bodies on community safety issues impacting the Logan community in order to address these issues
Highlight through formal recognition to the Logan community the evidence-based and innovative approach of Council's community safety initiatives	<ul style="list-style-type: none"> Apply for awards and other recognition programs regarding the positive work that Council's Community Safety Program undertakes to increase community safety
Explore external funding opportunities to deliver crime and safety initiatives within the City of Logan	<ul style="list-style-type: none"> Explore external funding opportunities to deliver innovative community safety initiatives

Desired outcomes	Measure
<ul style="list-style-type: none"> Annual crime and safety profile as well as individual divisional crime and safety profiles for the City of Logan which identify priority issues, locations and emerging crime trends. These profiles will subsequently inform the development of divisional and city-wide initiatives for the City of Logan 	<ul style="list-style-type: none"> Annual crime and safety profile for the city successfully compiled, which includes Logan Local Government Area crime statistics, localised information obtained from Logan District QPS officers and data from the Logan Safety Camera Program Individual divisional crime and safety profiles successfully compiled, which includes Logan Local Government Area crime statistics, localised information obtained from Logan District QPS officers and data from the Logan Safety Camera Program
<ul style="list-style-type: none"> Obtain an accurate understanding of crime and safety perceptions that exist within the City of Logan. This will subsequently inform the development of divisional and city-wide initiatives 	<ul style="list-style-type: none"> Successful development of Community Engagement Plan Number of community members successfully engaged through the delivery of the Community Engagement Plan over the life span of this strategy and action plan
<ul style="list-style-type: none"> Annual action plan for the Community Safety Program developed and delivered upon that outlines priorities for the year ahead to ensure a strategic approach is adopted in the delivery of all community safety initiatives 	<ul style="list-style-type: none"> Annual Community Safety Program action plan successfully developed and delivered upon
<ul style="list-style-type: none"> Provide a targeted approach to addressing community safety issues within the City of Logan 	<ul style="list-style-type: none"> Individual project action plans developed and implemented by the Community Safety Program targeting emerging community safety issues within the City of Logan
<ul style="list-style-type: none"> Obtain an accurate understanding of pertinent community safety issues that exist within the City of Logan to inform the way we target and deliver community safety initiatives 	<ul style="list-style-type: none"> The number of research projects undertaken by the Community Safety Program in relation to pertinent community safety issues impacting the Logan community
<ul style="list-style-type: none"> To educate and inform practitioners on a range of pertinent community safety topics and to provide a networking opportunity for professionals working in the community safety sector 	<ul style="list-style-type: none"> Successful coordination and delivery of practitioners' conference Contribute to education of practitioners in the community safety field, based on conference attendees feedback
<ul style="list-style-type: none"> Council successfully influences community safety and crime prevention change, decisions and/or policy developed by peak bodies 	<ul style="list-style-type: none"> The number of advocacy works undertaken by the Community Safety Program to peak bodies on community safety issues impacting the Logan community Notification received by relevant peak bodies of successful community safety and crime prevention change, decisions and/ or policy as advocated by Council
<ul style="list-style-type: none"> Council gains recognition in creating a safer city, increasing awareness of Council's community safety initiatives and contributing towards positive community perceptions of Council 	<ul style="list-style-type: none"> Number of award applications submitted Number of formal recognitions received
<ul style="list-style-type: none"> External funding sourced to deliver community safety initiatives to increase community safety within the City of Logan 	<ul style="list-style-type: none"> Number of externally funded community safety initiatives delivered within the City of Logan

2. Community empowerment

Strategy	Action
<p>Address priority community safety issues and emerging crime trends within the City of Logan</p>	<ul style="list-style-type: none"> At a divisional level, continue to deliver targeted community safety initiatives, that focus on addressing priority issues and emerging crime trends at specified locations within the City of Logan
	<ul style="list-style-type: none"> At a city-wide level, continue to deliver community safety initiatives, that focus on addressing priority issues and emerging crime trends within the City of Logan
<p>Increase community members' feelings of safety within the City of Logan</p>	<ul style="list-style-type: none"> At a divisional level, continue to deliver targeted divisional community safety initiatives, that focus on addressing negative feelings of safety at specified locations within the City of Logan
	<ul style="list-style-type: none"> At a city-wide level, continue to deliver community safety initiatives, that focus on addressing feelings of safety within the City of Logan
	<ul style="list-style-type: none"> Develop and coordinate community safety initiatives that aim to empower and encourage community members to employ a range of different crime prevention strategies that will help decrease their chances of becoming a victim of crime
	<ul style="list-style-type: none"> Engage with priority development areas throughout the City of Logan to strengthen community interactions and neighbourhood connectivity
	<ul style="list-style-type: none"> Increase neighbourhood connectivity by activating public places and spaces in partnership with both internal and external stakeholders and community members
<p>Empower and increase confidence of vulnerable cohorts in relation to community safety</p>	<ul style="list-style-type: none"> Engage with vulnerable cohorts (e.g. CALD communities, seniors and women), through the delivery of community safety initiatives that will help to reduce their vulnerability to becoming a victim of crime
	<ul style="list-style-type: none"> Continue to work alongside and partner with Queensland Corrective Services to deliver community safety initiatives targeted at community members serving a probation and/or parole order to assist in rehabilitation through creating increased positive connections to community
	<ul style="list-style-type: none"> Continue to work alongside and partner with the Department of Youth Justice and other youth-based organisations to deliver community safety initiatives targeted towards at-risk young people within the City of Logan

Desired outcomes	Measure
<ul style="list-style-type: none"> A targeted approach of delivering community safety initiatives that address real crime and safety issues as they relate to specific suburbs/ divisions 	<ul style="list-style-type: none"> Successful delivery of targeted divisional community safety initiatives within the City of Logan that address priority issues and emerging crime trends at specified locations within the City of Logan
<ul style="list-style-type: none"> A targeted approach of delivering community safety initiatives that address real crime and safety issues as they relate to the City of Logan 	<ul style="list-style-type: none"> Successful delivery of city-wide community safety initiatives within the City of Logan that address priority issues and emerging crime trends
<ul style="list-style-type: none"> A targeted approach of delivering community safety initiatives that address perceived crime and safety issues as they relate to specific suburbs/divisions 	<ul style="list-style-type: none"> Increased positive feelings of safety within each division, based on community feedback
<ul style="list-style-type: none"> A targeted approach of delivering community safety initiatives that address perceived crime and safety issues as they relate to the City of Logan 	<ul style="list-style-type: none"> Increased positive feelings of safety within the City of Logan, based on community feedback
<ul style="list-style-type: none"> Reduce community members' chances of becoming a victim of crime and increase their confidence in Logan being a safe place 	<ul style="list-style-type: none"> The number of targeted divisional and city-wide initiatives delivered that promote crime prevention strategies that can be adopted by the Logan community to reduce their chances of becoming a victim of crime
<ul style="list-style-type: none"> Increase neighbourhood connectivity amongst new Logan residents of priority development areas, thereby increasing their feelings of safety and confidence in Logan being a safe place 	<ul style="list-style-type: none"> The level of engagement with developers and community members living in priority development areas, through the delivery of targeted divisional activities/city wide initiatives
<ul style="list-style-type: none"> Increase neighbourhood connectivity amongst existing Logan residents, thereby increasing their feelings of safety and confidence in Logan being a safe place 	<ul style="list-style-type: none"> The number of activations delivered across the City of Logan
<ul style="list-style-type: none"> Reduce vulnerable community members chances of becoming a victim of crime and increase confidence in Logan being a safe place 	<ul style="list-style-type: none"> The number of community safety activities delivered that are targeted towards vulnerable cohorts
<ul style="list-style-type: none"> Community safety initiatives developed and delivered in partnership with Queensland Corrective Services that address underlying social and economic causes of crime and increase community connectivity 	<ul style="list-style-type: none"> Successful delivery of community safety initiatives targeted at community members serving a probation and/or parole order within the City of Logan
<ul style="list-style-type: none"> Youth-based community safety initiatives developed and delivered in partnership with Youth Justice and other youth-based organisations to prevent at risk young people from offending in the City of Logan 	<ul style="list-style-type: none"> Successful delivery of youth-based community safety initiatives within the City of Logan

Strategy	Action
<p>Acknowledge and support community groups who contribute to making Logan a safer place</p>	<ul style="list-style-type: none"> • Continue to support the aims and objectives of community groups (e.g. Crime Stoppers and Neighbourhood Watch) who contribute to making Logan a safer place
	<ul style="list-style-type: none"> • Coordinate and host the City of Logan Safe City Awards to acknowledge the positive work of individuals and groups who work towards making Logan safer
<p>Promotion of Council's community safety initiatives and key safety messages</p>	<ul style="list-style-type: none"> • Investigate opportunities to partner with Council's Marketing and Events Branch and Media Branch to raise awareness of community safety initiatives and deliver key safety messages to the Logan community in a positive way
	<ul style="list-style-type: none"> • Investigate opportunities to partner with external Logan-based agencies and groups (e.g. QPS, NHW, local developers etc.) to raise widespread awareness of community safety initiatives and key safety messages
	<ul style="list-style-type: none"> • Investigate opportunities in partnership with Council's Media Branch to raise awareness of community safety initiatives and partnerships that contribute positively to Logan City's image as being a safe place
	<ul style="list-style-type: none"> • Increase awareness of the Safe City Logan visual identity and Council's commitment to creating a safer City of Logan

Desired outcomes	Measure
<ul style="list-style-type: none"> Ongoing support provided to Logan community groups to assist them in their work to be actively engaged in community safety initiatives within their areas 	<ul style="list-style-type: none"> Community group meetings and events supported by attendance of the Community Safety Program Support provided to community groups outside of meetings to deliver events or activities that support their safety initiatives
<ul style="list-style-type: none"> Individuals and community groups are appropriately recognised for their work through the annual City of Logan Safe City Awards 	<ul style="list-style-type: none"> Annual City of Logan Safe City Awards successfully coordinated Number of award nominations received
<ul style="list-style-type: none"> Widespread awareness of community safety initiatives as well as key safety messages within the City of Logan 	<ul style="list-style-type: none"> The number of community safety marketing and media campaigns undertaken within the City of Logan
<ul style="list-style-type: none"> Community attendance at Council's community safety initiatives 	<ul style="list-style-type: none"> Community safety information available to the Logan community on various Council platforms (e.g. Our Logan magazine, Facebook, E-Newsletter etc.)
	<ul style="list-style-type: none"> The number of community members who have attended/ been involved in Council's community safety initiatives
<ul style="list-style-type: none"> Increase audience reach and widespread awareness of community safety initiatives and key safety messages within the City of Logan 	<ul style="list-style-type: none"> Increased number of community members who have attended/been involved in Council community safety initiatives
	<ul style="list-style-type: none"> Increased awareness of key safety messages within the City of Logan
<ul style="list-style-type: none"> To generate and promote positive media stories relevant to community safety that contributes positively to Logan City's image as being a safe place 	<ul style="list-style-type: none"> The number of positive media stories reported via various media outlets and platforms within the City of Logan
<ul style="list-style-type: none"> Safe City Logan is well recognised as Council's visual identity for community safety and crime prevention initiatives and reflects Council's commitment to creating a safer City of Logan 	<ul style="list-style-type: none"> The number of community engagements, partnerships and media stories reported throughout the lifespan of this Strategy and Action Plan

3. Places and spaces

Strategy	Action
<p>Use and promote CPTED principles within the City of Logan</p>	<ul style="list-style-type: none"> • Provide community safety assessments for liquor licence applications within the City of Logan
	<ul style="list-style-type: none"> • On an as required basis, provide CPTED assessments for development applications through the use of the Logan Planning Scheme 2015 SC-6.21 Planning Scheme Policy 1 -CPTED
	<ul style="list-style-type: none"> • Provide CPTED advice to internal Council branches on relevant plans which assist with determining the placement or redesign of community spaces such as parks, easements and community leased facilities etc. within the City of Logan
	<ul style="list-style-type: none"> • Investigate opportunities of further mandating CPTED principles in the Logan Planning Scheme to enhance community safety in new developments
	<ul style="list-style-type: none"> • Provide CPTED training for Council officers, QPS officers and members of community groups with a community safety focus (e.g. Neighbourhood Watch, Volunteers in Policing and Crime Stoppers) to increase awareness of the CPTED principles within the City of Logan
<p>Create and maintain safer places and spaces within the City of Logan</p>	<ul style="list-style-type: none"> • Undertake CPTED audits of community spaces within the City of Logan to address concerns raised by stakeholders and community members
	<ul style="list-style-type: none"> • Provide CPTED advice to address safety concerns raised by stakeholders and community members
	<ul style="list-style-type: none"> • Undertake community CPTED audits of identified areas in partnership with stakeholders (e.g. local police, other branches of Council, other Government/community agencies/groups and community members) to increase safety of public spaces within the City of Logan
	<ul style="list-style-type: none"> • Continue to work alongside Queensland Corrective Services to enable placement of people subject to undertake unpaid community service hours at public places and spaces within the City of Logan
	<ul style="list-style-type: none"> • In partnership with Council's Parks Branch, investigate, develop and deliver upon an action plan aimed at enhancing community safety in parks

Desired outcomes	Measure
<ul style="list-style-type: none"> Community safety risks reduced in relation to new or amended liquor licencing applications within the City of Logan 	<ul style="list-style-type: none"> Provision of community safety assessments for liquor licence applications within the City of Logan
<ul style="list-style-type: none"> When required, new developments under applicable zone codes throughout the City of Logan comply with CPTED principles 	<ul style="list-style-type: none"> CPTED assessments completed on relevant development applications and provided to the Development Assessment Branch
<ul style="list-style-type: none"> CPTED principles applied to the enhancement or redesign of community spaces throughout the City of Logan, reducing opportunities for crime and anti-social behaviour to occur 	<ul style="list-style-type: none"> Provision of CPTED advice to internal branches of Council such as, the Sports, Leisure and Facilities, Parks and Road Infrastructure Planning Branches
<ul style="list-style-type: none"> Enhance community safety in new development areas through application of mandatory CPTED requirements 	<ul style="list-style-type: none"> Opportunities regarding inclusion of community safety related mandates in the Logan Planning Scheme successfully explored
<ul style="list-style-type: none"> Heightened awareness and use of CPTED principles throughout the Logan community 	<ul style="list-style-type: none"> Successful delivery of annual CPTED training Use of CPTED principles by CPTED training participants in the community based on feedback obtained from training participants
<ul style="list-style-type: none"> CPTED audits completed and recommendations circulated to relevant stakeholders for consideration/action to enhance community safety within the City of Logan 	<ul style="list-style-type: none"> Number of CPTED audit recommendations circulated to the relevant stakeholders for their attention and implementation
<ul style="list-style-type: none"> Where a CPTED audit cannot be completed/is not required, general CPTED advice to be provided to relevant stakeholders and community members for their consideration 	<ul style="list-style-type: none"> Number of CPTED advice provided to relevant stakeholders and community members for their consideration
<ul style="list-style-type: none"> Potential safety issues in identified areas are recognised and removed or reduced 	<ul style="list-style-type: none"> Number of community CPTED audits completed over the lifespan of this strategy and action
<ul style="list-style-type: none"> Positive engagement with stakeholders and community members which will increase their knowledge on the CPTED principles 	<ul style="list-style-type: none"> Number of CPTED audit recommendations circulated and implemented by the relevant authority
<ul style="list-style-type: none"> Through those undertaking community service work, public places and spaces within the City of Logan are kept clean and are more appealing, thereby encouraging community use 	<ul style="list-style-type: none"> Monthly activity report that includes locations cleaned, a record of unpaid hours completed and the approximate dollar value
<ul style="list-style-type: none"> Action plan developed and delivered upon that outlines how the Community Safety Program, in partnership with the Parks Branch aim to create safer places and spaces in the City of Logan 	<ul style="list-style-type: none"> Action plan successfully developed and delivered upon in partnership with Council's Parks Branch

Strategy	Action
Continue to operate the Logan Safety Camera Program	<ul style="list-style-type: none"> Continue to operate and maintain 24/7 monitoring of safety cameras through the Logan Safety Camera Program Monitoring Room to ensure that purpose of the Logan Safety Camera Program is met
	<ul style="list-style-type: none"> Continue to ensure all technical components of the Logan Safety Camera Program remain operational to achieve the outcome of 24/7 monitoring of safety cameras within the City of Logan
	<ul style="list-style-type: none"> Develop and deliver upon an annual action plan for the Logan Safety Camera Program that outlines priorities for the year ahead
	<ul style="list-style-type: none"> Explore funding opportunities to support the expansion of the Logan Safety Camera Program
	<ul style="list-style-type: none"> Continue to work in partnership with external stakeholders, such as local developers and transport providers to support the expansion of the Logan Safety Camera Program
	<ul style="list-style-type: none"> Through the Logan Safety Camera Program continue to assist the QPS in the work undertaken within the City of Logan to ensure community safety is upheld
	<ul style="list-style-type: none"> Continue to review and update Logan Safety Camera Program Management and Operating Practices in line with relevant legislation and best practice to ensure the program is compliant with all legislative requirements and is operating as efficiently as possible
	<ul style="list-style-type: none"> Collect, analyse and evaluate all incident data captured by the Logan Safety Camera Program
	<ul style="list-style-type: none"> Continue to work in partnership with other Council branches to expand and improve outcomes of the Logan Safety Camera Program
	<ul style="list-style-type: none"> Continue to deliver upon the requirements of the corporate camera integration project to ensure all required Council-owned CCTV cameras are monitored through the Logan Safety Camera Program Monitoring Room
<ul style="list-style-type: none"> Investigate and trial innovative technologies to ensure continuous improvement in the technology utilised by the Logan Safety Camera Program 	

Desired outcomes	Measure
<ul style="list-style-type: none"> To continue to achieve the purpose of the Logan Safety Camera Program to increase community safety, detect and reduce anti-social and unlawful behaviour and support the QPS to identify and effectively prosecute offenders 	<ul style="list-style-type: none"> Logan Safety Camera Program Monitoring Room remains operational 24/7 At least 85% of safety cameras online at all times Efficient and on-time delivery of camera replacements as per relevant asset management plans
<ul style="list-style-type: none"> Annual Logan Safety Camera Program action plan developed that outlines priorities for the year ahead and guides the continued operation, improvement and expansion of the Logan Safety Camera Program 	<ul style="list-style-type: none"> Annual Logan Safety Camera Program action plan successfully developed and delivered upon
<ul style="list-style-type: none"> Continued expansion of the Logan Safety Camera Program to ensure all relevant areas of the city are monitored by safety cameras 	<ul style="list-style-type: none"> The level of funding acquired to expand the Logan Safety Camera Program The number of safety cameras successfully installed and monitored in partnership with external stakeholders
<ul style="list-style-type: none"> Assist the QPS to respond and investigate incidents through ensuring they have immediate access to footage and intelligence from the Logan Safety Camera Program 	<ul style="list-style-type: none"> Number of incidents the Logan Safety Camera Program assists the QPS with
<ul style="list-style-type: none"> Continue to support and work in partnership with the QPS Logan DTACC through the co-location of DTACC and the Logan Safety Camera Program within the Monitoring Room 	<ul style="list-style-type: none"> QPS Logan DTACC continue to successfully operate co-located with the Logan Safety Camera Program within the Monitoring Room
<ul style="list-style-type: none"> The Logan Safety Camera Program adheres to all relevant legislative requirements and is operating in line with best practice in the field of CCTV 	<ul style="list-style-type: none"> Annual review of Logan Safety Camera Program management and operating practices
<ul style="list-style-type: none"> Comprehensive collection of data to inform Council of the outcomes of the Logan Safety Camera Program 	<ul style="list-style-type: none"> Quarterly reports developed to inform Council on the outcomes of the Logan Safety Camera Program
<ul style="list-style-type: none"> Comprehensive collection of data to identify priority issues and emerging trends, which will inform development of targeted and city-wide community safety initiatives 	<ul style="list-style-type: none"> Data collected from the Logan Safety Camera Program assists to accurately identify priority issues and emerging crime trends within the City of Logan
<ul style="list-style-type: none"> Safety camera focused projects delivered in partnership with various Council branches that successfully expand and/or improve outcomes of the Logan Safety Camera Program 	<ul style="list-style-type: none"> Number of partnerships formed that successfully expand and/or improve outcomes of the Logan Safety Camera Program
<ul style="list-style-type: none"> All required Council-owned CCTV cameras continue to be monitored through the Logan Safety Camera Program Monitoring Room with all requirements of Service Level Agreements relating to this being upheld 	<ul style="list-style-type: none"> Monitoring of all required Council-owned CCTV cameras through the Logan Safety Camera Program Monitoring Room Requirements of all Service Level Agreements met and reviewed annually
<ul style="list-style-type: none"> Innovative technologies trialed and implemented to assist in delivering upon the purposes of the Logan Safety Camera Program 	<ul style="list-style-type: none"> Number of successful trials and technology implemented the Logan Safety Camera Program

4. Partnerships

Strategy	Action
<p>Continue to foster Council's partnership with the QPS</p>	<ul style="list-style-type: none"> • Maintain the working partnership with the Logan District QPS
	<ul style="list-style-type: none"> • Continue to work in partnership with the Logan District Crime Prevention Unit (DCPU) (including Volunteers in Policing), to develop and deliver community safety initiatives within the City of Logan
	<ul style="list-style-type: none"> • Continue to work in partnership with specific QPS departments including the Vulnerable Persons Unit, Road Policing Unit, Child Protection Investigation Unit and the Criminal Investigation Branch to address specific community safety concerns (e.g. domestic and family violence, hooning and youth related issues)
	<ul style="list-style-type: none"> • Continue to assist Logan District QPS in joint policing operations
<p>Identify mutually beneficial partnerships to enhance community safety practice within the City of Logan</p>	<ul style="list-style-type: none"> • Continue to work in partnership with other Council branches in the delivery of community safety focused initiatives
	<ul style="list-style-type: none"> • Continue to work in partnership with other Council branches in the delivery of other Council-based strategy and action plans (e.g. Active Logan Strategy Implementation Plan and the Access and Inclusion Plan etc.)
	<ul style="list-style-type: none"> • Continue to work alongside and create new partnerships with Logan-based community organisations that will assist in holistically addressing community safety within the City of Logan
	<ul style="list-style-type: none"> • Investigate new partnerships with a variety of Queensland State Government departments (e.g. Department of Housing and Public Works, Department of Youth Justice and Queensland Corrective Services) that will assist in holistically addressing community safety within the City of Logan
	<ul style="list-style-type: none"> • Investigate opportunities to partner with local businesses to address business crime prevention needs
	<ul style="list-style-type: none"> • Investigate opportunities to partner with developers working in priority development areas to prevent and address emerging community safety issues
	<ul style="list-style-type: none"> • Investigate opportunities to partner with universities on research projects and community safety initiatives within the City of Logan

Desired outcomes	Measure
<ul style="list-style-type: none"> Regular communication and knowledge sharing between Council and QPS to create a safer City of Logan 	<ul style="list-style-type: none"> Endorsement by QPS of the final version of the Safe City Strategy and Action Plan 2021–2025 Number of community safety initiatives successfully delivered, based on communication and knowledge sharing between Council and QPS
<ul style="list-style-type: none"> Strengthened working relationship with the DCPU, which encourages resource and knowledge sharing to improve the capacity of both QPS and Council to deliver community safety initiatives 	<ul style="list-style-type: none"> Number of community safety initiatives successfully delivered in partnership with the DCPU
<ul style="list-style-type: none"> Strengthened working relationship with a variety of QPS departments to improve the capacity of both QPS and Council to deliver targeted community safety initiatives 	<ul style="list-style-type: none"> Number of engagements and community safety initiatives successfully delivered in partnership with various QPS departments
<ul style="list-style-type: none"> Joint policing operations successfully delivered that address community safety concerns (e.g., hooning and safety camera program operations) 	<ul style="list-style-type: none"> Number of joint policing operations successfully delivered in partnership with the Community Safety Program The number of joint operational investigations assisted with by the Logan Safety Camera Program
<ul style="list-style-type: none"> Community safety initiatives developed and delivered in partnership with various Council branches that successfully address community safety and crime prevention needs 	<ul style="list-style-type: none"> Number of partnerships formed that successfully address community safety concerns within the City of Logan
<ul style="list-style-type: none"> community safety and crime prevention needs 	<ul style="list-style-type: none"> Number of Council-based Strategy and Action Plans that the Community Safety Program are actively involved in
<ul style="list-style-type: none"> Community safety initiatives developed and delivered in partnership with a variety of community organisations that successfully address community safety concerns within the City of Logan 	<ul style="list-style-type: none"> Number of partnerships formed that successfully address community safety concerns within the City of Logan
<ul style="list-style-type: none"> Community safety initiatives developed and delivered in partnership with a variety of government agencies that successfully address community safety concerns within the City of Logan 	<ul style="list-style-type: none"> Number of partnerships formed that successfully address community safety concerns within the City of Logan
<ul style="list-style-type: none"> Community safety initiatives developed and delivered in partnership with businesses that successfully address business crime prevention needs within the City of Logan 	<ul style="list-style-type: none"> Number of partnerships formed that successfully address business crime prevention needs in the City of Logan
<ul style="list-style-type: none"> Community safety initiatives developed and delivered in partnership with developers working in priority development areas to successfully address community safety issues 	<ul style="list-style-type: none"> Number of partnerships formed that successfully prevent and address emerging community safety issues in priority development areas within the City of Logan
<ul style="list-style-type: none"> Research projects and community safety initiatives developed and delivered in partnership with universities that successfully address community safety and crime prevention needs within the City of Logan 	<ul style="list-style-type: none"> Number of research projects and community safety initiatives undertaken in partnership with universities

Strategy	Action
<p>Maintain cross-agency partnerships with professionals working in the community safety sector</p>	<ul style="list-style-type: none"> Continue to participate in a network of community safety practitioners across the South East Queensland region to ensure that Council remains at the forefront of developments in the field of community safety
	<ul style="list-style-type: none"> Continue to support/ represent Council on Logan-based professional working groups with a community safety focus (e.g. Not Now Not Ever in Logan and the Logan Liquor Industry Action Group) to assist them in their work to deliver city-wide community safety initiatives
	<ul style="list-style-type: none"> Continue to engage with cross-agency partners (e.g. Queensland Health and transport providers) to discuss community safety concerns and identify opportunities to collaborate on specific community safety issues
<p>Increased awareness, education and networking opportunities amongst community safety practitioners within the City of Logan on community safety topics</p>	<ul style="list-style-type: none"> Coordinate and deliver a community safety practitioners network within the City of Logan to increase awareness, education and collaboration opportunities

Desired outcomes	Measure
<ul style="list-style-type: none"> Learnings, programs and initiatives shared across the region in the area of community safety 	<ul style="list-style-type: none"> Increased knowledge of successful community safety initiatives occurring in neighbouring Local Government Areas
<ul style="list-style-type: none"> Council remains at the forefront of emerging community safety trends and assists Logan-based professional working groups in delivering city-wide community safety initiatives 	<ul style="list-style-type: none"> The number of working group meetings, events and initiatives supported by attendance of the Community Safety Program and contributing to the development and delivery of community safety initiatives by these groups
<ul style="list-style-type: none"> Actively contribute to group discussions and information sharing with cross-agency partners 	<ul style="list-style-type: none"> The number of working group meetings, events and initiatives supported by attendance of the Community Safety Program and contributing to the development and delivery of community safety initiatives with cross-agency partners
<ul style="list-style-type: none"> Build capacity in the community safety field within the City of Logan through strengthening awareness, education and networking to increase community safety outcomes 	<ul style="list-style-type: none"> Successful coordination and delivery of community safety practitioners network Contribute to awareness and education of practitioners in the community safety field, based on network attendees' feedback

Appendix A

Offence Category	Example
Other stealing	Steal from a person e.g. bicycle, phone, wallet etc. excludes theft that has occurred as a result of a break and enter or steal from a motor vehicle.
Drug offences	Possession, supply and use of a dangerous drug.
Good order offences	Obstruct police, public nuisance, disobey move on direction.
Vehicle steal from/enter with intent	Offences relating to entry to and theft from a motor vehicle excluding unlawful use of a motor vehicle.
Traffic related offences	Driving under the influence of alcohol/drugs, hooning, unlicensed driving.



Appendix B

Logan City Council would like to extend our sincere thanks to the following stakeholders who willingly volunteered their time to provide input and feedback into the development of this Strategy and Action Plan:

- Logan City Council Mayor and Councillors
- Logan City Council Chief Executive Officer
- Logan City Council Directors
- Staff from the following Logan City Council branches:
 - Advocacy
 - Business Transformation
 - City Standards and Animal Care
 - City Transformation
 - Community Engagement
 - Community Services
 - Development Assessment
 - Economic Development and Strategy
 - Libraries and Creative Industries
 - Marketing and Events
 - Media
 - Parks
 - Road Infrastructure Planning
 - Sport, Leisure and Facilities
- Queensland State Government agencies, including:
 - Department of Housing and Public Works
 - Department of Youth Justice
 - Queensland Corrective Services
 - Queensland Health
 - QPS
- Community organisations, including:
 - Access Community Services
 - Members of the Not Now, Not Ever in Logan Reference Group
- Volunteer groups, including:
 - Logan Beaudesert Crime Stoppers Committee
 - Neighbourhood Watch
 - » Jimboomba Neighbourhood Watch
 - » Woodlands Neighbourhood Watch
- Logan Liquor industry Action Group
 - PEET Limited
 - Deputy Director School of Criminology and Criminal Justice, Griffith University
 - Director Centre for Interfaith & Cultural Dialogue, Griffith University



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Underwood Park, Priestdale. Picture by Ron Coutts

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